



ST PHILOMENA COLLEGE

Affiliated to Mangalore University Re-Accredited by NAAC at 'A' Grade

MAI DE DEUS EDUCATIONAL INSTITUTIONS

Managed by the Catholic Board of Education, Mangalore

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**FEEDBACK ABOUT
INFRASTRUCTURE FACILITY
2018-19**



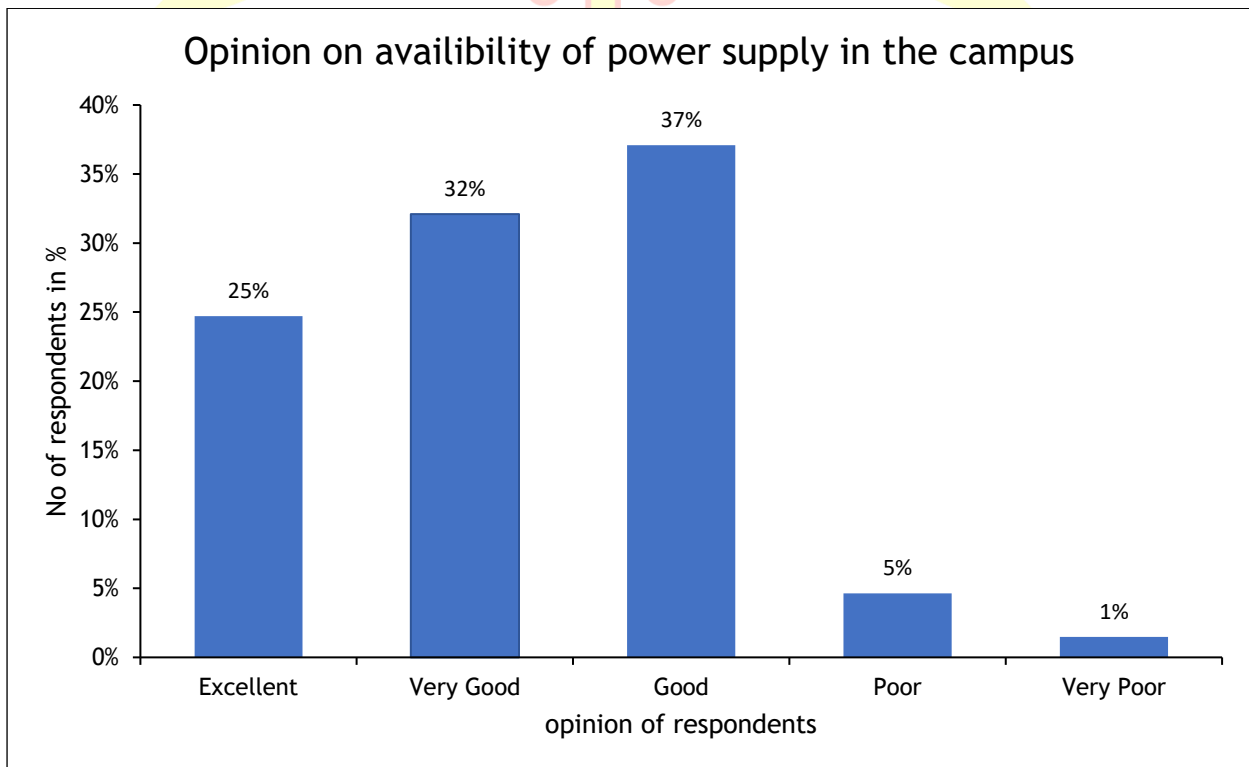


Table 1: Opinion on availability of Power Supply on the Campus

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	261	6	267	25%
Very Good	330	17	347	32%
Good	341	60	401	37%
Poor	45	5	50	5%
Very Poor	15	1	16	1%

Total feedbacks = 1081

Chart 1: Opinion on availability of Power Supply in the Campus



Interpretation:

It is clear from the above bar graph that 94% of students are satisfied with the availability of Power Supply in the Campus, and a few percent of students are not fully satisfied.



Table 2: Opinion on availability of clean drinking water facility.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	196	6	202	19%
Very Good	275	25	300	28%
Good	345	52	397	37%
Poor	129	4	133	12%
Very Poor	47	2	49	5%

