

# MAI DE DEUS EDUCATIONAL INSTITUTIONS

Managed by the Catholic Board of Education, Mangalore

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FEEDBACK ABOUT INFRASTRUCTURE FACILITY 2018-19



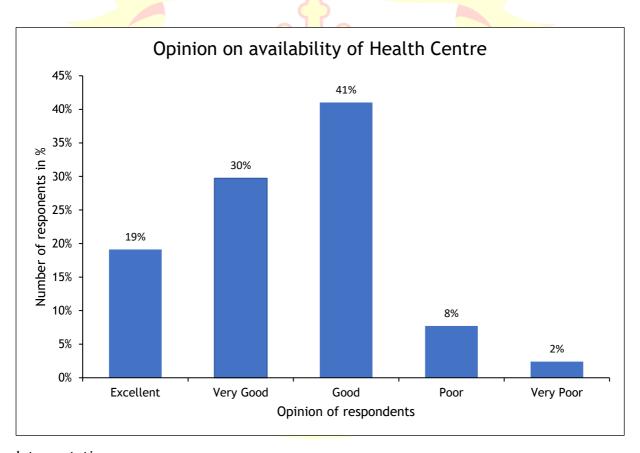


Table 1: Opinion on availability of Health Centre.

| Opinion   | Number of respondents |    |       | Porcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 193                   | 5  | 198   | 19%        |
| Very Good | 294                   | 14 | 308   | 30%        |
| Good      | 366                   | 59 | 425   | 41%        |
| Poor      | 69                    | 11 | 80    | 8%         |
| Very Poor | 22                    | 3  | 25    | 2%         |

Total feedbacks = 1036

Chart 1: Opinion on availability of Health Centre.



# Interpretation:

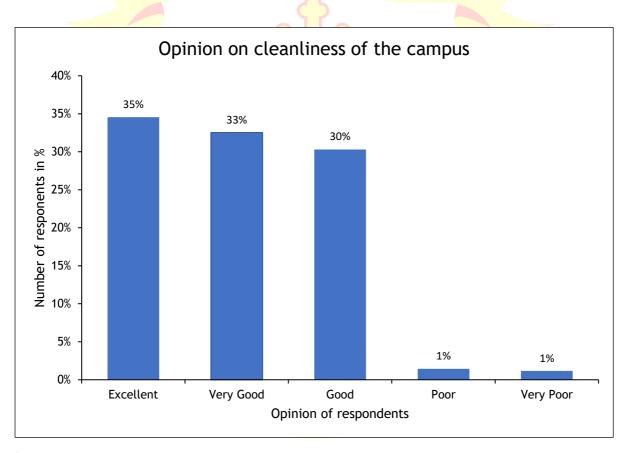
It is clear from the above bar diagram that 89% of students are satisfied with the availability of Health Centre, and a few percent of students are not fully satisfied.



Table 2: Opinion on cleanliness of the campus.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 334                   | 24 | 358   | 35%        |
| Very Good | 314                   | 23 | 337   | 33%        |
| Good      | 271                   | 43 | 314   | 30%        |
| Poor      | 15                    | 0  | 15    | 1%         |
| Very Poor | 10                    | 2  | 12    | 1%         |

Chart 2: Opinion on cleanliness of the campus.



### Interpretation:

It is clear from the above bar diagram that 96% of students are satisfied with the cleanliness of the campus, and a few percent of students are not fully satisfied.

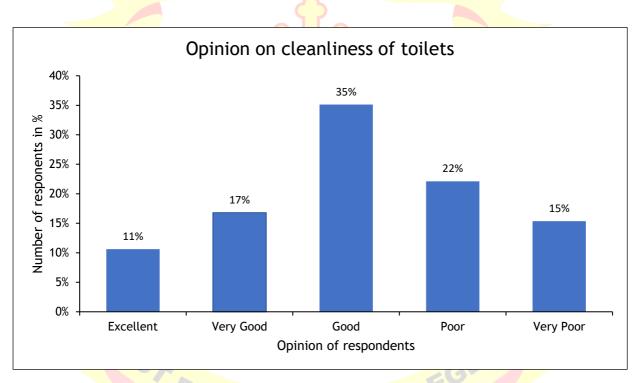


Table 3: Opinion on cleanliness of toilets.

