



# ST PHILOMENA COLLEGE

Affiliated to Mangalore University Re-Accredited by NAAC at 'A' Grade

**MAI DE DEUS EDUCATIONAL INSTITUTIONS**

Managed by the Catholic Board of Education, Mangalore

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FEEDBACK ABOUT  
INFRASTRUCTURE FACILITY  
2019-20



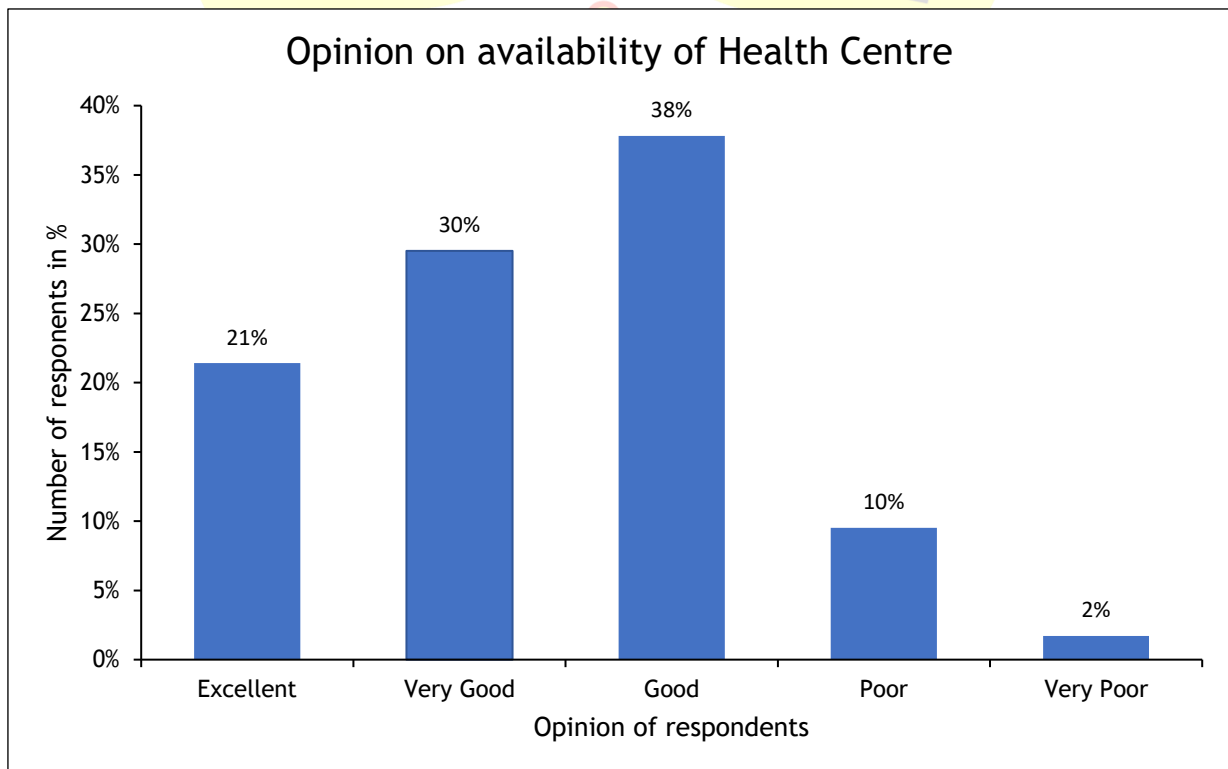


Table 1: Opinion on availability of Health Centre.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	293	6	299	21%
Very Good	396	16	412	30%
Good	467	61	528	38%
Poor	120	13	133	10%
Very Poor	23	1	24	2%

Total feedbacks = 1396

Chart 1: Opinion on availability of Health Centre.



Interpretation:

It is clear from the above bar graph that 88% of students are satisfied with the availability of Health Centre, and a few percent of students are not fully satisfied.

