



ST PHILOMENA COLLEGE

Affiliated to Mangalore University Re-Accredited by NAAC at 'A' Grade

MAI DE DEUS EDUCATIONAL INSTITUTIONS

Managed by the Catholic Board of Education, Mangalore

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FEEDBACK ABOUT
LIBRARY
2017-18





Table 1: Opinion on the accessibility of e-resources.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	102	66	168	20%
Very Good	133	110	243	29%
Good	259	117	376	46%
Poor	23	2	25	3%
Very Poor	12	2	14	2%

Total feedbacks = 826

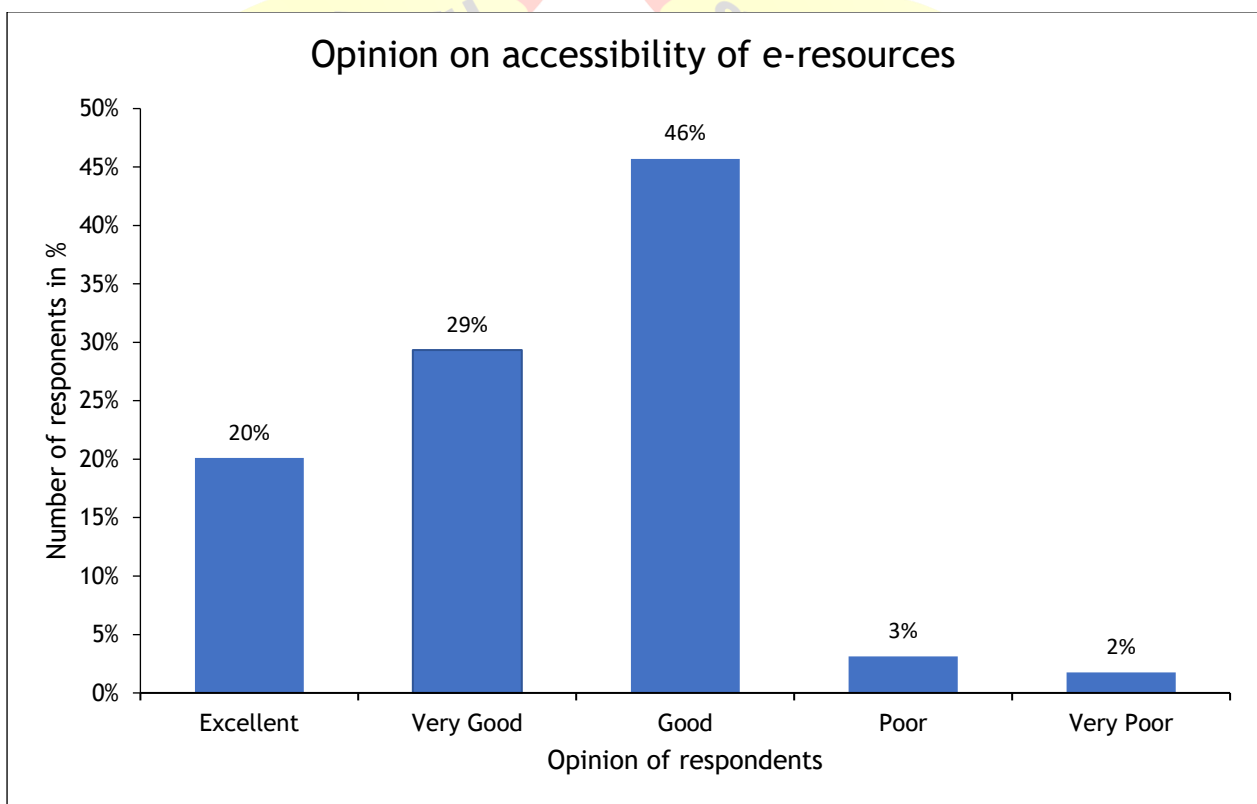


Chart 1: Opinion on the accessibility of e-resources.

Interpretation:

95% of students felt that the accessibility of the e-resources is good. Only a few percentage of students are not happy.



Table 2: Opinion on availability of reference books.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	120	67	187	24%
Very Good	115	115	230	29%
Good	233	111	344	44%
Poor	13	2	15	2%
Very Poor	8	2	10	1%