Total feedbacks = 1081

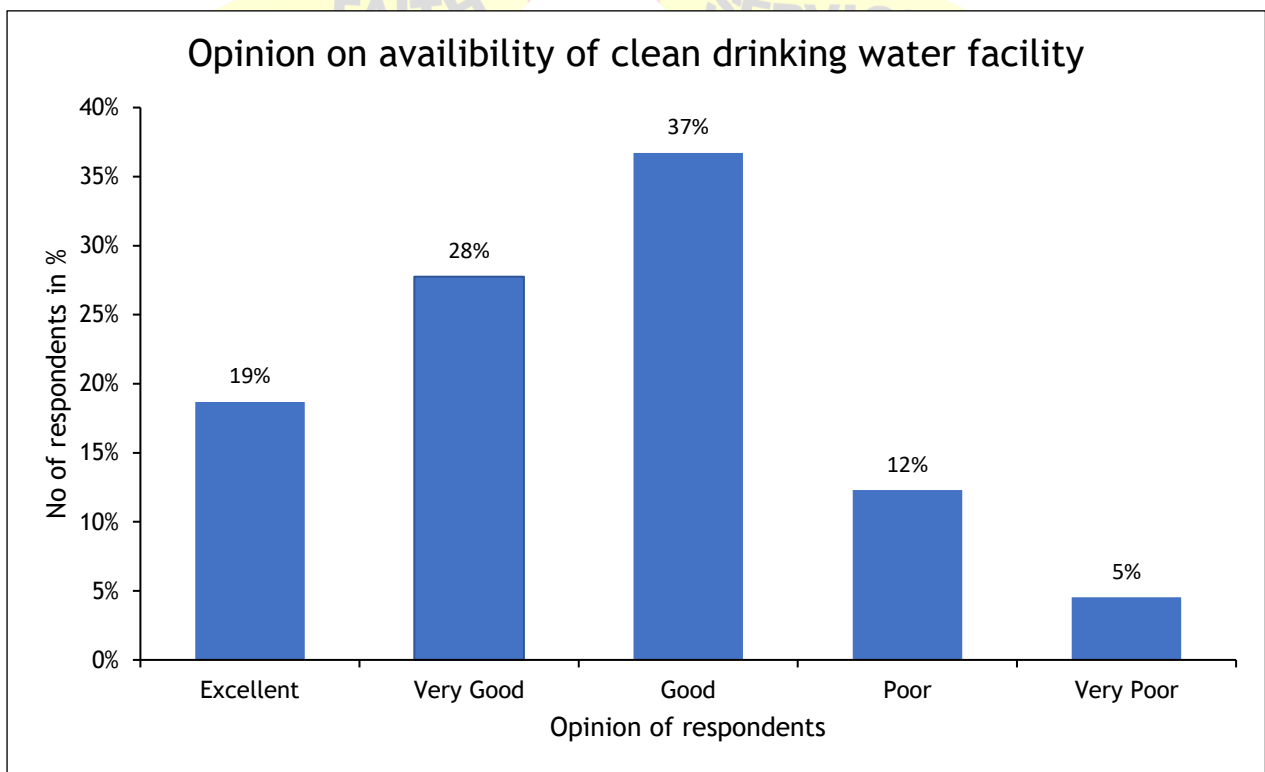


Chart 2: Opinion on availability of clean drinking water facility.

Interpretation:

It is clear from the above bar graph that 83% of students are satisfied with the availability of clean drinking water in Campus, and a few percent of students are not fully satisfied.

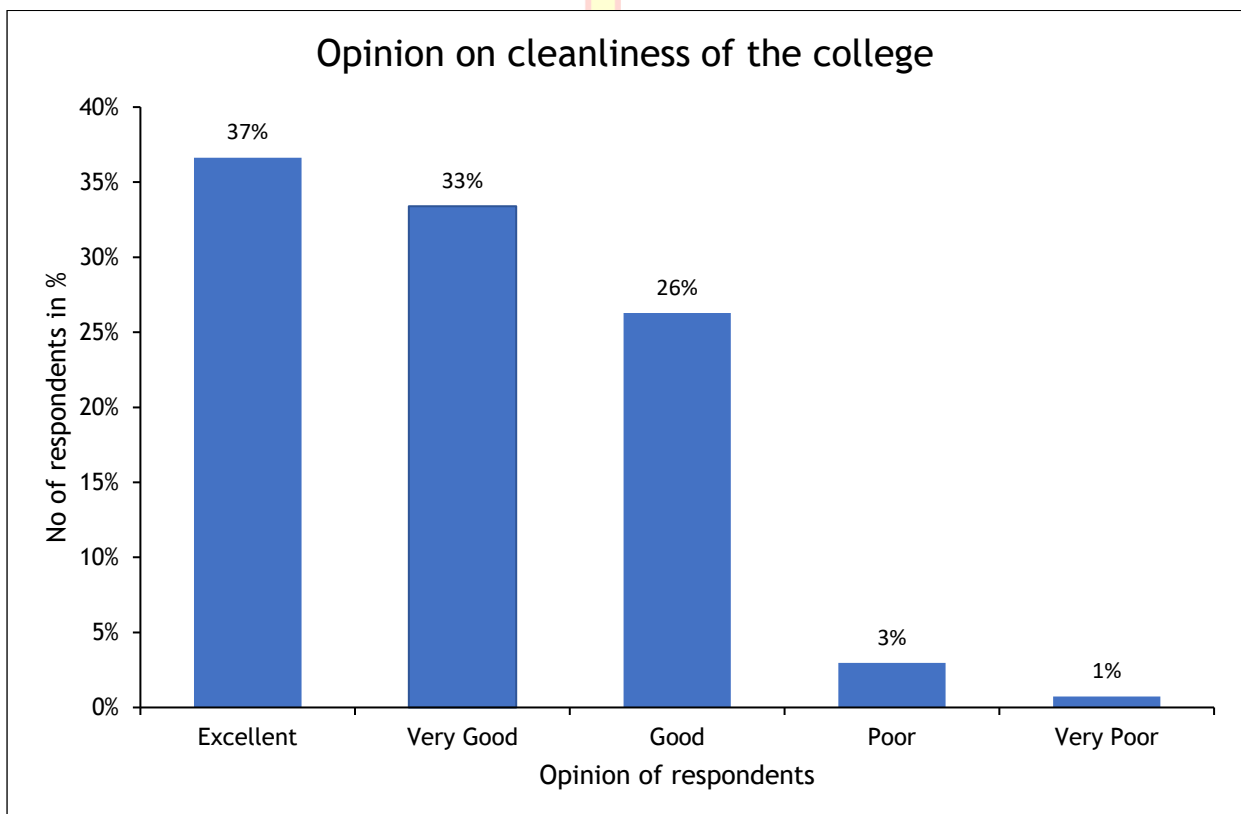


Table 3: Opinion on cleanliness of the College campus.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	380	16	396	37%
Very Good	333	28	361	33%
Good	243	41	284	26%
Poor	29	3	32	3%
Very Poor	7	1	8	1%

Total feedbacks = 1081

Chart 3: Opinion on the cleanliness of the College campus.



Interpretation:

It is clear from the above bar graph that 96% of students are satisfied with the cleanliness of the College, and a few percent of students are not fully satisfied.