| Oninion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 106                   | 4  | 110   | 11%        |
| Very Good | 167                   | 7  | 174   | 17%        |
| Good      | 324                   | 40 | 364   | 35%        |
| Poor      | 206                   | 23 | 229   | 22%        |
| Very Poor | 141                   | 18 | 159   | 15%        |

Total feedbacks = 1036

Chart 3: Opinion on cleanliness of toilets.



# Interpretation:

It is clear from the above bar diagram that 64% of students are satisfied with the cleanliness of toilets, and a few percent of students are not fully satisfied.

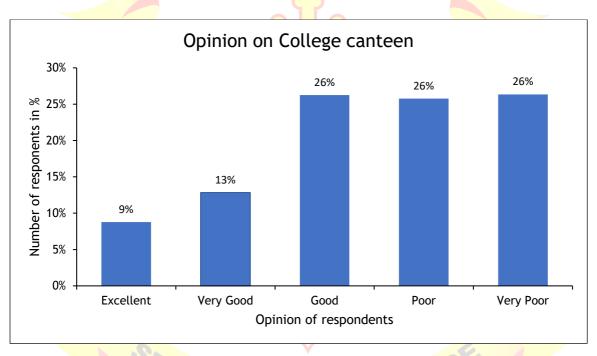


Tae 4: Opinion on College Canteen.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 88                    | 3  | 91    | 9%         |
| Very Good | 126                   | 7  | 133   | 13%        |
| Good      | 242                   | 30 | 272   | 26%        |
| Poor      | 242                   | 25 | 267   | 26%        |
| Very Poor | 246                   | 27 | 273   | 26%        |

Total feedbacks = 1036

Chart 4: Opinion on College Canteen.



### Interpretation:

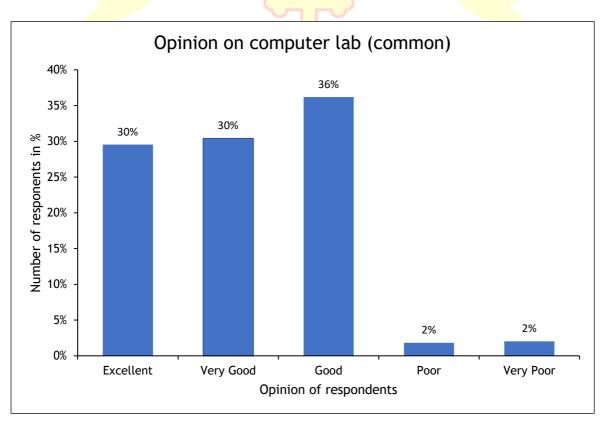
It is clear from the above bar diagram that 58% of students are satisfied with the College Canteen, and a few percent of students are not fully satisfied.



Table 5: Opinion on Computer lab (common).

| Opinion   | Number of respondents |     |       | Dorcontago |
|-----------|-----------------------|-----|-------|------------|
| Opinion   | UG                    | PG  | Total | Percentage |
| Excellent | 293                   | 13  | 306   | 30%        |
| Very Good | 295                   | 20  | 315   | 30%        |
| Good      | 319                   | 56  | 375   | 36%        |
| Poor      | 18                    | 1   | 19    | 2%         |
| Very Poor | 19                    | AN2 | 21    | 2%         |

Chart 5: Opinion on Computer lab (common).



# Interpretation:

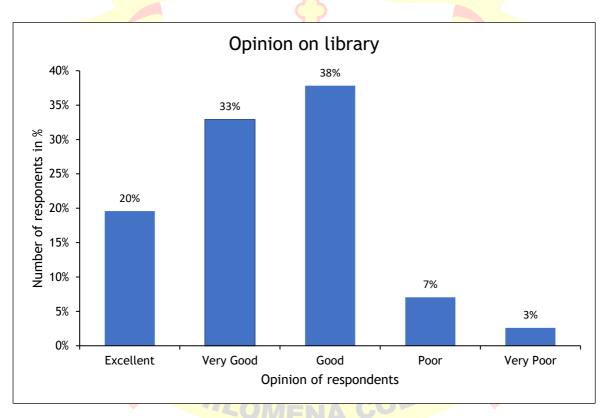
It is clear from the above bar diagram that 96% of students are satisfied with the Computer lab (common), and Two percent of students are not fully satisfied.