Total feedbacks = 826

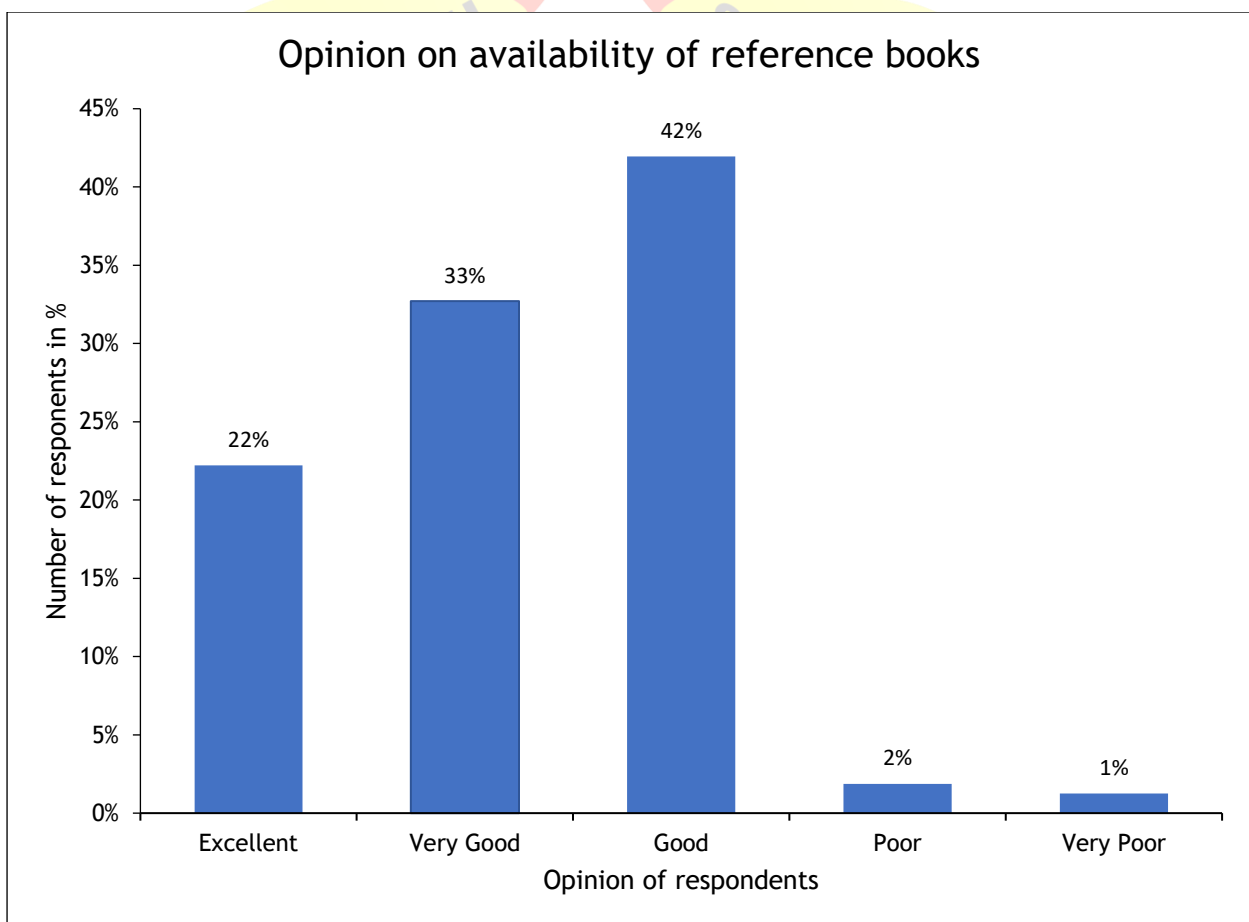


Chart 2: Opinion on availability of reference books.

Interpretation:

97% of students are delighted with the availability of reference books. Only a few percent of students are not satisfied.



Table 3: Opinion on help and support from the librarians.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	117	83	200	24%
Very Good	141	120	261	32%
Good	246	92	338	41%
Poor	18	1	19	2%
Very Poor	7	1	8	1%