Table 4: Opinion on cooperation and help by the librarians.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	352	25	377	35%
Very Good	379	30	409	38%
Good	241	33	274	25%
Poor	13	0	13	1%
Very Poor	7	1	8	1%

Total feedbacks = 1081

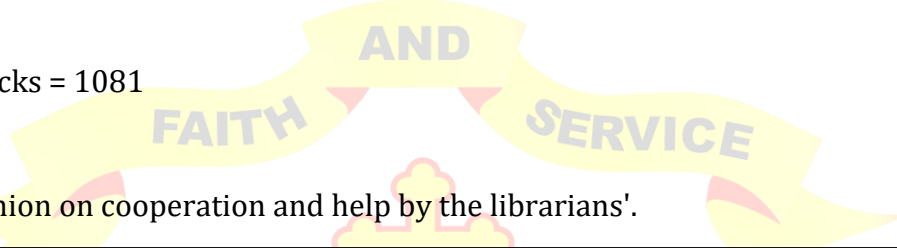
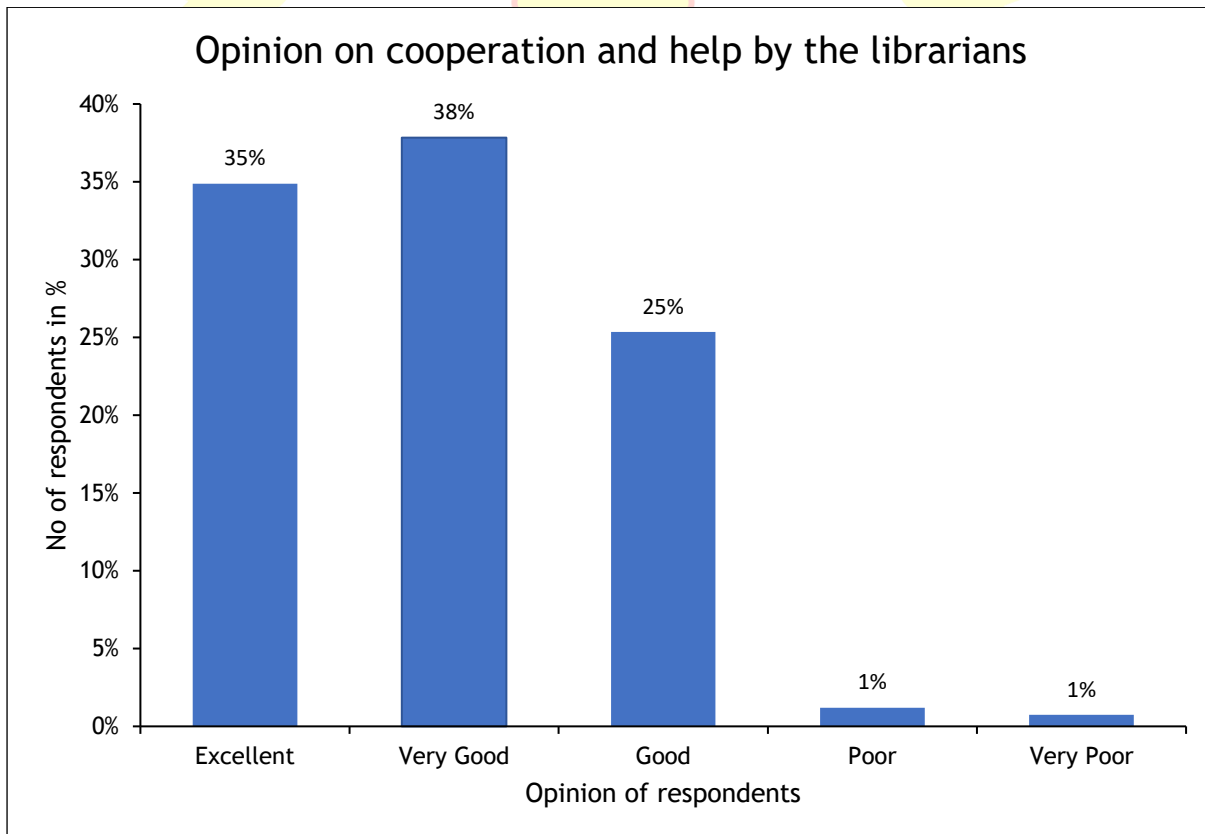


Chart 4: Opinion on cooperation and help by the librarians'.



Interpretation:

It is clear from the above bar graph that 98% of students are satisfied with the cooperation and help by the librarians, and one percent of students are not fully satisfied.



Table 5: Opinion on cooperation and help by the office staffs'.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	314	9	323	30%
Very Good	305	19	324	30%
Good	311	59	370	34%
Poor	44	1	45	4%
Very Poor	18	1	19	2%