Table 6: Opinion on facilities in the classroom.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 192                   | 11 | 203   | 20%        |
| Very Good | 314                   | 27 | 341   | 33%        |
| Good      | 343                   | 49 | 392   | 38%        |
| Poor      | 69                    | 4  | 73    | 7%         |
| Very Poor | 26                    | 1  | 27    | 3%         |

Chart 6: Opinion on facilities in the classroom



### Interpretation:

It is clear from the above bar diagram that 92% of students are satisfied with the facilities in the classroom/labs, and a few percent of students are not fully satisfied.

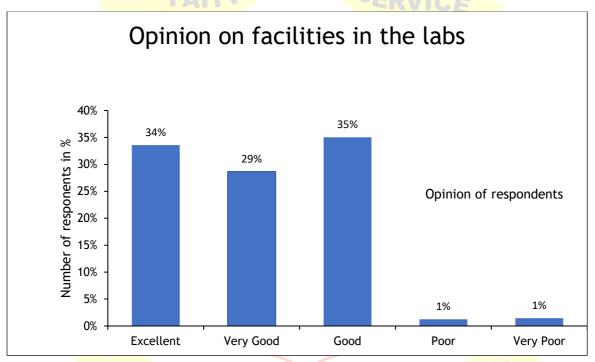


Table 7: Opinion on facilities in the labs.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 337                   | 11 | 348   | 34%        |
| Very Good | 270                   | 27 | 297   | 29%        |
| Good      | 314                   | 49 | 363   | 35%        |
| Poor      | 9                     | 4  | 13    | 1%         |
| Very Poor | 14                    | 1  | 15    | 1%         |

Total feedbacks = 1036

Chart 7: Opinion on facilities in the labs.



### Interpretation:

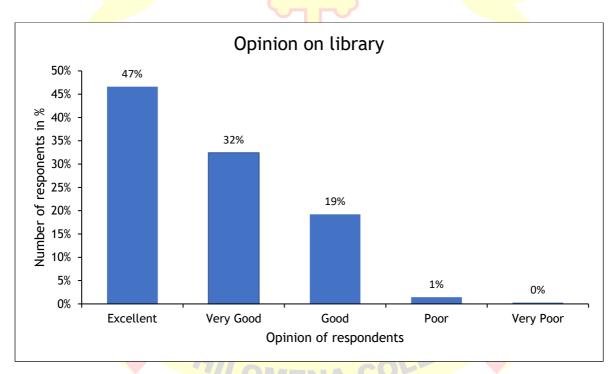
It is clear from the above bar diagram that 98% of students are satisfied with the facilities in the labs, and a few percent of students are not fully satisfied.



Table 8: Opinion on library.

| Opinion   | Number of respondents |     |       | Percentage |
|-----------|-----------------------|-----|-------|------------|
| Opinion   | UG                    | PG  | Total | Percentage |
| Excellent | 445                   | 38  | 483   | 47%        |
| Very Good | 307                   | 29  | 336   | 32%        |
| Good      | 177                   | 22  | 199   | 19%        |
| Poor      | 13                    | 2   | 15    | 1%         |
| Very Poor | 2                     | AND | 3     | 0%         |

Chart 8: Opinion on library.



### Interpretation:

It is clear from the above bar diagram that 99% of students are satisfied with the library, and one percent of students are not fully satisfied.