Total feedbacks = 826

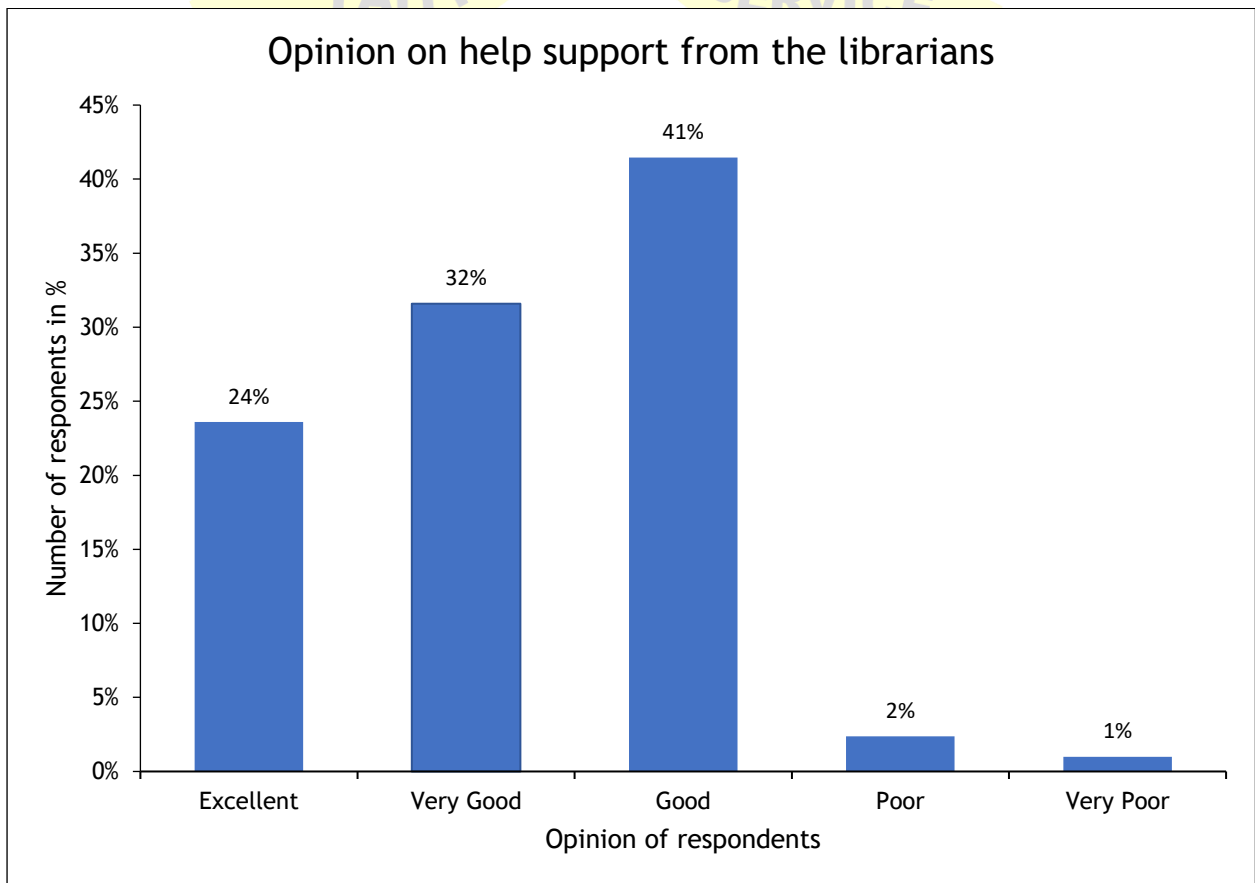


Chart 3:Opinion on help and support from the librarians.

Interpretation:

From the bar graph above, 97% of students think that the librarian's help is good, and only a few percent feel the other way.

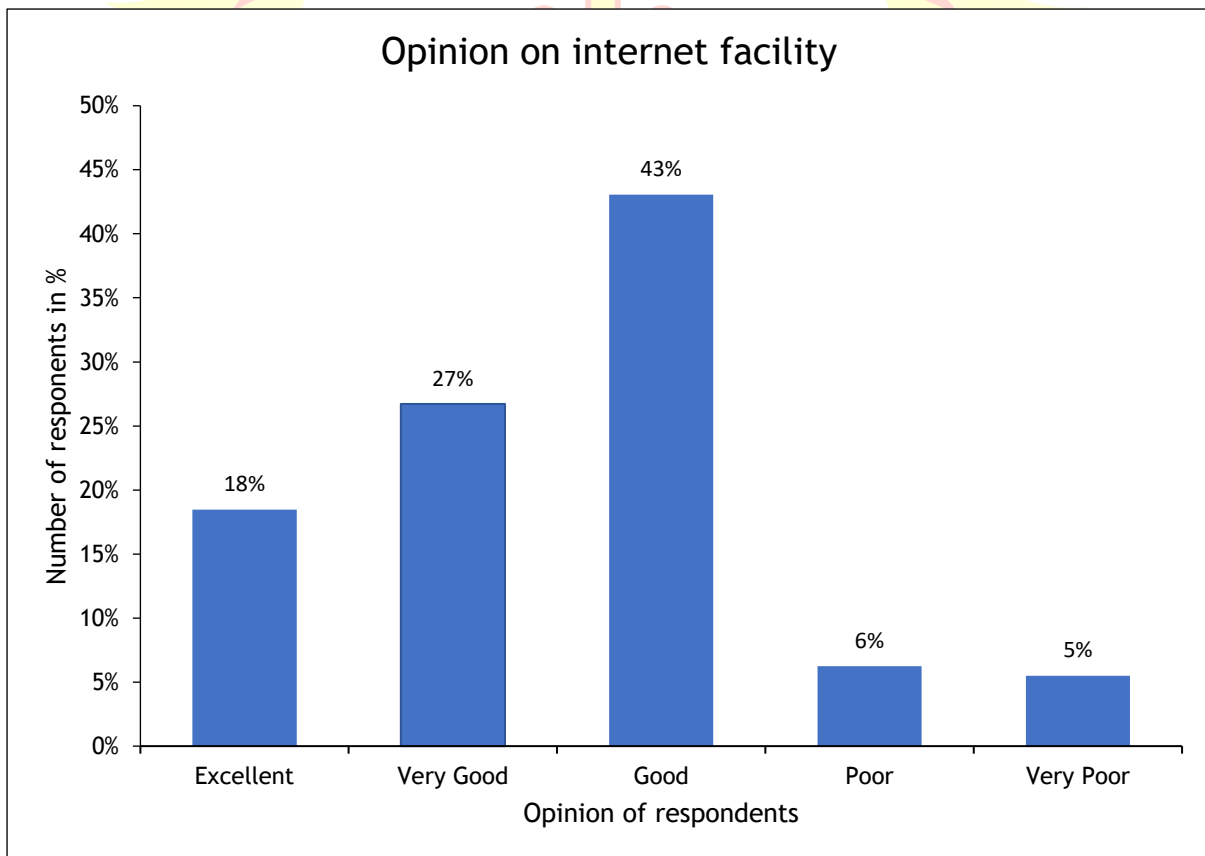


Table 4: Opinion on the internet facility.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	93	63	156	19%
Very Good	118	105	223	27%
Good	239	113	352	43%
Poor	42	8	50	6%
Very Poor	37	8	45	5%

Total feedbacks = 826

Chart 4: Opinion on the internet facility.



Interpretation:

According to the bar graph above, 89% of students think that the college's Internet facility in the Library is good, and 11% think the internet facility is not satisfactory.



