# FEEDBACK ABOUT LIBRARY 2018-19

Table 1: Opinion on accessibility of e-resources.

| Opinion | Number of respondents | Percentage |
|---|---|---|
| Excellent | 315 | 30% |
| Very Good | 363 | 35% |
| Good | 331 | 32% |
| Poor | 34 | 3% |
| Very Poor | 5 | 0% |

Total feedbacks = 1048

Chart 1: Opinion on accessibility of e-resources.
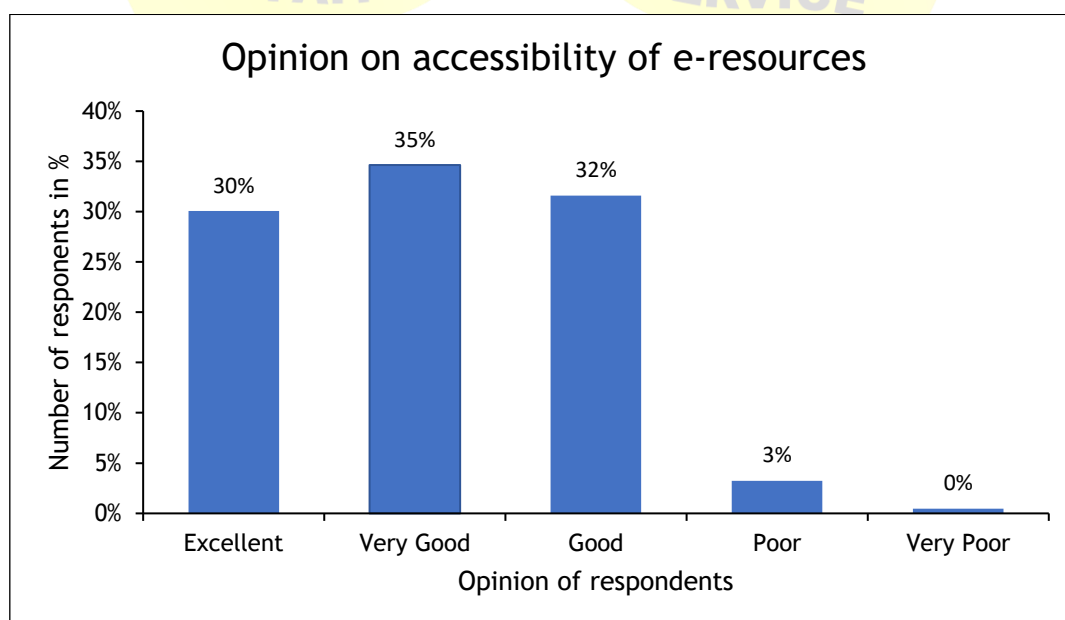


Interpretation:

It is clear from the above bar graph that 96% of students are satisfied with the accessibility of e-resources.
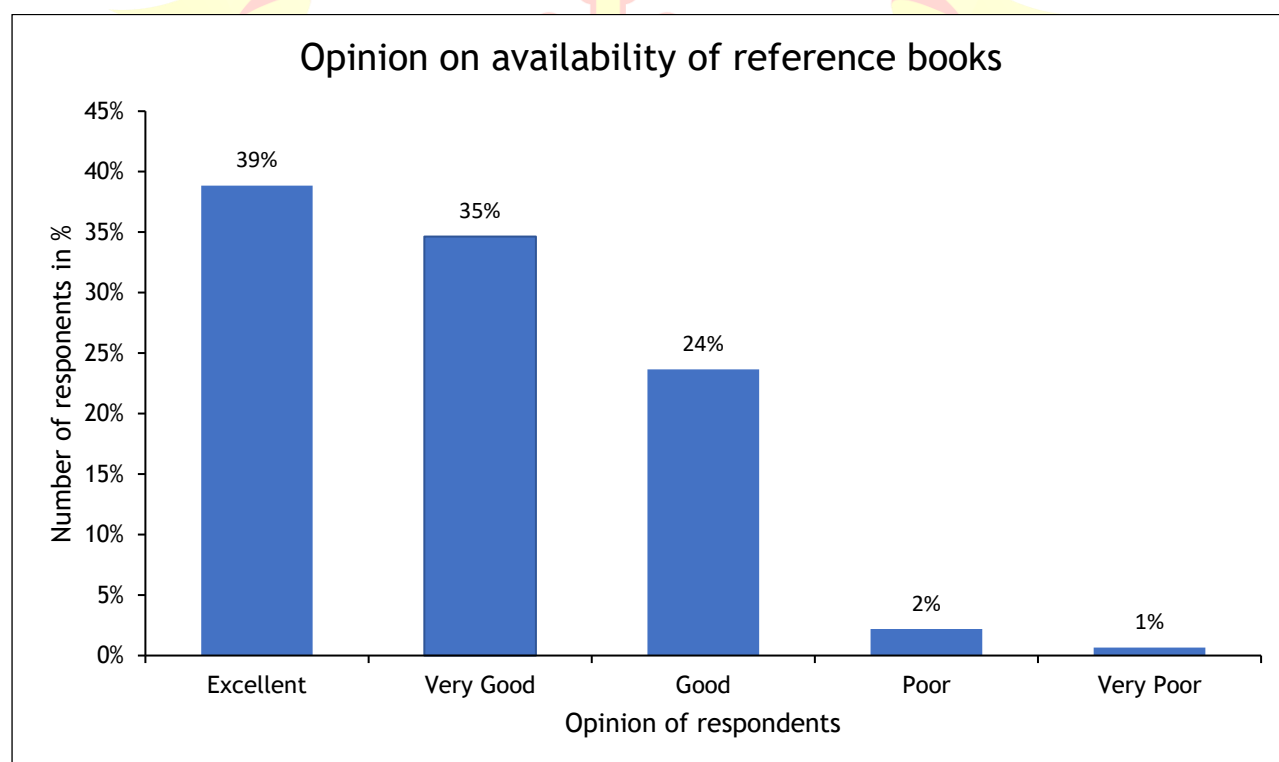
Table 2: Opinion availability of reference books.