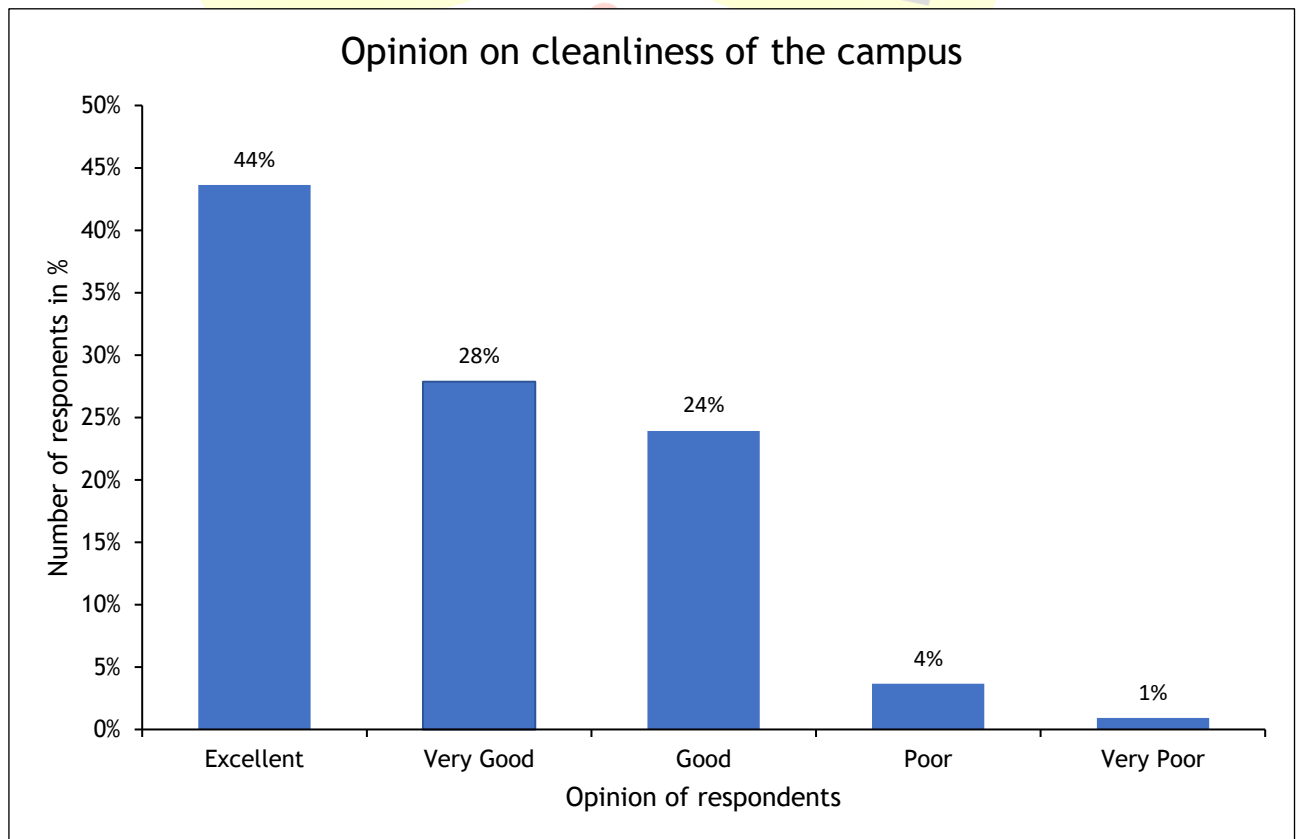


Table 2: Opinion on cleanliness of the campus.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	585	24	609	44%
Very Good	365	24	389	28%
Good	292	42	334	24%
Poor	46	5	51	4%
Very Poor	11	2	13	1%

Total feedbacks = 1396

Chart 2: Opinion on cleanliness of the campus.



**Interpretation:**

It is clear from the above bar graph that 95% of students are satisfied with the cleanliness of the campus, and a few percent of students are not fully satisfied.