Table 5: Opinion on library infrastructure.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	113	75	188	23%
Very Good	145	120	265	32%
Good	252	100	352	43%
Poor	10	0	10	1%
Very Poor	9	2	11	1%

Total feedbacks = 826

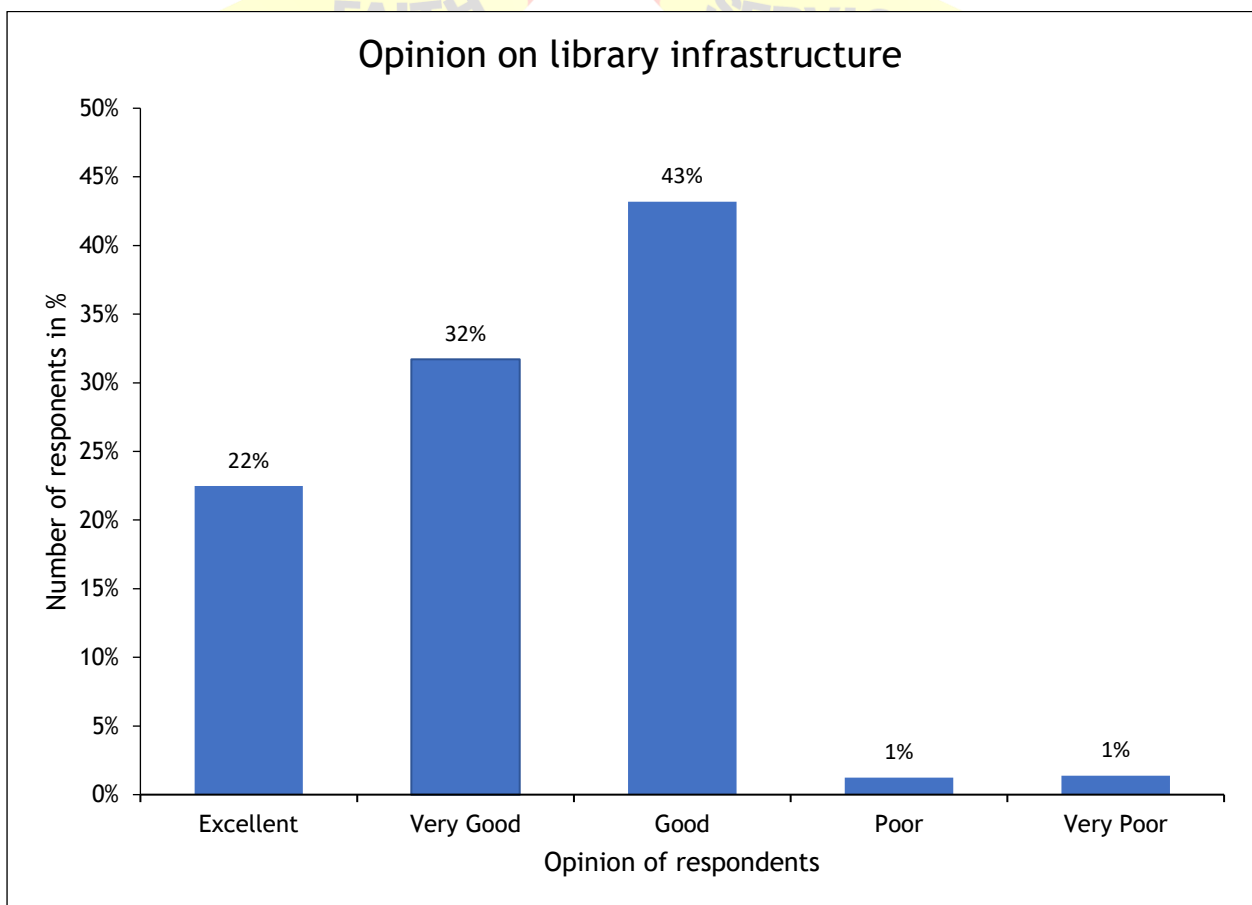


Chart 5: Opinion on library infrastructure.

Interpretation:

The bar graph shows that 98% of students have expressed that the library infrastructure is good and only 2% are unsatisfied.



Table 6: Opinion on newspapers/magazines/career guidance books.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	123	80	203	25%
Very Good	156	117	273	33%
Good	230	99	329	40%
Poor	13	1	14	2%
Very Poor	7	0	7	1%