| Opinion | Number of respondents | Percentage |
|---|---|---|
| Excellent | 407 | 39% |
| Very Good | 363 | 35% |
| Good | 248 | 24% |
| Poor | 23 | 2% |
| Very Poor | 7 | 1% |

Total feedbacks = 1048

Chart 2: Opinion on availability of reference books.



Interpretation:

       It is clear from the above bar graph that 97% of students are satisfied with the availability of reference books, and one percent of students are not fully satisfied
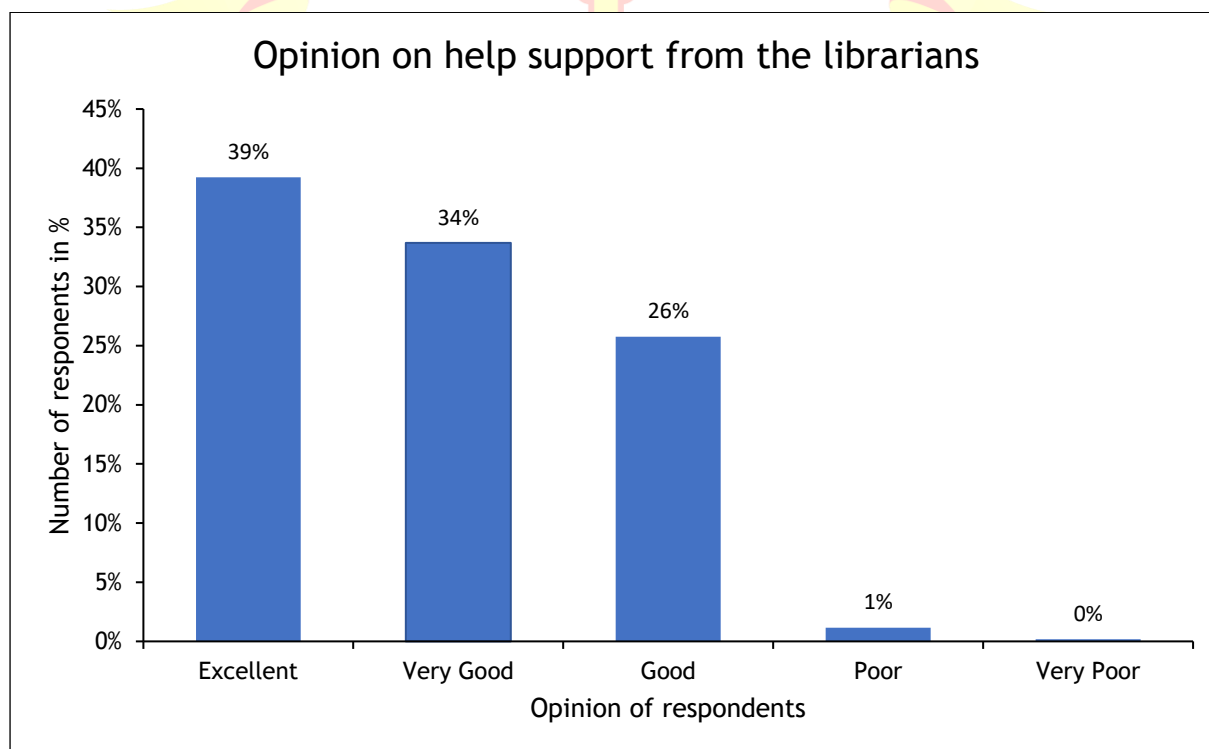
Table 3: Opinion on help and support from the librarians.

| Opinion | Number of respondents | Percentage |
|---|---|---|
| Excellent | 411 | 39% |
| Very Good | 353 | 34% |
| Good | 270 | 26% |
| Poor | 12 | 1% |
| Very Poor | 2 | 0% |

Total feedbacks = 1048

Chart 3: Opinion on help and support from the librarians.