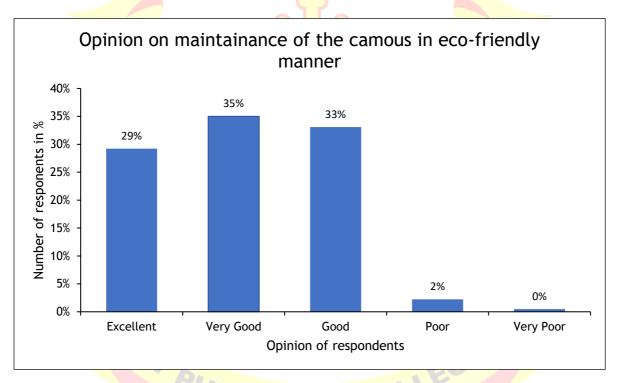


Table 9: Opinion on maintenance of the campus in eco-friendly manner.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 285                   | 18 | 303   | 29%        |
| Very Good | 337                   | 26 | 363   | 35%        |
| Good      | 297                   | 46 | 343   | 33%        |
| Poor      | 22                    | 1  | 23    | 2%         |
| Very Poor | 3                     | 2  | 5     | 0%         |

Total feedbacks = 1036

Chart 9: Opinion on maintenance of the campus in eco-friendly manner.



Interpretation:

It is clear from the above bar diagram that 98% of students are satisfied with the maintenance of the campus in eco-friendly manner, and one percent of students are not fully satisfied.

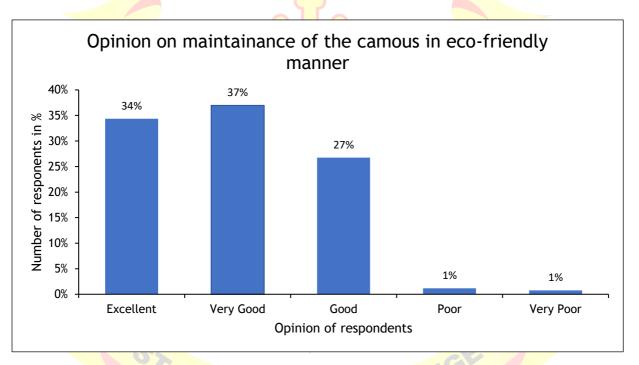


Table 10: Overall Impression.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 338                   | 18 | 356   | 34%        |
| Very Good | 358                   | 25 | 383   | 37%        |
| Good      | 231                   | 46 | 277   | 27%        |
| Poor      | 11                    | 1  | 12    | 1%         |
| Very Poor | 6                     | 2  | 8     | 1%         |

Total feedbacks = 1036

Chart 10: Opinion on Overall Impression.



# Interpretation:

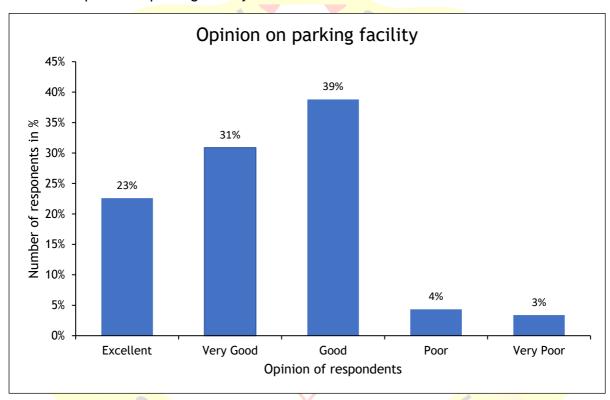
It is clear from the above bar diagram that 98% of students have expressed their satisfaction about the overall impression.

Table 11: Opinion on parking facility.



| Opinion   | Number of respondents |    |       | Porcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 220                   | 14 | 234   | 23%        |
| Very Good | 299                   | 21 | 320   | 31%        |
| Good      | 349                   | 53 | 402   | 39%        |
| Poor      | 43                    | 2  | 45    | 4%         |
| Very Poor | 33                    | 2  | 35    | 3%         |

Chart 11: Opinion on parking facility.



AND

### Interpretation:

It is clear from the above bar diagram that 94% of students are satisfied with the parking facility, and a few percent of students are not fully satisfied.