Total feedbacks = 1081

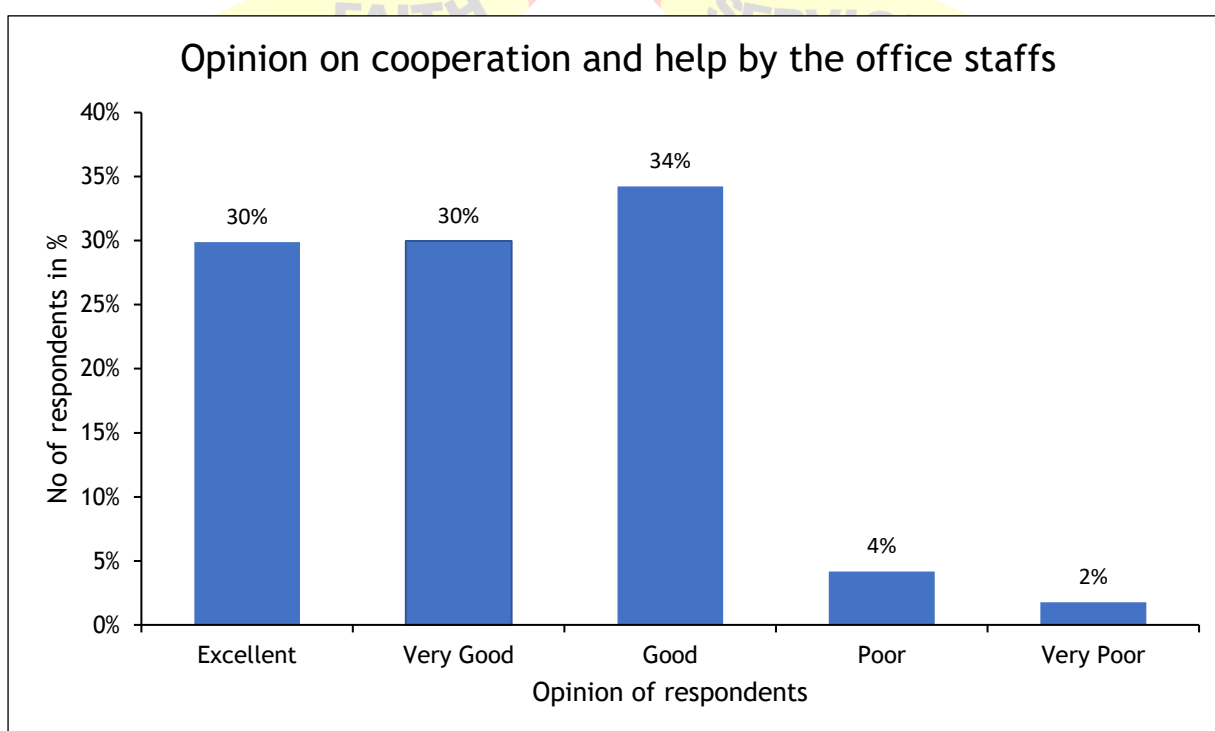


Chart 5: Opinion on cooperation and help by the office staffs'.

Interpretation:

It is clear from the above bar graph that 94% of students are satisfied with the cooperation and help by the office staff, and a few percent of students are not fully satisfied.

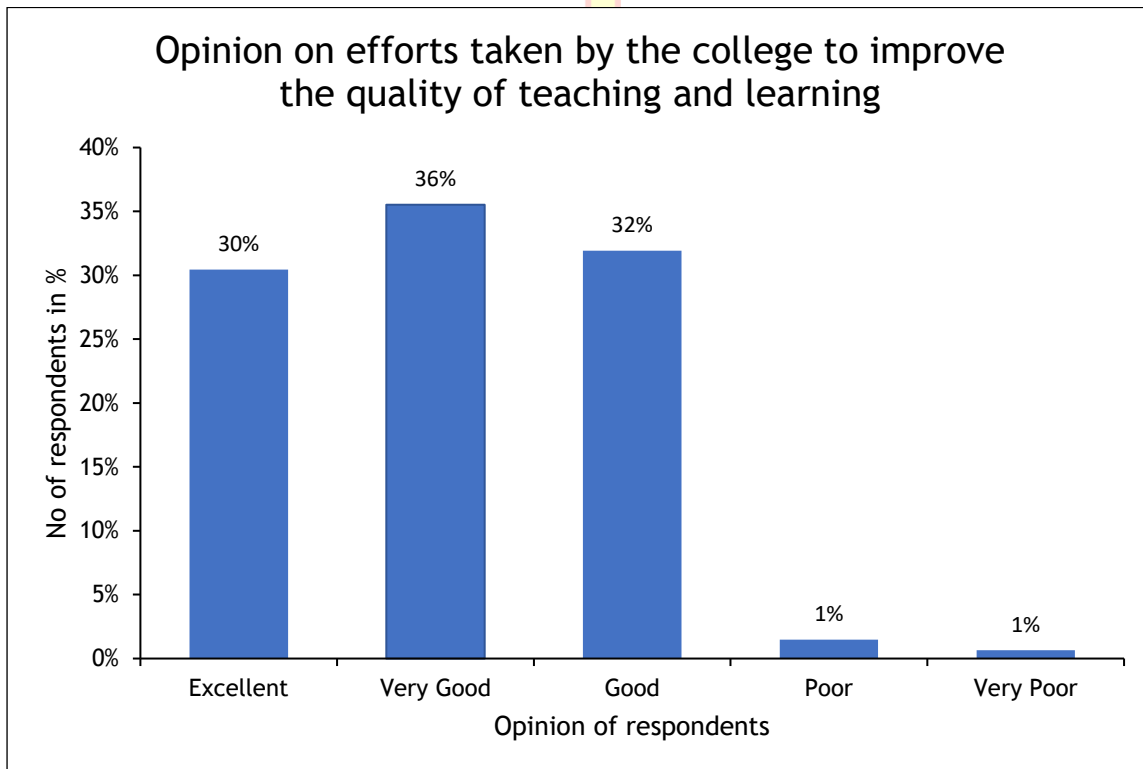


Table 6: Opinion on efforts taken by the College to improve the quality of teaching and learning.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	320	9	329	30%
Very Good	360	24	384	36%
Good	291	54	345	32%
Poor	15	1	16	1%
Very Poor	6	1	7	1%

Total feedbacks = 1081

Chart 6: Opinion on efforts taken by the College to improve the quality of teaching and learning.