Interpretation:

It is clear from the above bar graph that 99% of students are satisfied with the help and support from the librarians, and one percent of students are not fully satisfied
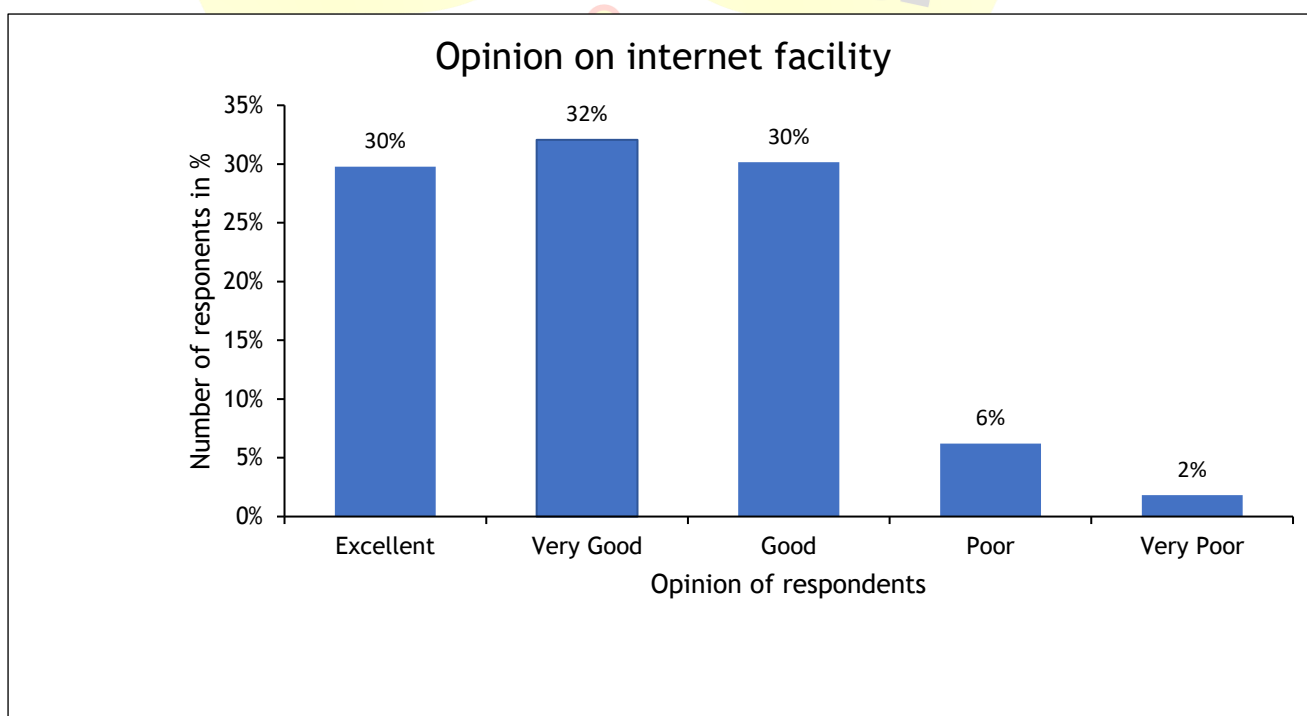
Table 4: Opinion on internet facility.

| Opinion | Number of respondents | Percentage |
|---|---|---|
| Excellent | 312 | 30% |
| Very Good | 336 | 32% |
| Good | 316 | 30% |
| Poor | 65 | 6% |
| Very Poor | 19 | 2% |

Total feedbacks = 1048

Chart 4: Opinion on internet facility.



Interpretation:

It is clear from the above bar graph that 92% of students are satisfied with the internet facility, and a few percent of students are not fully satisfied
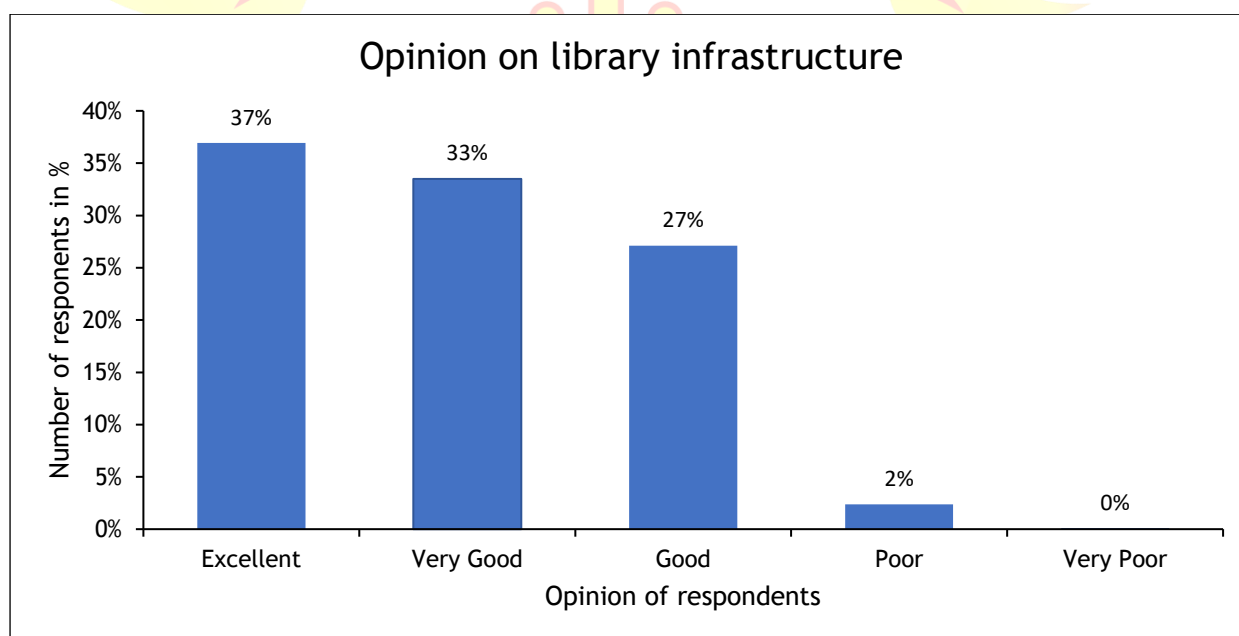
Table 5: Opinion on library infrastructure.