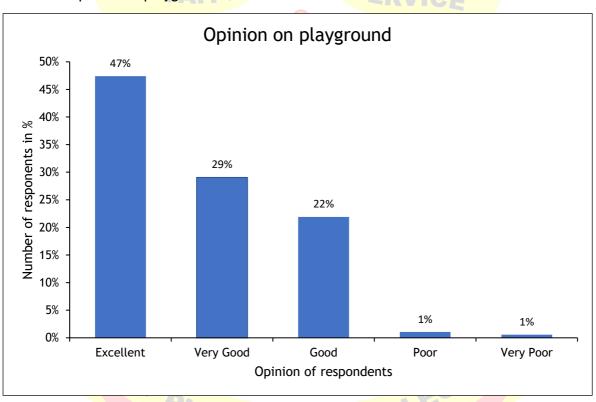


Table 12: Opinion on playground.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 475                   | 16 | 491   | 47%        |
| Very Good | 276                   | 25 | 301   | 29%        |
| Good      | 178                   | 49 | 227   | 22%        |
| Poor      | 11                    | 0  | 11    | 1%         |
| Very Poor | 4                     | 2  | 6     | 1%         |

Total feedbacks = 1036

Chart 12: Opinion on playground.



### Interpretation:

It is clear from the above bar diagram that 98% of students are satisfied with the parking playground, and one percent of students are not fully satisfied.

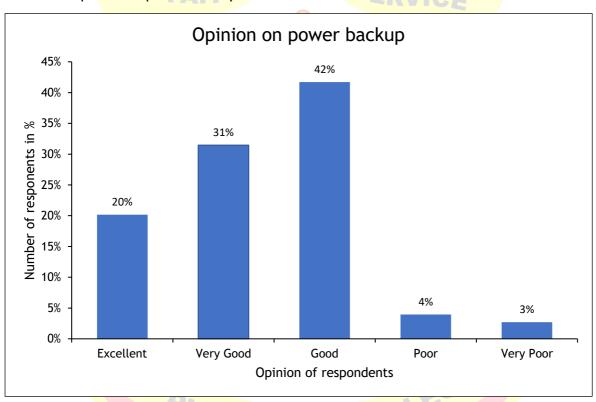


Table 13: Opinion on power backup.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 199                   | 10 | 209   | 20%        |
| Very Good | 316                   | 10 | 326   | 31%        |
| Good      | 368                   | 64 | 432   | 42%        |
| Poor      | 37                    | 4  | 41    | 4%         |
| Very Poor | 24                    | 4  | 28    | 3%         |

Total feedbacks = 1036

Chart 13: Opinion on power backup.



Interpretation:

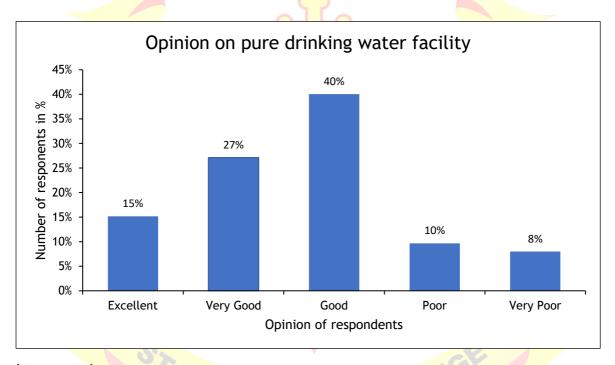
It is clear from the above bar diagram that 94% of students are satisfied with the power backup, and a few percent of students are not fully satisfied.



Table 14: Opinion on pure drinking water facility.

| Opinion   | Number of respondents |    |       | Porcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 150                   | 7  | 157   | 15%        |
| Very Good | 258                   | 23 | 281   | 27%        |
| Good      | 359                   | 56 | 415   | 40%        |
| Poor      | 96                    | 4  | 100   | 10%        |
| Very Poor | 81                    | 2  | 83    | 8%         |

Chart 14: Opinion on pure drinking water facility.



# Interpretation:

It is clear from the above bar diagram that 86% of students are satisfied with the pure drinking water facility, and a few percent of students are not fully satisfied.