Interpretation:

It is clear from the above bar graph that 98% of students are satisfied with the efforts taken by the College to improve the quality of teaching and learning, and one percent of students are not fully satisfied



Table 7: Opinion on Internet facility and book facility provided in the library.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	348	21	369	34%
Very Good	326	24	350	32%
Good	265	39	304	28%
Poor	44	4	48	4%
Very Poor	9	1	10	1%

Total feedbacks = 1081

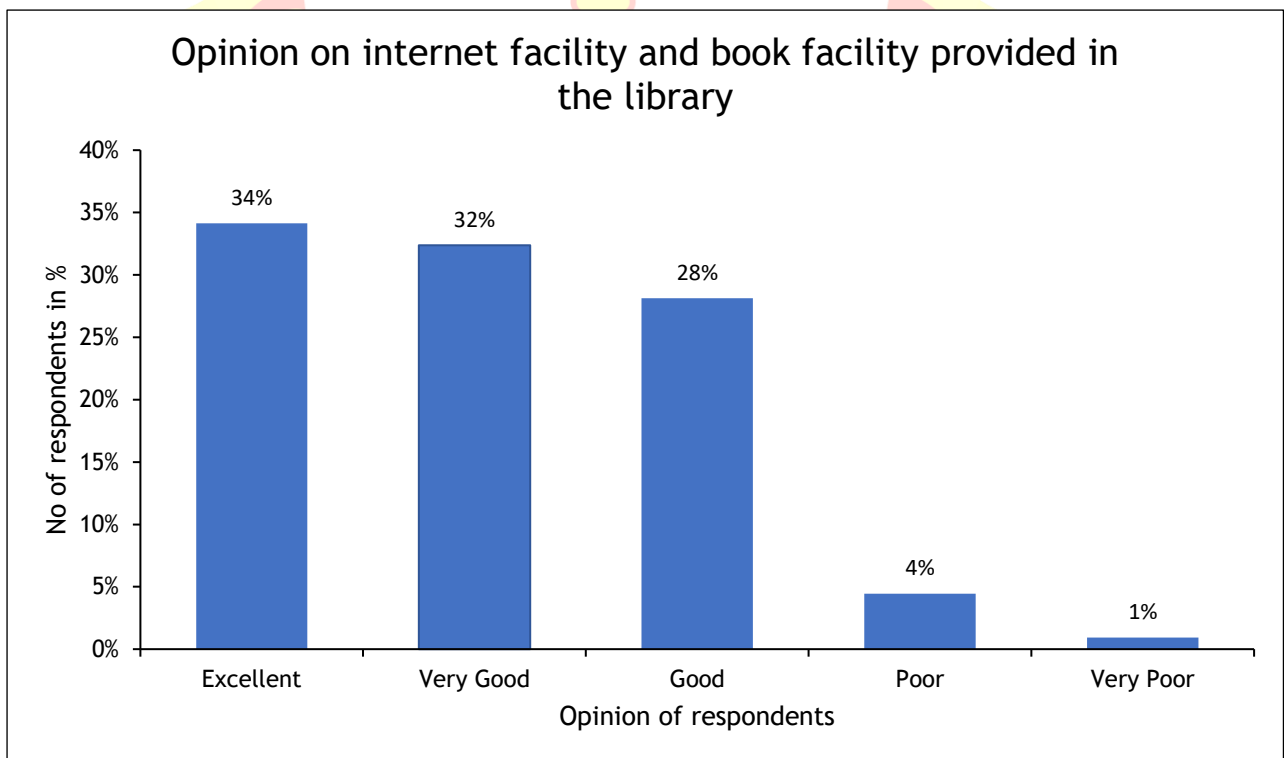


Chart 7: Opinion on the library's Internet facility and book facility.

Interpretation:

It is clear from the above bar graph that 95% of students are satisfied with the Internet facility and book facility provided in the library, and few percent of students are not fully satisfied