| Opinion | Number of Respondents | Percentage |
|---------|-----------------------|------------|
| Excellent | 387 | 37% |
| Very Good | 351 | 33% |
| Good | 284 | 27% |
| Poor | 25 | 2% |
| Very Poor | 1 | 0% |

Total feedbacks = 1057

Chart 5: Opinion on library infrastructure.



Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the library infrastructure.
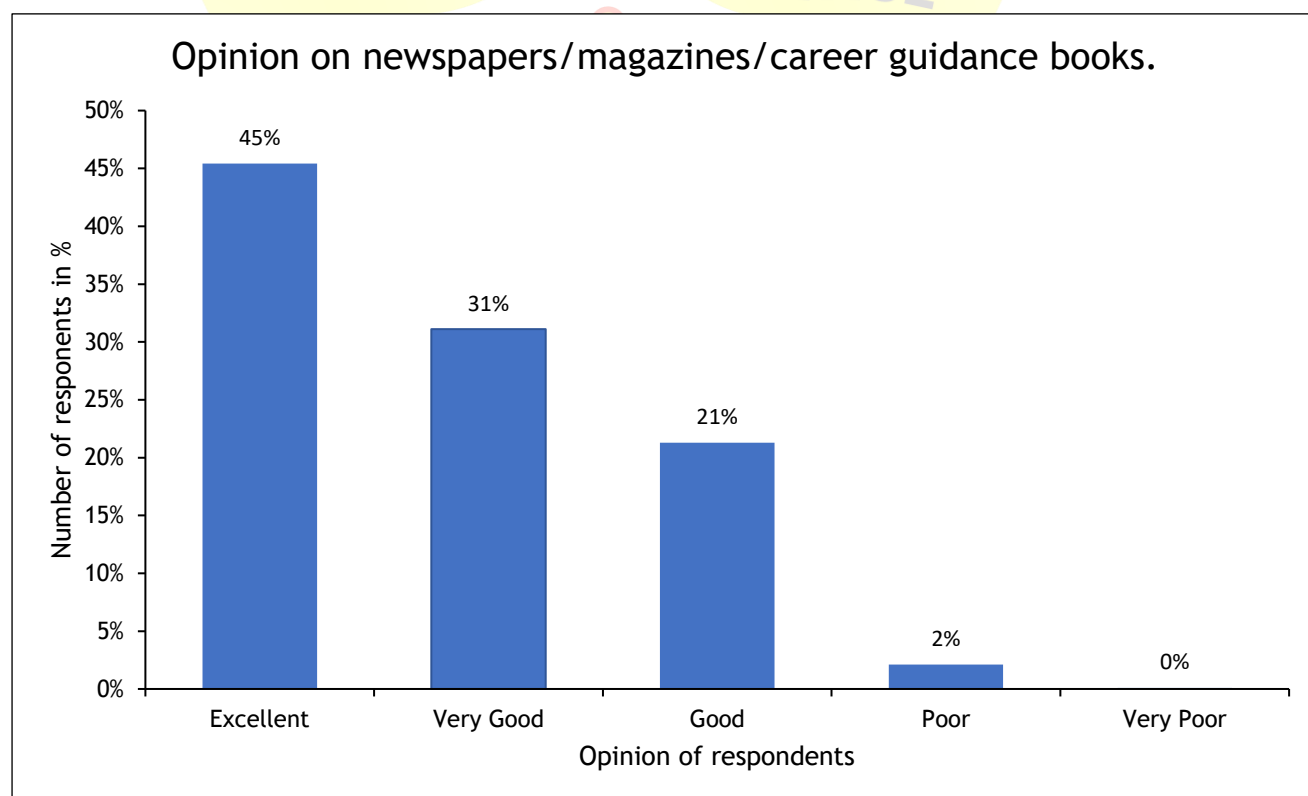
Table 6: Opinion on newspapers/magazines/career guidance books.

| Opinion | Number of respondents | Percentage |
|---|---|---|
| Excellent | 476 | 45% |
| Very Good | 326 | 31% |
| Good | 223 | 21% |
| Poor | 22 | 2% |
| Very Poor | 1 | 0% |

Total feedbacks = 1048

Chart 6: Opinion on newspapers/magazines/career guidance books.