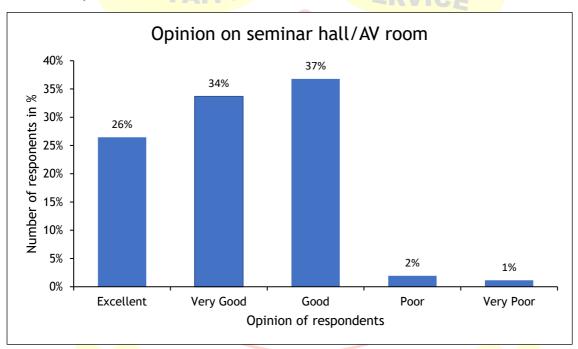


Table 15: Opinion on seminar hall/AV room.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 259                   | 15 | 274   | 26%        |
| Very Good | 318                   | 31 | 349   | 34%        |
| Good      | 336                   | 45 | 381   | 37%        |
| Poor      | 20                    | 0  | 20    | 2%         |
| Very Poor | 11                    | 1  | 12    | 1%         |

Total feedbacks = 1036

Chart 15: Opinion on seminar hall/AV room.



Interpretation:

It is clear from the above bar diagram that 97% of students are satisfied with the seminar hall/AV room, and a few percent of students are not fully satisfied.

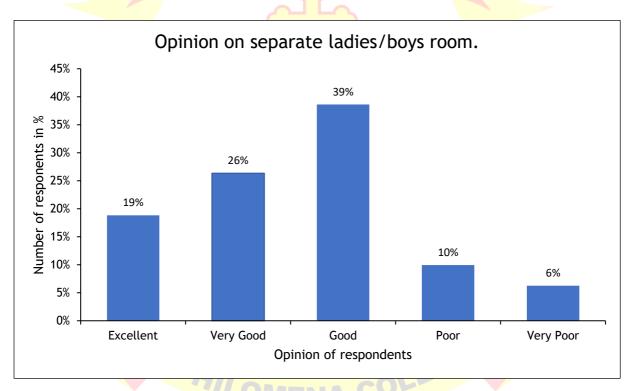


Table 16: Opinion on separate ladies/boys room.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 191                   | 4  | 195   | 19%        |
| Very Good | 261                   | 12 | 273   | 26%        |
| Good      | 346                   | 54 | 400   | 39%        |
| Poor      | 87                    | 16 | 103   | 10%        |
| Very Poor | 59                    | 6  | 65    | 6%         |

Total feedbacks = 1036

Chart 16: Opinion on separate ladies/boys room.



### Interpretation:

It is clear from the above bar diagram that 87% of students are satisfied with the separate ladies/boys room, and a few percent of students are not fully satisfied.

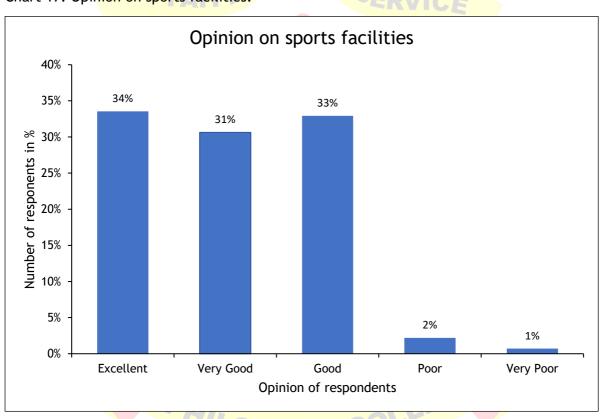


Table 17: Opinion on sports facilities.

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 375                   | 6  | 381   | 34%        |
| Very Good | 325                   | 23 | 348   | 31%        |
| Good      | 317                   | 57 | 374   | 33%        |
| Poor      | 20                    | 5  | 25    | 2%         |
| Very Poor | 7                     | 1  | 8     | 1%         |

Total feedbacks = 1036

Chart 17: Opinion on sports facilities.



# Interpretation:

It is clear from the above bar diagram that 94% of students are satisfied with the sports facilities, and a few percent of students are not fully satisfied.