Total feedbacks = 826

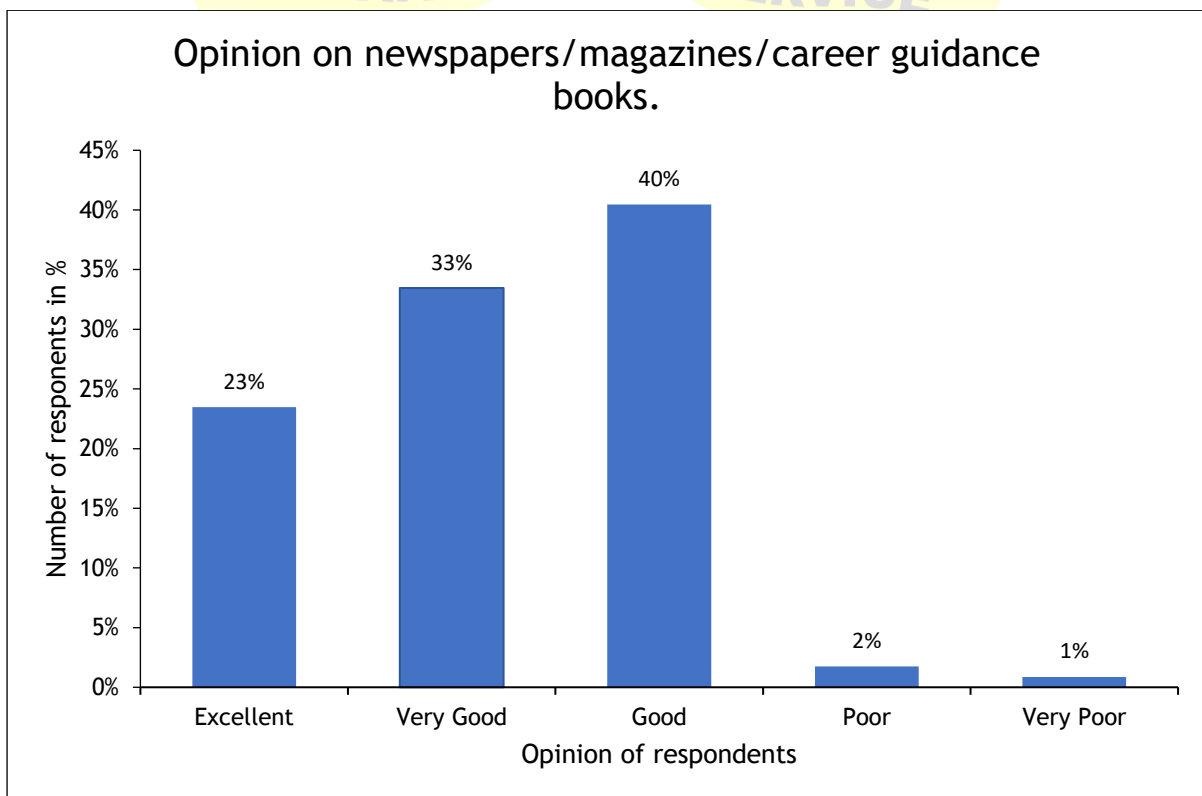


Chart 6: Opinion on newspapers/magazines/career guidance books.

Interpretation:

97% of students have responded that the availability of newspapers/magazines/career guidance books in the Library is good. Only 3% of students have expressed their opinion in other way.



Table 7: Opinion on overall impression about the Library.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	133	90	223	27%
Very Good	138	110	248	30%
Good	232	94	326	39%
Poor	20	2	22	3%
Very Poor	6	1	7	1%

Total feedbacks = 826

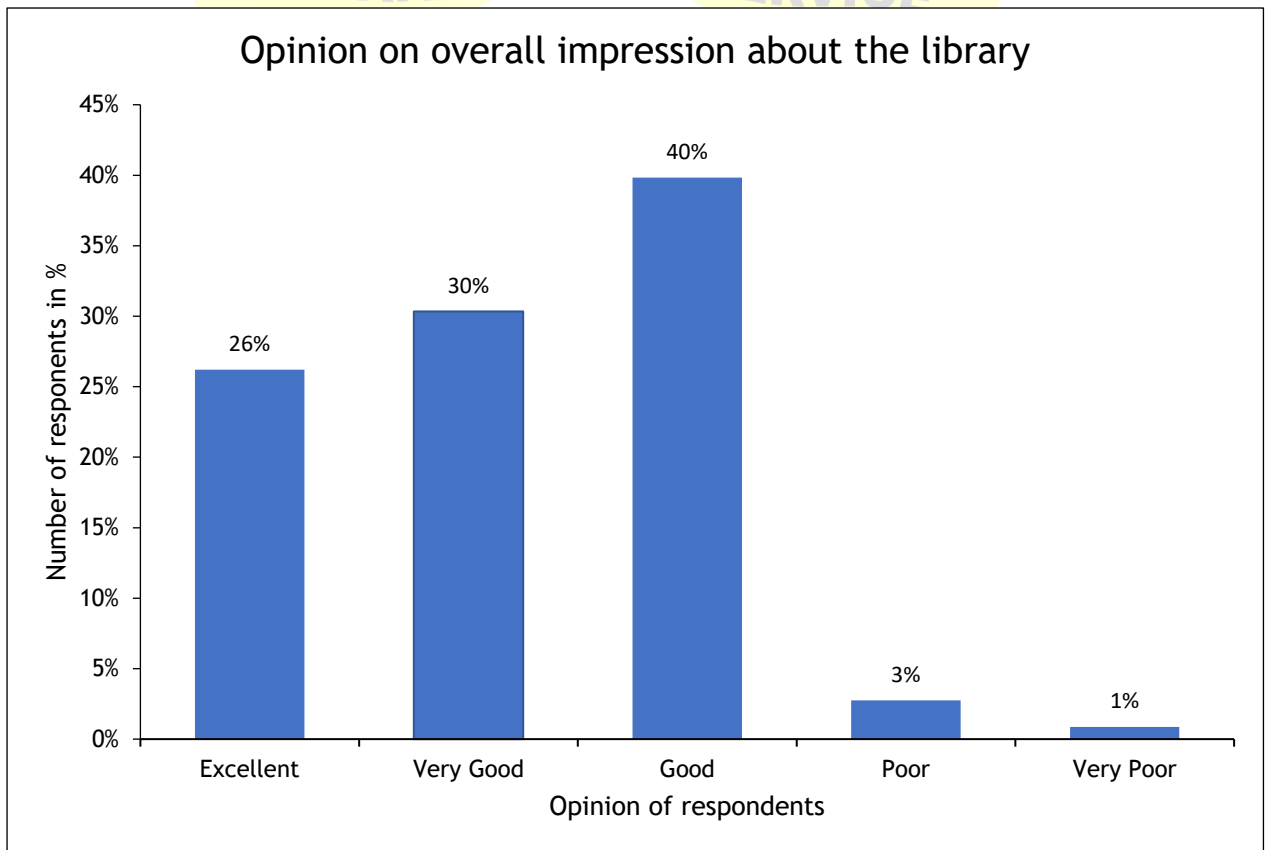


Chart 7: Opinion on overall impression about the Library.

Interpretation:

The opinion of 96% of students is good regarding the overall impression of the library. Only 4% of students felt it is not up to the mark.