Opinion on newspapers/magazines/career guidance books.

Interpretation:

It is clear from the above bar graph that 98% of students are satisfied with the newspapers/magazines/career guidance books.
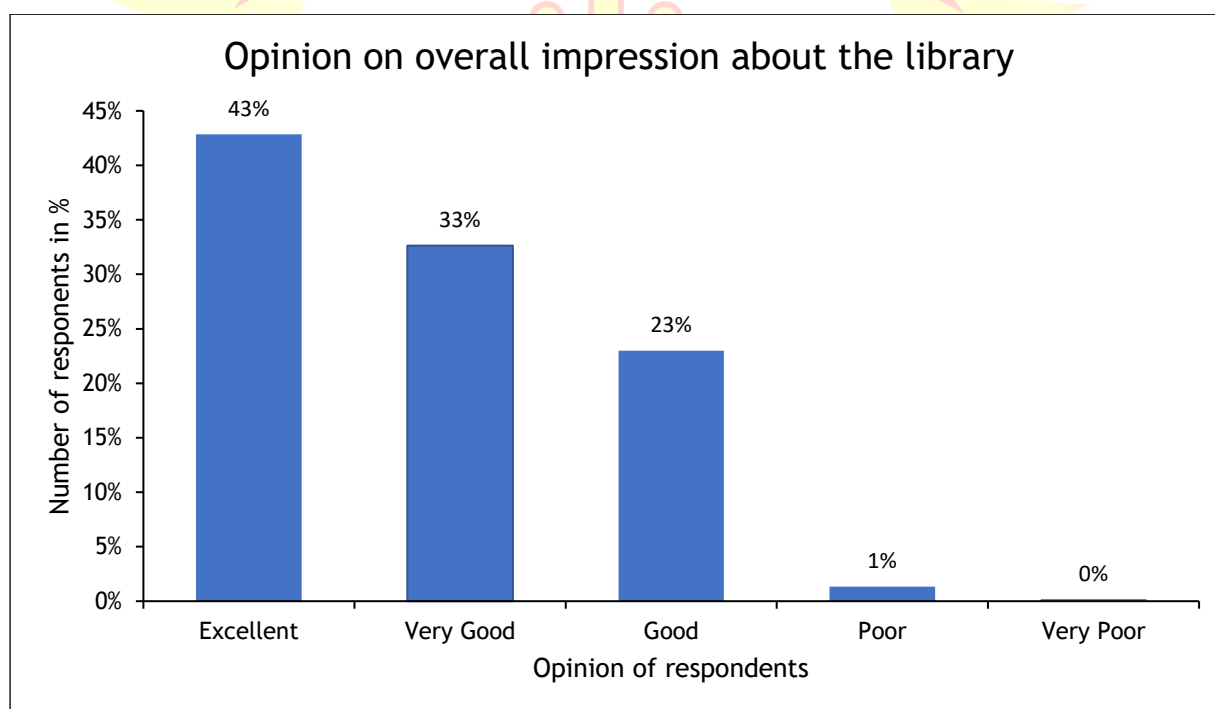
Table 7: Opinion on overall impression about the library.

| Opinion | Number of respondents | Percentage |
|---------|----------------------|------------|
| Excellent | 449 | 43% |
| Very Good | 342 | 33% |
| Good | 241 | 23% |
| Poor | 14 | 1% |
| Very Poor | 2 | 0% |

Total feedbacks = 1048

Chart 7: Opinion on overall impression about the library.



Chart 7: Opinion on overall impression about the library

Interpretation:

It is clear from the above bar graph that 98% of students are satisfied with the overall impression about the library, and one percent of students are not fully satisfied.
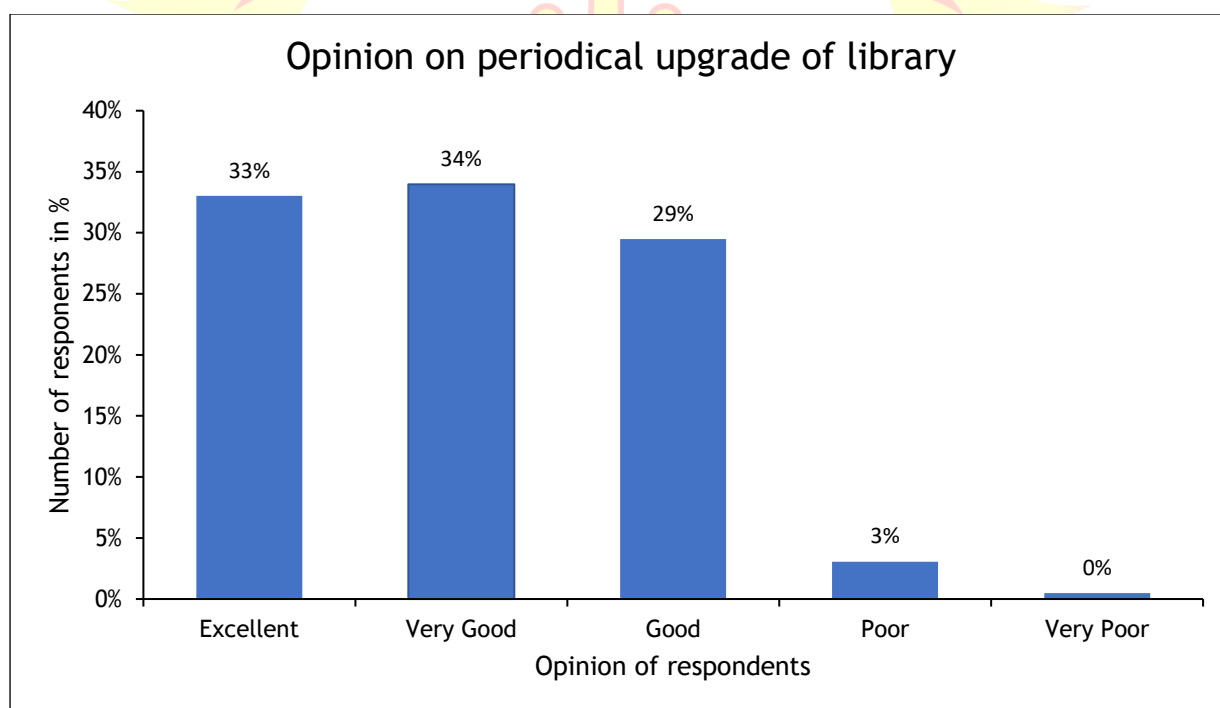
Table 8: Opinion on periodical upgrade of library.

| Opinion | Number of respondents | Percentage |
|---------|----------------------|------------|
| Excellent | 346 | 33% |
| Very Good | 356 | 34% |
| Good | 309 | 29% |
| Poor | 32 | 3% |
| Very Poor | 5 | 0% |

Total feedbacks = 1057

Chart 8: Opinion on periodical upgrade of library.



Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the periodical upgrade of library.
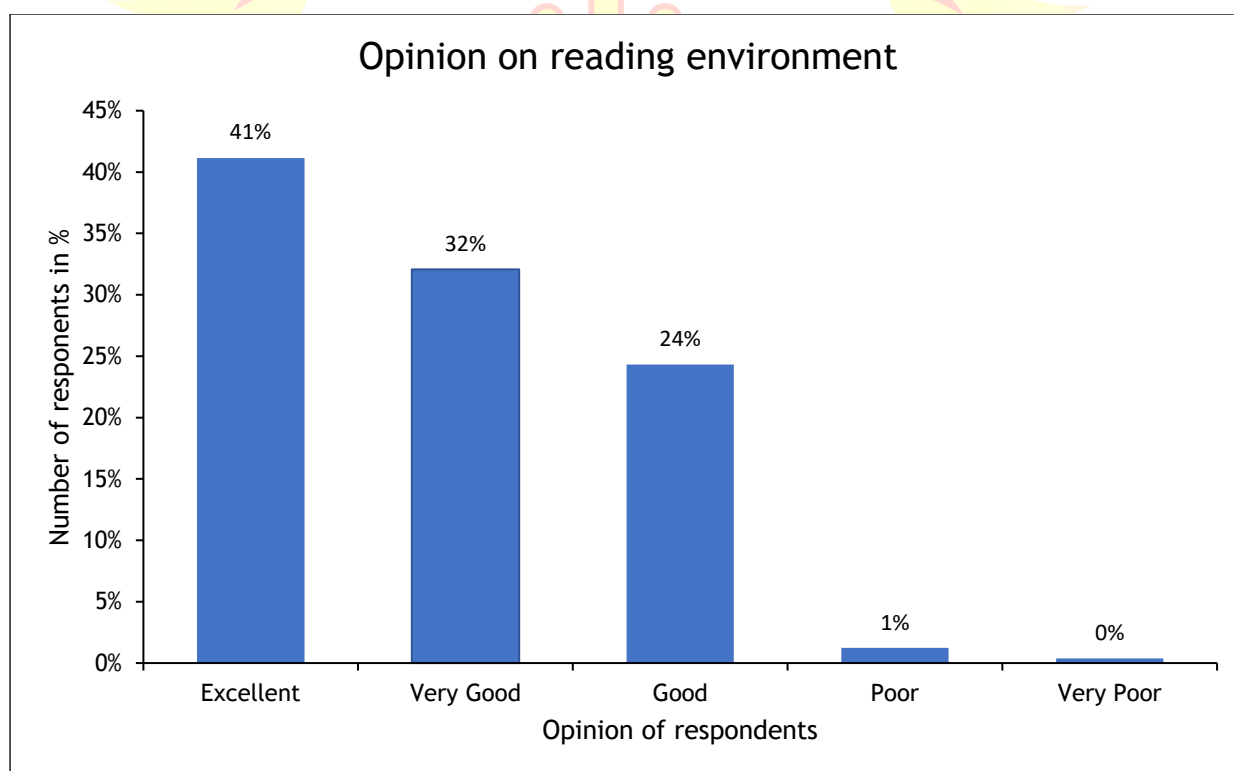
Table 9: Opinion on reading environment.

| Opinion | Number of respondents | Percentage |
|---------|----------------------|------------|
| Excellent | 435 | 41% |
| Very Good | 339 | 32% |
| Good | 257 | 24% |
| Poor | 13 | 1% |
| Very Poor | 4 | 0% |

Total feedbacks = 1057

Chart 9: Opinion on reading environment.



Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the reading environment, and one percent of students are not fully satisfied
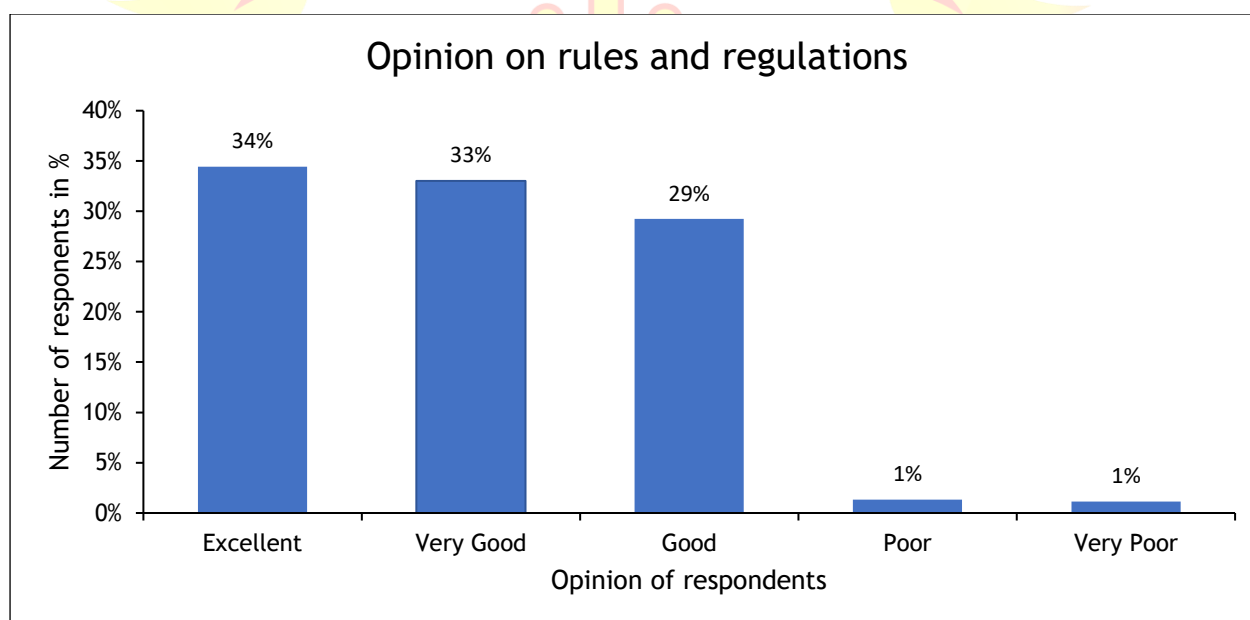
Table 10: Opinion on rules and regulations.

| Opinion | Number of respondents | Percentage |
|---------|----------------------|------------|
| Excellent | 364 | 34% |
| Very Good | 349 | 33% |
| Good | 309 | 29% |
| Poor | 14 | 1% |
| Very Poor | 12 | 1% |

Total feedbacks = 1057

Chart 10: Opinion on rules and regulations.