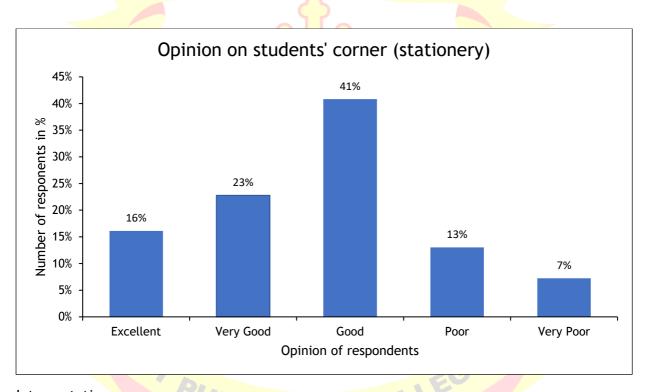


Table 18: Opinion on students' corner (stationery)

| Opinion   | Number of respondents |    |       | Dorcontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 160                   | 7  | 167   | 16%        |
| Very Good | 226                   | 10 | 236   | 23%        |
| Good      | 375                   | 48 | 423   | 41%        |
| Poor      | 116                   | 19 | 135   | 13%        |
| Very Poor | 67                    | 8  | 75    | 7%         |

Total feedbacks = 1036

Chart 18: Opinion on students' corner (stationery).



# Interpretation:

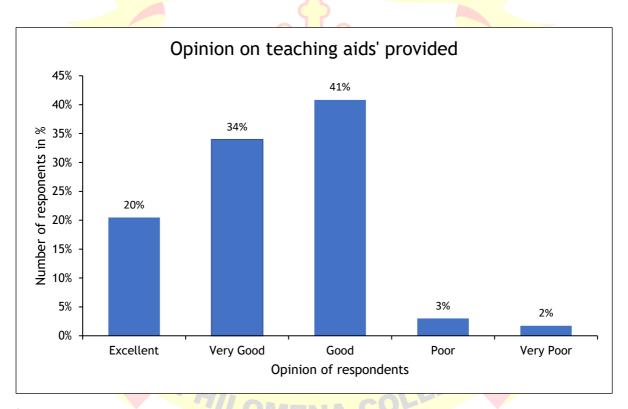
It is clear from the above bar diagram that 85% of students are satisfied with the students' corner (stationery), and a few percent of students are not fully satisfied.



Table 19: Opinion on teaching aids' provided.

| Opinion   | Number of respondents |    |       | Dorsontago |
|-----------|-----------------------|----|-------|------------|
| Opinion   | UG                    | PG | Total | Percentage |
| Excellent | 204                   | 8  | 212   | 20%        |
| Very Good | 331                   | 21 | 352   | 34%        |
| Good      | 364                   | 59 | 423   | 41%        |
| Poor      | 28                    | 3  | 31    | 3%         |
| Very Poor | 17                    | 1  | 18    | 2%         |

Chart 19: Opinion on teaching aids' provided.



Interpretation:

It is clear from the above bar diagram that 97% of students are satisfied with the teaching aids' provided, and a few percent of students are not fully satisfied.



# **ACTION TAKEN REPORT**

IQAC has taken online feedback on Infrastructure facilities on the Campus and the Action Taken Report has been prepared.