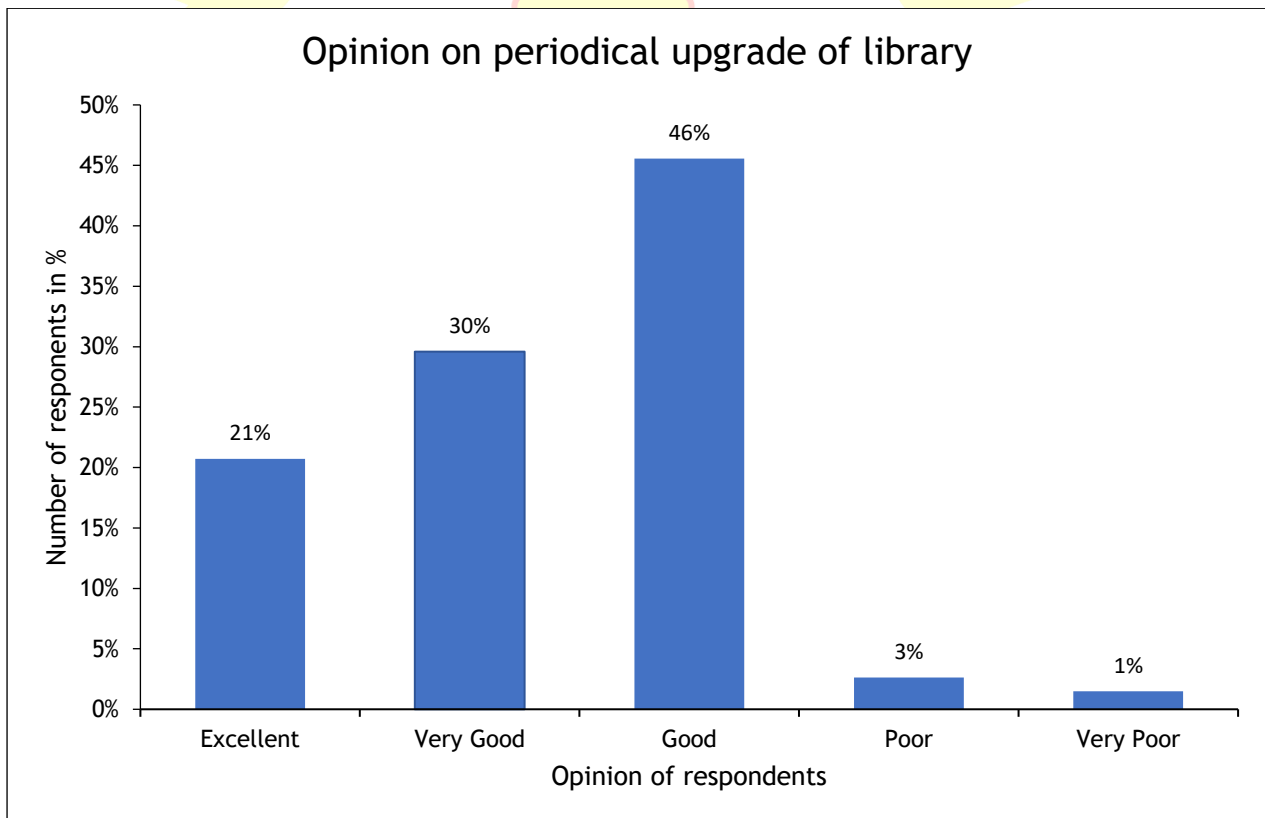


Table 8: Opinion on periodical upgrade of Library.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	107	66	173	21%
Very Good	133	114	247	30%
Good	258	115	373	45%
Poor	20	1	21	3%
Very Poor	11	1	12	1%

Total feedbacks = 826

Chart 8: Opinion on periodical upgrade of Library.



Interpretation:

96% of students are satisfied with periodical upgrade of Library and the rest are felt it is not adequate.



Table 9: Opinion on reading environment.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	128	86	214	26%
Very Good	148	112	260	31%
Good	234	98	332	40%
Poor	11	0	11	1%
Very Poor	8	1	9	1%