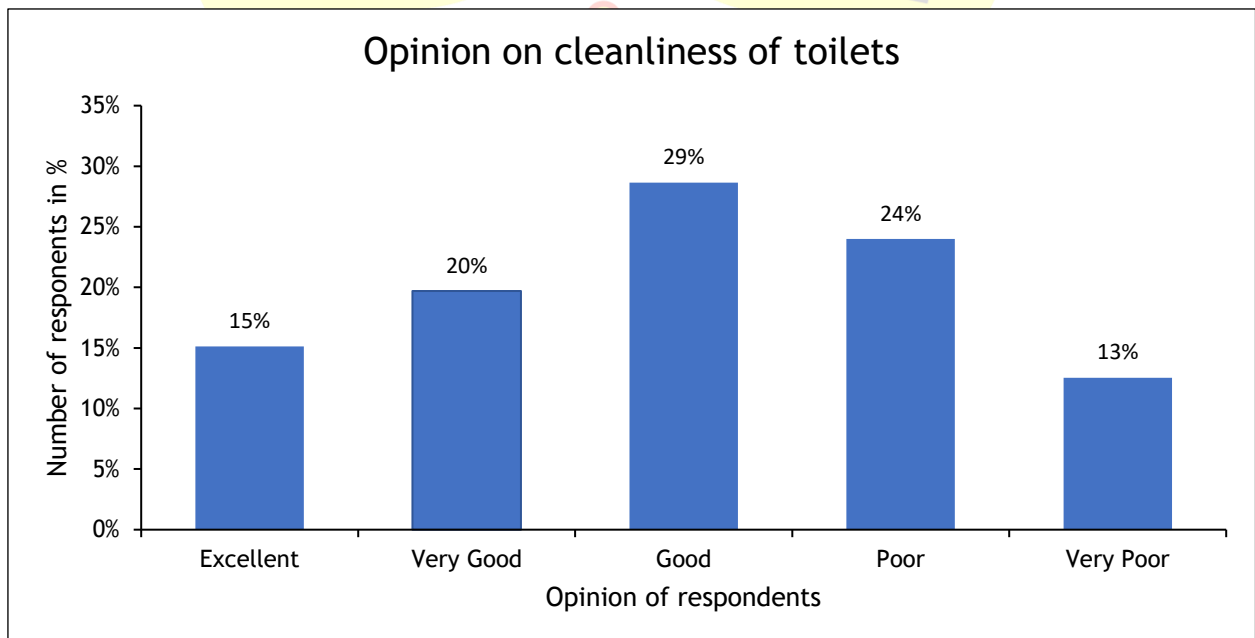


Table 3: Opinion on cleanliness of toilets.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	207	4	211	15%
Very Good	268	7	275	20%
Good	375	25	400	29%
Poor	307	28	335	24%
Very Poor	142	33	175	13%

Total feedbacks = 1396

Chart 3: Opinion on cleanliness of toilets.



**Interpretation:**

It is clear from the above bar graph that 64% of students are satisfied with the cleanliness of toilets, and a few percent of students are not fully satisfied.