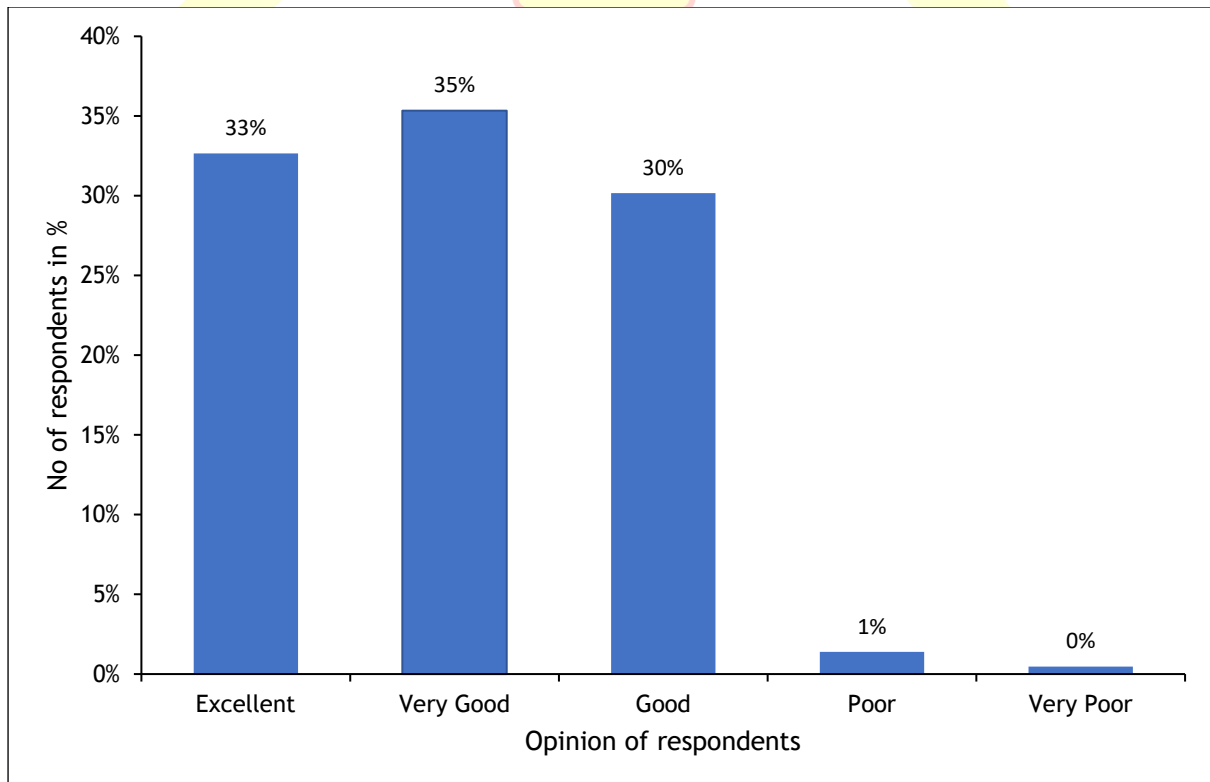


Table 8: Opinion on learning atmosphere in the College.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	341	12	353	33%
Very Good	357	25	382	35%
Good	275	51	326	30%
Poor	15	0	15	1%
Very Poor	4	1	5	0%

Total feedbacks = 1081

Chart 8: Opinion on learning atmosphere in the College.



Interpretation:

It is clear from the above bar graph that 99% of students are satisfied with the learning atmosphere in the College, and one percent of students are not fully satisfied



Table 9: Opinion on overall rating of the College.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	448	14	462	43%
Very Good	344	23	367	34%
Good	188	50	238	22%
Poor	8	1	9	1%
Very Poor	4	1	5	0%

Total feedbacks = 1081

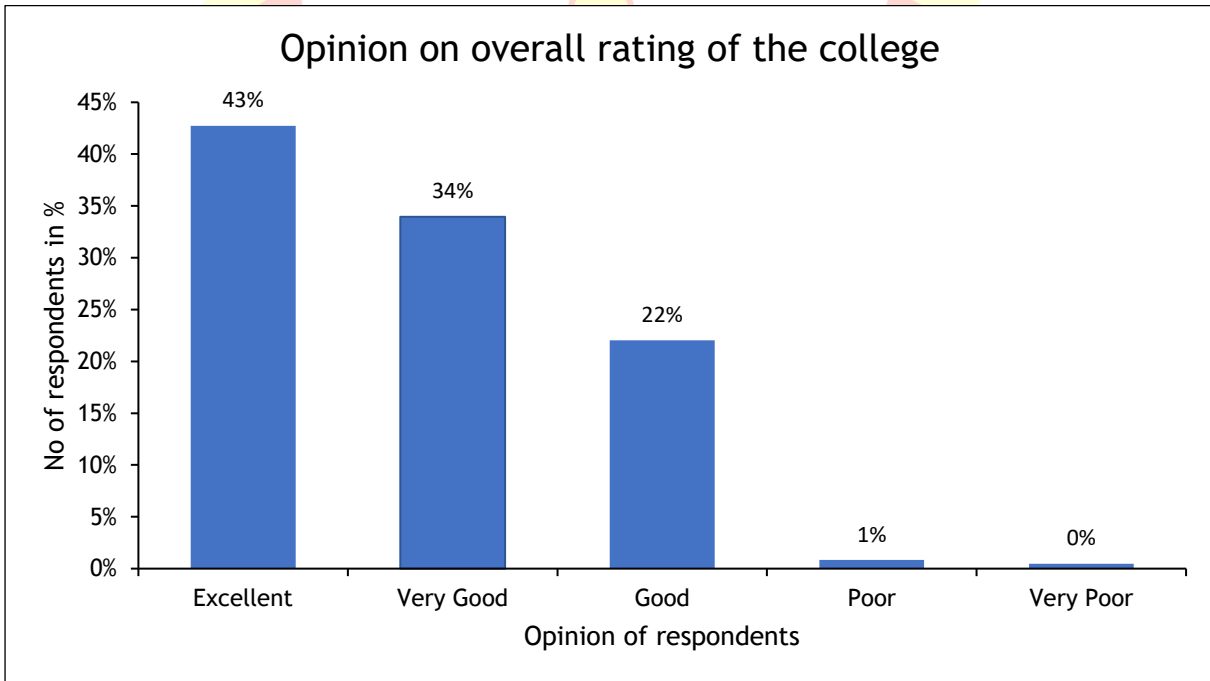


Chart 9: Opinion on the overall rating of the College.

Interpretation:

It is clear from the above bar graph that 99% of students are satisfied on overall rating of the College, and one percent of students are not fully satisfied