Total feedbacks = 801

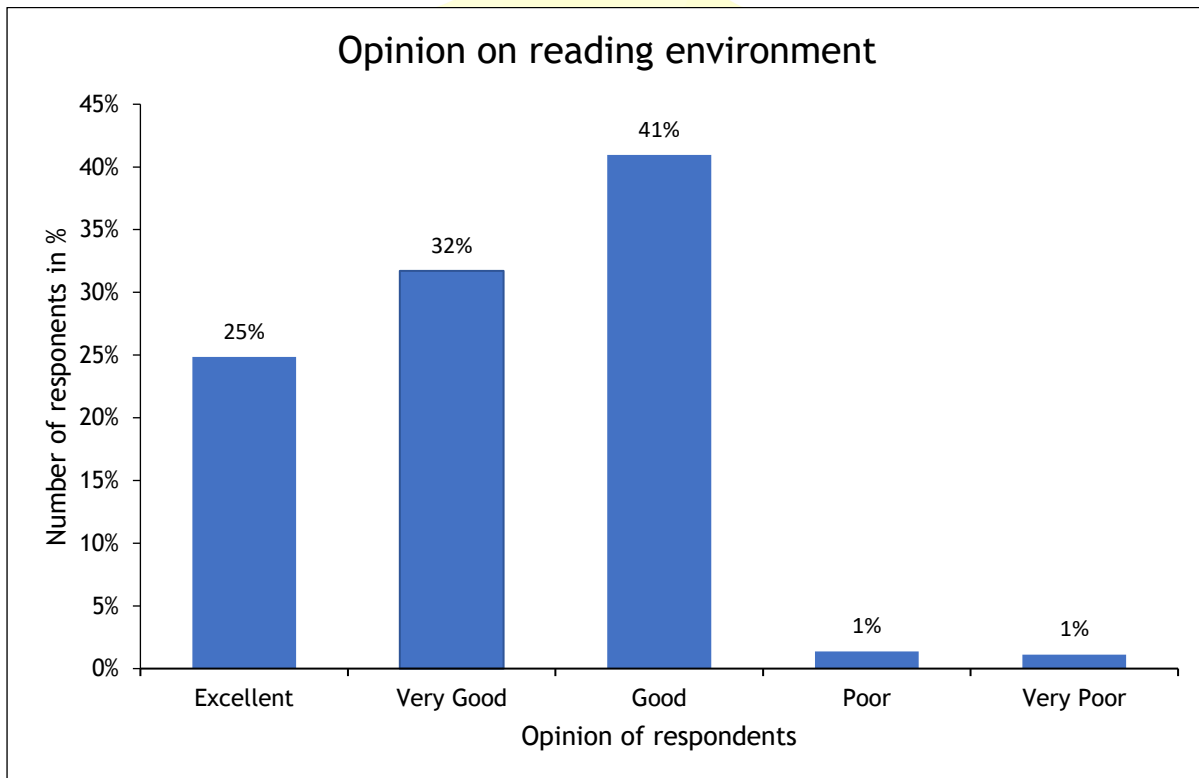


Chart 9: Opinion on reading environment.

Interpretation:

98 % of students agree that the Library has good reading atmosphere, and the remaining percentage have other opinion.

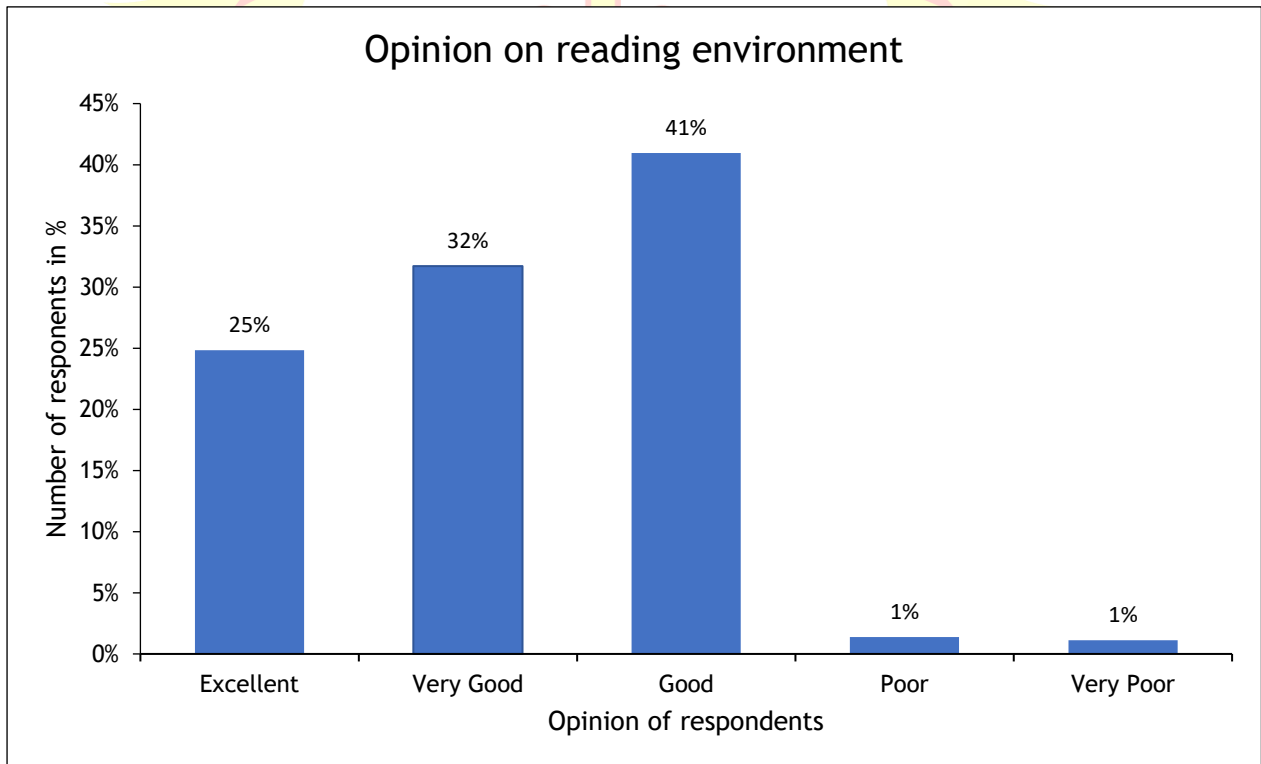


Table 10: Opinion on rules and regulations.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	123	71	194	23%
Very Good	136	123	259	31%
Good	240	102	342	41%
Poor	23	0	23	3%
Very Poor	7	1	8	1%

Total feedbacks = 826

Chart 10: Opinion on rules and regulations.



Interpretation:

From the bar graph it is clear that 98% of students have good opinion on rules and regulations of Library. The rest are not satisfied.