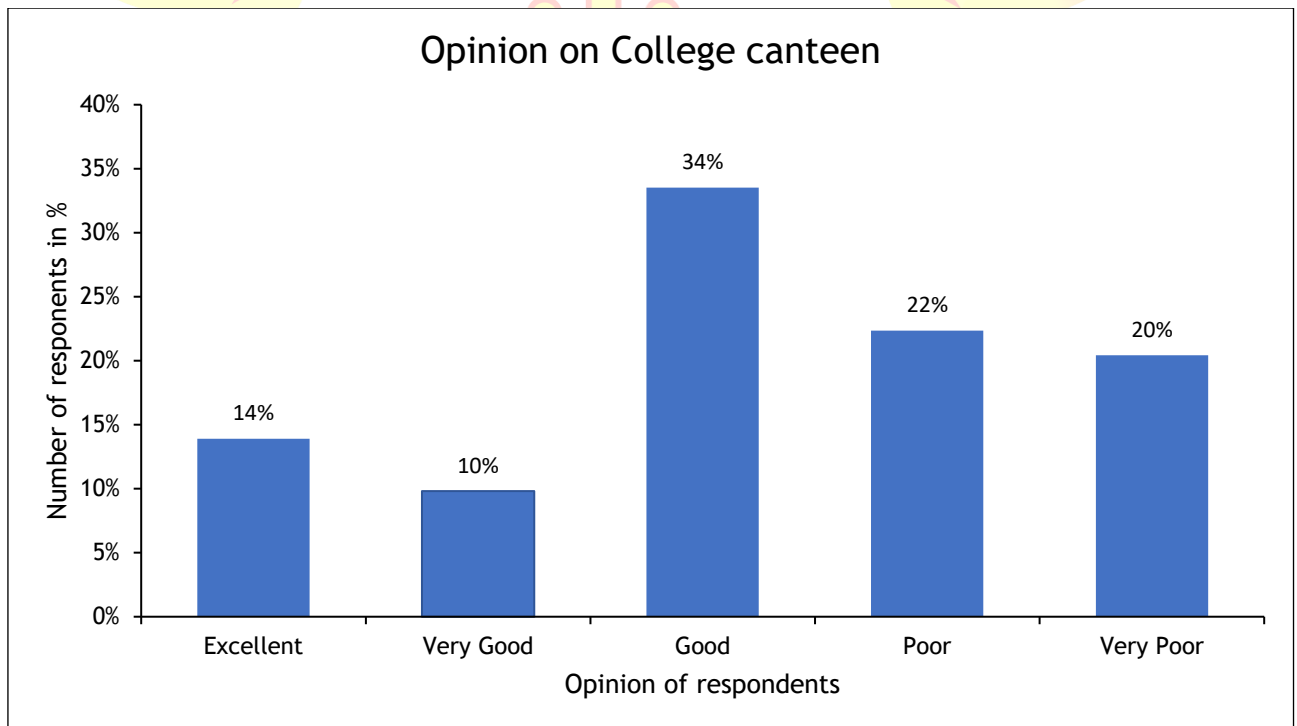


Table 4: Opinion on College Canteen.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	188	6	194	14%
Very Good	128	9	137	10%
Good	443	25	468	34%
Poor	293	19	312	22%
Very Poor	247	38	285	20%

Total feedbacks = 1396

Chart 4: Opinion on College Canteen.



Interpretation:

It is clear from the above bar graph that 58% of students are satisfied with the College Canteen, and a few percent of students are not fully satisfied.