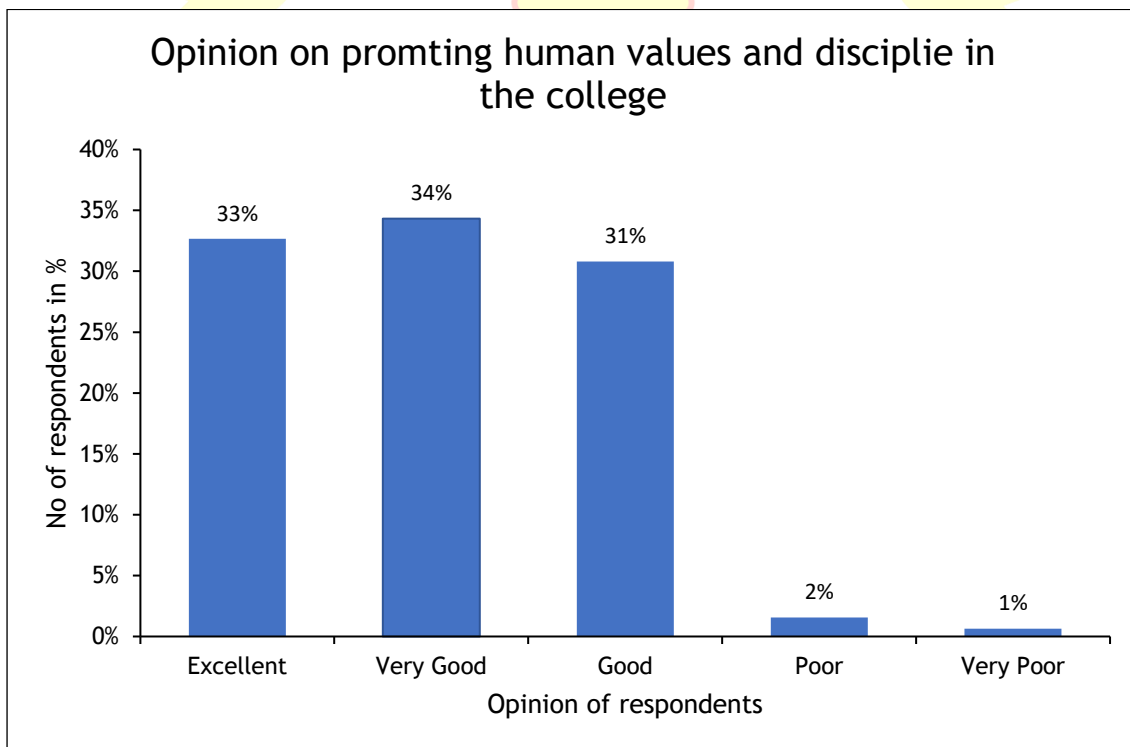


Table 10: Opinion on promoting human values and discipline in the College.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	340	13	353	33%
Very Good	353	18	371	34%
Good	277	56	333	31%
Poor	16	1	17	2%
Very Poor	6	1	7	1%

Total feedbacks = 1081

Chart 10: Opinion on promoting human values and discipline in the College.



Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the promoting human values and discipline in the College, and one percent of students are not fully satisfied.



Table 11: Opinion on promoting student exchange, internship, summer programs etc for new opportunities to students.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	303	8	311	29%
Very Good	340	21	361	33%
Good	296	51	347	32%
Poor	40	7	47	4%
Very Poor	13	2	15	1%

Total feedbacks = 1081

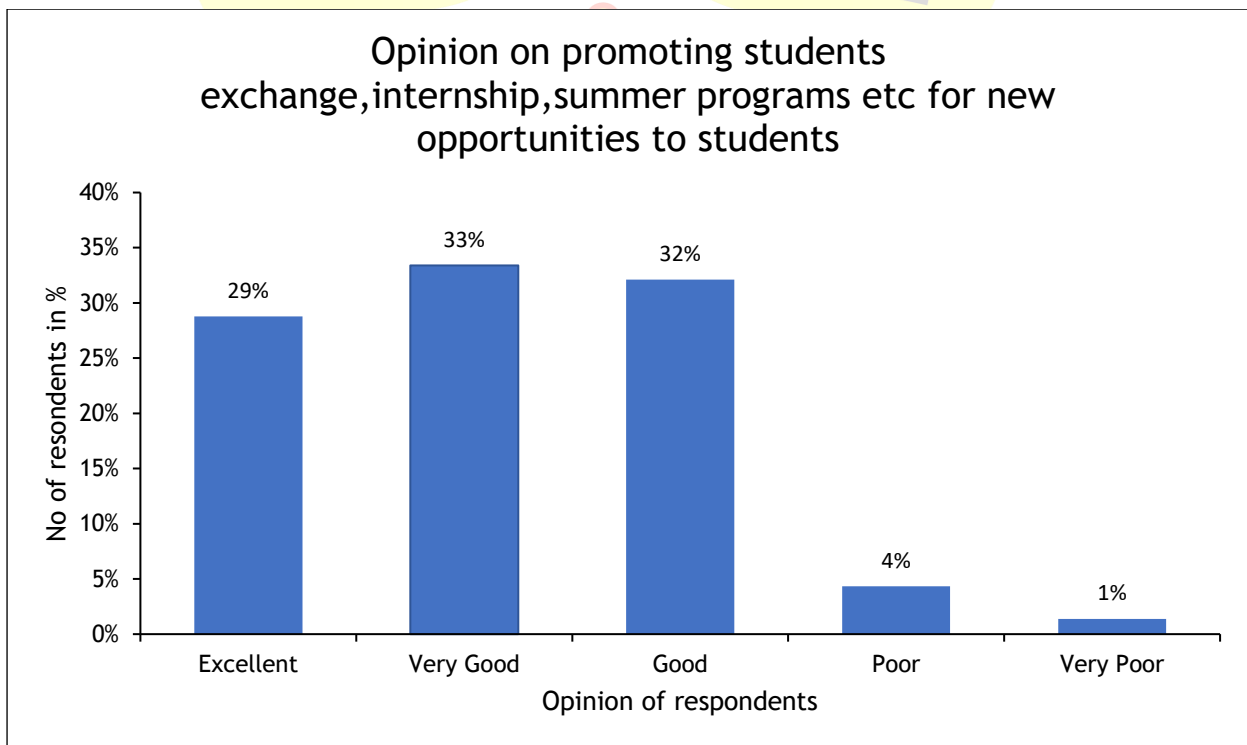


Chart 11: Opinion on promoting student exchange, internship, summer programs etc for new opportunities to students.

Interpretation:

It is clear from the above bar graph that 95% of students are satisfied with the promoting student exchange, internship, summer programs etc for new opportunities to students, and few percent of students are not fully satisfied.