**Interpretation:**

It is clear from the above bar graph that 97% of students are satisfied with the rules and regulations, and one percent of students are not fully satisfied.
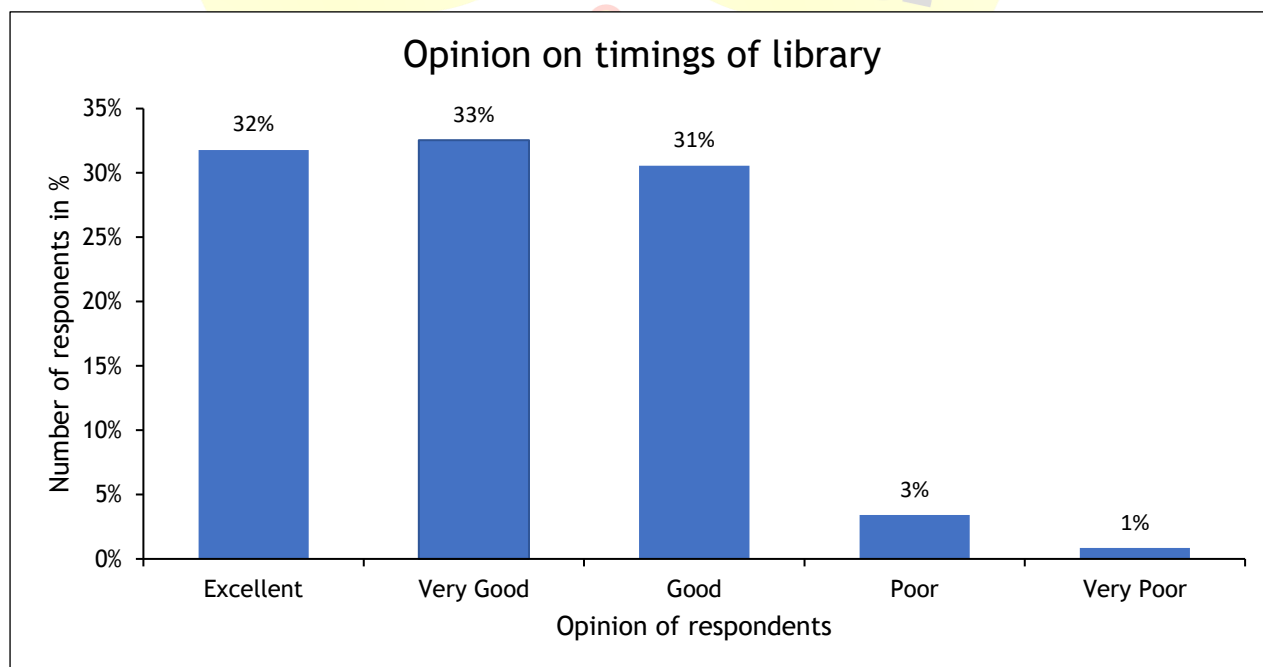
Table 11: Opinion on timings of the library.

| Opinion | Number of respondents | Percentage |
|---------|----------------------|------------|
| Excellent | 336 | 32% |
| Very Good | 344 | 33% |
| Good | 323 | 31% |
| Poor | 36 | 3% |
| Very Poor | 9 | 1% |

Total feedbacks = 1057

Chart 11: Opinion on timings of the library.



**Opinion on timings of library**

Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the timings of the library, and one percent of students are not fully satisfied.

**ACTION TAKEN REPORT**

IQAC has taken online feedback by students on About College Library and the Action Taken Report has been prepared.

| Sl No | Question | Feedback analysis | Action Taken Report |
|---|---|---|---|
| 1 | Opinion on accessibility of e-resources. | It is clear from the above bar graph that 100% of students are satisfied with the accessibility of e-resources. | Necessary Measures are taken to improve accessibility of e-resources |
| 2 | Opinion on availability of reference books | It is clear from the above bar graph that 99% of students are satisfied with the availability of reference books, and one percent of students are not fully satisfied | New volumes are added to the reference section |
| 3. | Opinion on help and support from the librarians | It is clear from the above bar graph that 99% of students are satisfied with the help and support from the librarians, and one percent of students are not fully satisfied | Measures are taken to provide all time support |
| 4 | Opinion on internet facility | It is clear from the above bar graph that 97% of students are satisfied with the internet facility, and a few percent of students are not fully satisfied | Internet facilities are updated at regular basis |
| 5 | Opinion on library infrastructure | It is clear from the above bar graph that 100% of students are satisfied with the library infrastructure. | Infrastructure upgradation and maintenance made possible frequently. |
| 6 | Opinion on newspapers/magazines/career guidance books | It is clear from the above bar graph that 100% of students are satisfied with the newspapers/magazines/career guidance books. | Necessary actions are taken to improve student satisfaction. |
| 7 | Opinion on overall impression about the library | It is clear from the above bar graph that 99% of students are satisfied with the overall impression about the library, and one percent of students are not fully satisfied | No special measures taken |

| 8 | Opinion on periodical upgrade of library | It is clear from the above bar graph that 100% of students are satisfied with the periodical upgrade of library. | Upgradation of periodicals is done at regular basis |
| 9 | Opinion on reading environment | It is clear from the above bar graph that 99% of students are satisfied with the reading environment, and one percent of students are not fully satisfied | Necessary measures are taken |
| 10 | Opinion on rules and regulations | It is clear from the above bar graph that 99% of students are satisfied with the rules and regulations, and one percent of students are not fully satisfied. | Necessary measures are taken |
| 11 | Opinion on timings of the library | It is clear from the above bar graph that 99% of students are satisfied with the timings of the library, and one percent of students are not fully satisfied. | No action taken |

Coordinator
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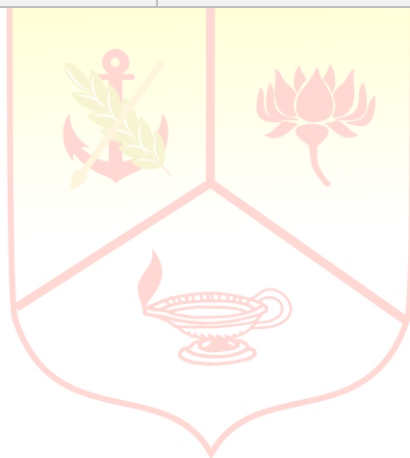
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