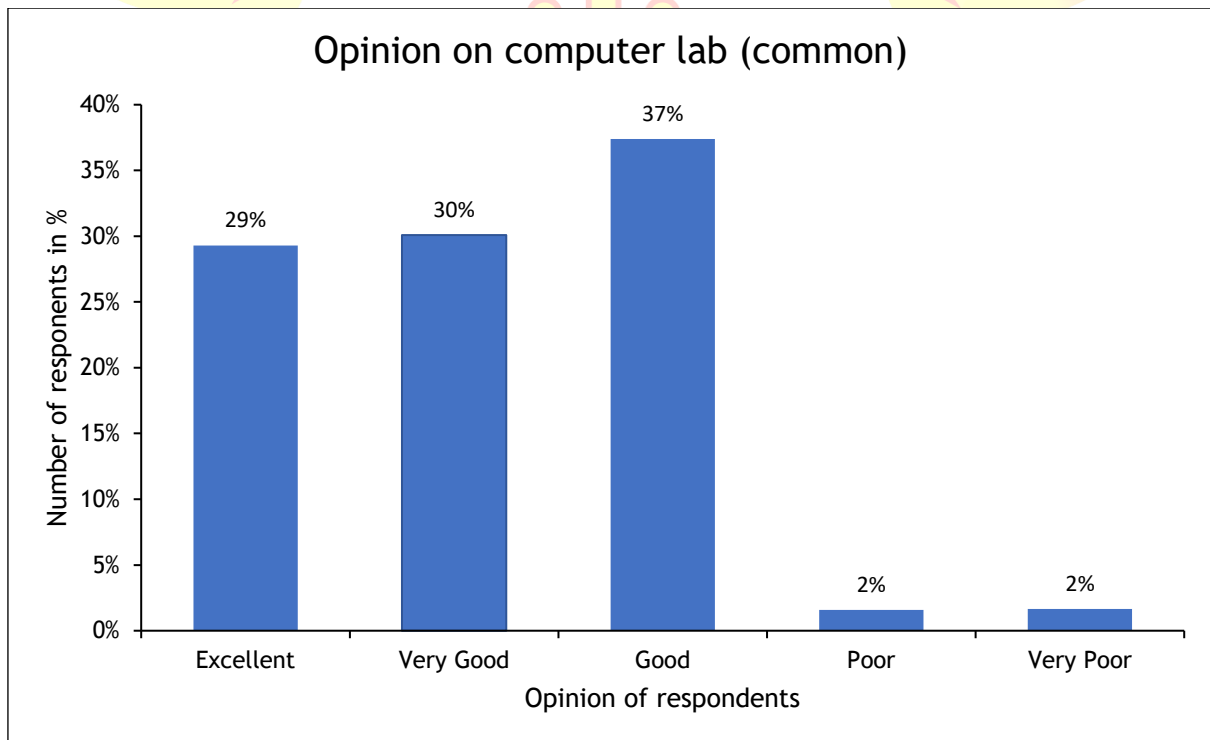


Table 5: Opinion on Computer lab (common).

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	394	15	409	29%
Very Good	396	24	420	30%
Good	470	52	522	37%
Poor	19	3	22	2%
Very Poor	20	3	23	2%

Total feedbacks = 1396

Chart 5: Opinion on Computer lab (common).



**Interpretation:**

It is clear from the above bar graph that 96% of students are satisfied with the Computer lab (common), and Two percent of students are not fully satisfied.