Table 12: Opinion on support for extra/co-curricular activities.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	420	7	427	40%
Very Good	329	23	352	33%
Good	221	51	272	25%
Poor	17	7	24	2%
Very Poor	5	1	6	1%

Total feedbacks = 1081

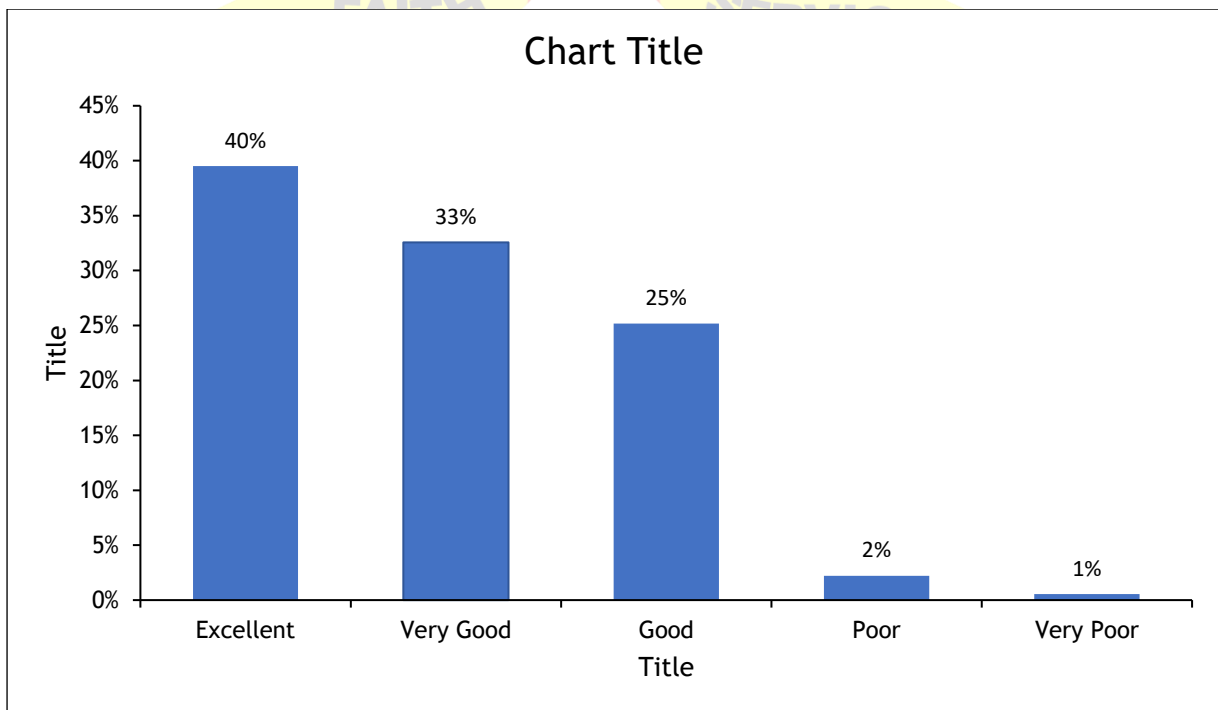


Chart 12: Opinion on support for extra/co-curricular activities.

Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the support for extra/co-curricular activities, and Two percent of students are not fully satisfied.



ACTION TAKEN REPORT

Sl No	Question	Feedback analysis	Action Taken Report
1	Opinion on availability of Power Supply on the Campus	It is clear from the above bar graph that 97% of students are satisfied with the availability of Power Supply on the Campus, and a few percent of students are not fully satisfied.	The Backup power supply is streamlined by adding a few more backup systems.
2	Opinion on availability of clean drinking water facility.	It is clear from the above bar graph that 90% of students are satisfied with the availability of clean drinking water in the Campus, and a few percent of students are not fully satisfied.	Measures are taken to provide drinking water facilities.
3.	Opinion on the cleanliness of the College campus.	It is clear from the above bar graph that 90% of students are satisfied with the availability of clean drinking water on Campus, and a few percent of students are not fully satisfied.	Increased the number of dustbins, and proactive measures were taken to keep the Campus clean.
4	Opinion on cooperation and help by the librarians'.	The bar graph shows that 96% of students are satisfied with the Librarian and other staff cooperation. Only a minuscule of students is not happy with the service.	No action is required.
5	Opinion on cooperation and help by the office staffs'.	It is clear from the above bar graph that 96% of students are satisfied with the cooperation and help by the office staff, and a few percent of students are not fully satisfied.	No action is taken.
6	Opinion on efforts taken by the College to improve the quality of teaching and learning.	It is clear from the above bar graph that 99% of students are satisfied with the efforts taken by the College to improve the quality of teaching and learning, and one percent of students are not fully satisfied	Setting up of ICT facilities and other measures are incorporated to improve teaching and learning.
7	Opinion on the library's Internet facility and book facility.	92% of students have expressed their opinion that the library's the Internet and book facilities are excellent and perfect. 7% of students are not fully satisfied.	Online library resource has been incorporated.



8	Opinion on learning atmosphere in the College.	The bar diagram indicates that 95% of students expressed their satisfaction with the overall learning experience in the College.	Nothing is there to take action.
9	Opinion on the overall rating of the College.	The bar diagram clearly shows that 95% of students are delighted with the learning atmosphere prevailing in the College, and only 5% are not satisfied.	No action is taken.
10	Opinion on promoting human values and discipline in the College.	As seen from the bar graph, 20% of students firmly believe that the College excellently promotes human values & discipline, whereas 30% of the students opine it to be very good. 46% of students on Campus report that fostering human values and discipline is good. Only a few percent of students feel on other way.	Many functions and competitions are held so as to promote human values in students/
11	Opinion on promoting student exchange, internship, summer programs etc for new opportunities to students	From the bar graph, it is evident that the majority of students (88%) felt that the College gives adequate support for further studies, internships, and summer programs. Very few percent of students are not satisfied,	Measures are taken to strengthen the meeting.
12	Opinion on support for extra/co-curricular activities.	It is clear from the above bar graph that 98% of students are satisfied with the support for extra/co-curricular activities, and Two percent of students are not fully satisfied.	Various extra/co-curricular activities are arranged so as to provide an opportunity for students to showcase their talents.

**Coordinator
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PRINCIPAL

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