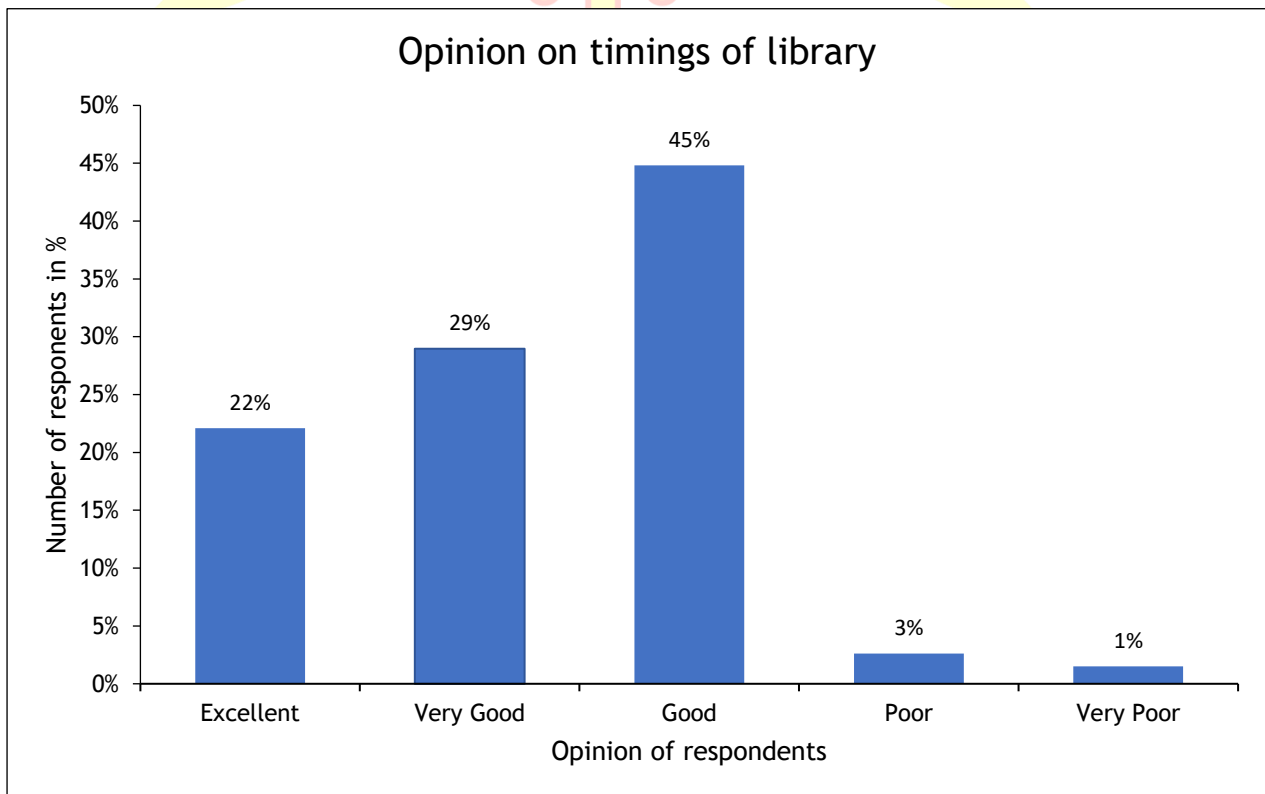


Table 11: Opinion on timings of the Library.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	120	65	185	22%
Very Good	129	115	244	30%
Good	251	113	364	44%
Poor	17	4	21	3%
Very Poor	12	0	12	1%

Total feedbacks = 826

Chart 11: Opinion on timings of the Library.



Interpretation:

The bar diagram indicates that 97% of students have good opinion on timings of library. A few percent of students are not satisfied.



IQAC has taken online feedback from residing students on Library Facility. The Feedback committee analyzed the input, and the following action was taken/suggested.

Sl No	Question	Feed back analysis	Action Taken Report
1	Opinion on accessibility of e-resources	95% % of students felt that the accessibility of the e-resources is good. Only a few percentage of students are not happy.	Necessary upgradation was done.
2	Opinion on availability of reference books	97% of students are delighted with the availability of reference books. Only a few percent of students are not satisfied.	New volumes are added
3.	Opinion on help and support from the librarians	From the bar graph above, 97% of students think that the librarian's help is good, and only a few percent feel the other way.	No Action taken.
4	Opinion on the internet facility	According to the bar graph above, 89% of students think that the college's Internet facility in the Library is good, and 11% think the internet facility is not satisfactory.	Upgradation was done.
5	Opinion on library infrastructure	The bar graph shows that 98% of students have expressed that the library infrastructure is good and only 2% are unsatisfied.	Measures are taken to improve the infrastructure.
6	Opinion on newspapers/magazines/career guidance books	97% of students have responded that the availability of newspapers/magazines/career guidance books in the Library is	Necessary updates are done.



		good. Only 3% of students have expressed their opinion in other way.	
7	Opinion on overall impression about the Library	The opinion of 96% of students is good regarding the overall impression of the library. Only 4% of students felt it is not up to the mark.	Measures are taken to keep the standard of the library
8	Opinion on periodical upgrade of Library	96% of students are satisfied with periodical upgrade of Library and the rest are felt it is not adequate.	The periodical upgradation was done.
9	Opinion on reading environment	97 % of students agree that the Library has good reading atmosphere, and the remaining percentage have other opinion.	The steps are followed to maintain the reading atmosphere in the library.
10	Opinion on rules and regulations	From the bar graph it is clear that 98% of students have good opinion on rules and regulations of Library. The rest are not satisfied.	No action taken
11	Opinion on timings of the Library.	The bar diagram indicates that 97% of students have good opinion on timings of library. A few percent of students are not satisfied.	No Action taken.



Coordinator
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