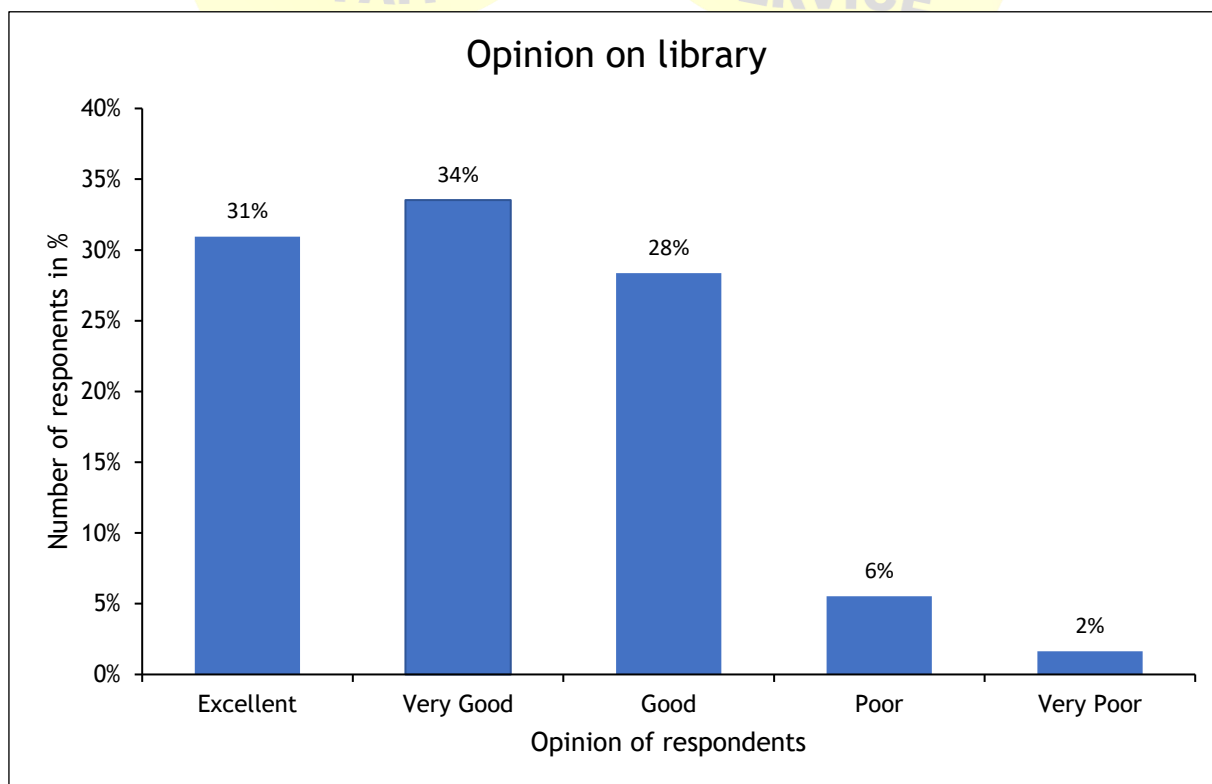


Table 6: Opinion on facilities in the classroom/labs.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	416	16	432	31%
Very Good	443	25	468	34%
Good	349	47	396	28%
Poor	70	7	77	6%
Very Poor	21	2	23	2%

Total feedbacks = 1396

Chart 6: Opinion on facilities in the classroom/labs.



Interpretation:

It is clear from the above bar graph that 92% of students are satisfied with the facilities in the classroom/labs, and a few percent of students are not fully satisfied.

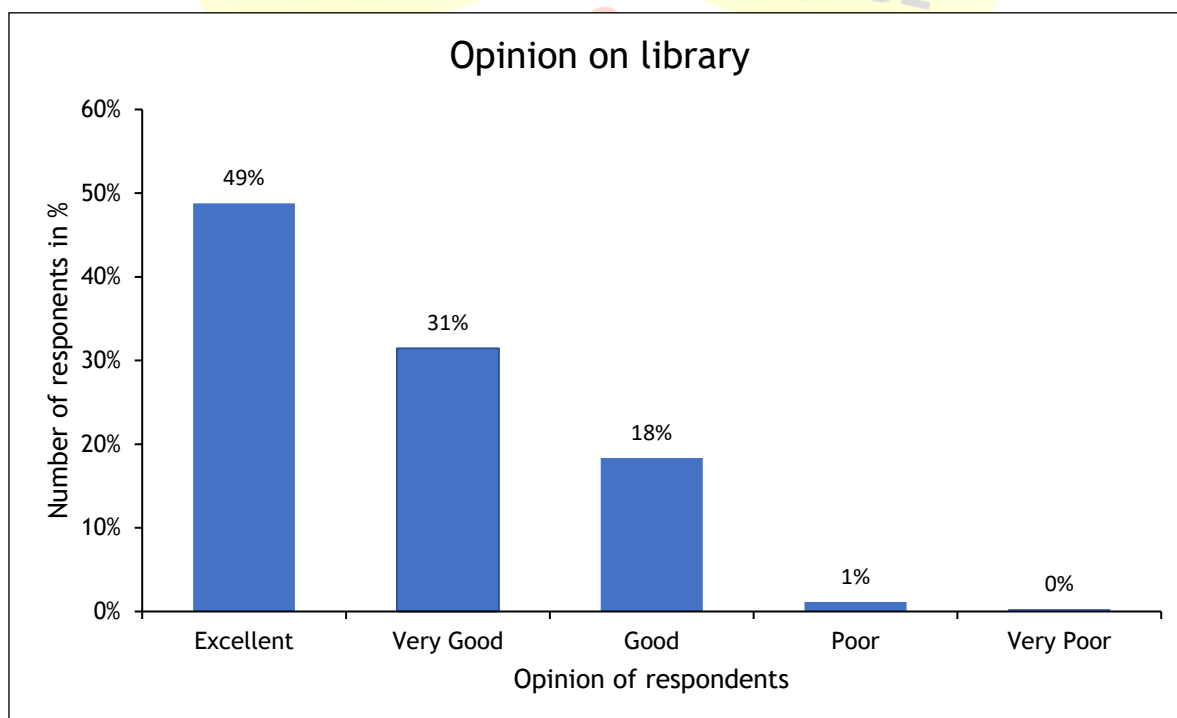


Table 7: Opinion on library.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	646	35	681	49%
Very Good	408	31	439	31%
Good	228	28	256	18%
Poor	14	2	16	1%
Very Poor	3	1	4	0%

Total feedbacks = 1396

Chart 7: Opinion on library.