| Sl No | Question                                       | Feedback analysis  | Action Taken Report   |
|-------|--|--|---|
| 1     | Opinion on<br>availability of<br>Health Centre | It is clear from the above bar diagram that 94% of students are satisfied with the availability of Health Centre, and a few percent of students are not fully satisfied. | Measures are taken to maintain the health center at regular intervals                             |
| 2     | Opinion on the cleanliness of the Campus.      | It is clear from the above bar diagram that 97% of students are satisfied with the cleanliness of the campus, and a few percent of students are not fully satisfied      | Measures are taken to keep the Campus clean by setting up of dustbins and segregating the wastes. |
| 3.    | Opinion on the cleanliness of toilets.         | It is clear from the above bar diagram that 77% of students are satisfied with the cleanliness of toilets, and a few percent of students are not fully satisfied.        | Personnel are directed and monitored to keep the toilets clean and tidy.                          |
| 4     | Opinion on College<br>Canteen.                 | It is clear from the above bar diagram that 69% of students are satisfied with the College Canteen, and a few percent of students are not fully satisfied.               | Measures are taken to improve the standard of the Canteen.  |
| 5     | Opinion on<br>Computer lab<br>(common)         | It is clear from the above bar diagram that 98% of students are satisfied with the Computer lab (common), and Two percent of students are not fully satisfied.           | Steps are followed to update the computer labs and its maintenance.                               |
| 6     | Opinion on facilities in the classroom         | It is clear from the above bar diagram that 98% of students are satisfied with the facilities in the classroom, and a few percent of students are not fully satisfied.   | Classrooms are kept neat and tidy.  |
| 7     | Opinion on facilities in the labs.             | It is clear from the above bar diagram that 98% of students are satisfied with the facilities in the labs, and a few percent of students are not fully satisfied.        | Labs are kept neat and tidy, instuments are procured as and when required.                        |



|    |  | T. 1 0 1 1  |   |
|----|--|---|---|
| 8  | Opinion on Library.  | It is clear from the above bar diagram that 99% of students are satisfied with the library, and one percent of students are not fully satisfied.                        | New lab equipment's & facilities are added and updated at regular basis                             |
| 9  | Opinion on maintenance of the Campus in an ecofriendly manner. | It is clear from the above bar diagram that 95% of students are satisfied with the parking facility, and a few percent of students are not fully satisfied.             | Steps are taken to plant the trees and keep the campus greenery.                                    |
| 10 | Opinion on overall impression                                  | It is clear from the above bar diagram that 98% of students have expressed their satisfaction about the overall impression  | The messures are taken to keep the fecelities updated.  |
| 11 | Opinion on parking facility.                                   | It is clear from the above bar diagram that 95% of students are satisfied with the parking facility, and a few percent of students are not fully satisfied.             | Steps are taken to have an adequate parking facility. Interlocks are paved at the parking facility. |
| 12 | Opinion on the playground.                                     | It is clear from the above bar diagram that 99% of students are satisfied with the parking playground, and one percent of students are not fully satisfied.             | The measures are taken to keep the playground clean and neat.                                       |
| 13 | Opinion on power backup.                                       | It is clear from the above bar diagram that 96% of students are satisfied with the power backup, and a few percent of students are not fully satisfied.                 | The backup power system has been installed and maintained,  |
| 14 | Opinion on a pure drinking water facility.                     | It is clear from the above bar diagram that 89% of students are satisfied with the pure drinking water facility, and a few percent of students are not fully satisfied. | Pure drinking water facilities are installed at different locations.                                |
| 15 | Opinion on seminar hall/AV room.                               | It is clear from the above bar diagram that 97% of students are satisfied with the seminar hall/AV room, and a few percent of students are not fully satisfied.         | AV/Semnar room is maintained in proper manner.  |



| 16 | Opinion on separate ladies/boys room.    | It is clear from the above bar diagram that 90% of students are satisfied with the separate ladies/boys room, and a few percent of students are not fully satisfied.     | All steps are taken to keep the ladies' room to be neat and clean. |
|----|--|--|--|
| 17 | Opinion on sports facilities.            | It is clear from the above bar diagram that 97% of students are satisfied with the sports facilities, and a few percent of students are not fully satisfied.             | The Sports facilities are regularly updated.                       |
| 18 | Opinion on students' corner (stationery) | It is clear from the above bar diagram that 89% of students are satisfied with the students' corner (stationery), and a few percent of students are not fully satisfied. | The stationary facility is maintained in the proper manner.        |
| 19 | Opinion on<br>teaching aids'<br>provided | It is clear from the above bar diagram that 97% of students are satisfied with the teaching aids' provided, and a few percent of students are not fully satisfied        | The teaching aids are regularly updated.                           |

Coordinator IQAC

St. Philomena College, Puttur

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