Interpretation:

It is clear from the above bar graph that 99% of students are satisfied with the library, and one percent of students are not fully satisfied.



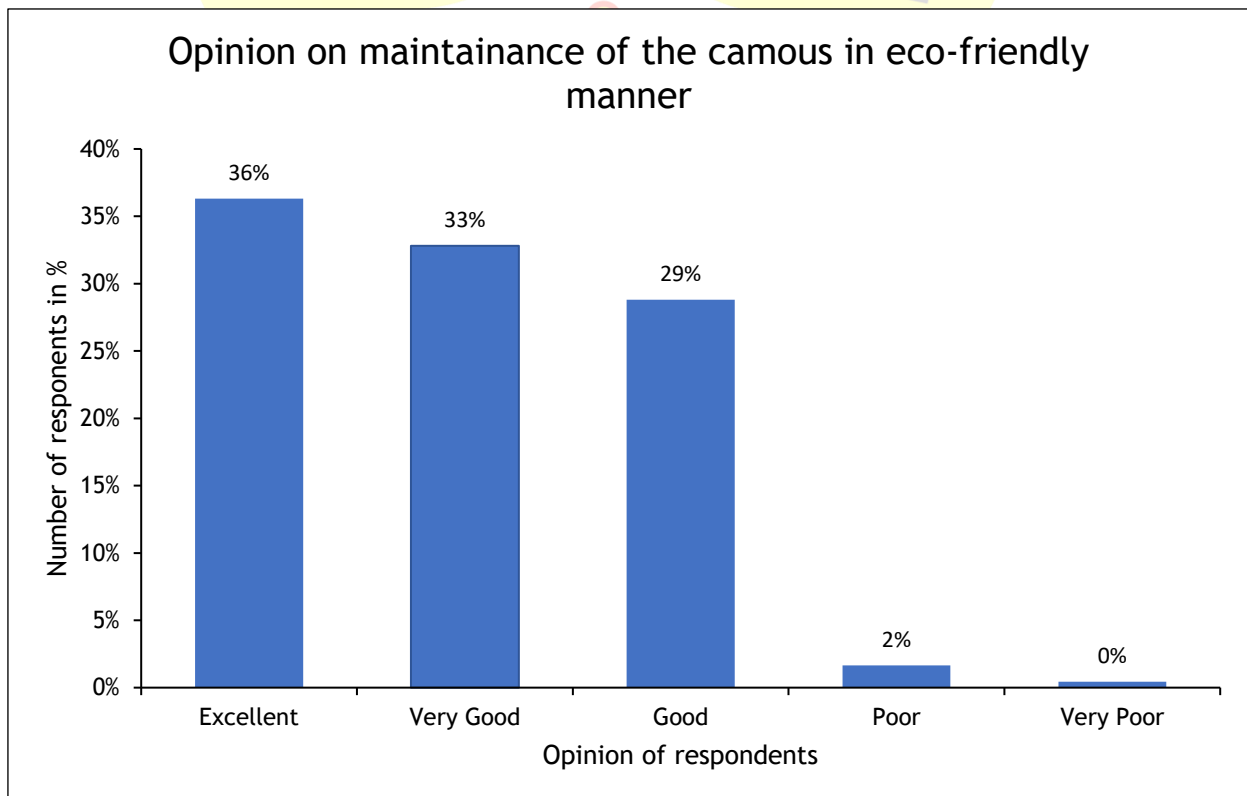


**Table 8: Opinion on maintenance of the campus in eco-friendly manner.**

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	486	21	507	36%
Very Good	438	20	458	33%
Good	348	54	402	29%
Poor	23	0	23	2%
Very Poor	4	2	6	0%

Total feedbacks = 1396

**Chart 8: Opinion on maintenance of the campus in eco-friendly manner.**



**Interpretation:**

It is clear from the above bar graph that 98% of students are satisfied with the maintenance of the campus in eco-friendly manner, and one percent of students are not fully satisfied.

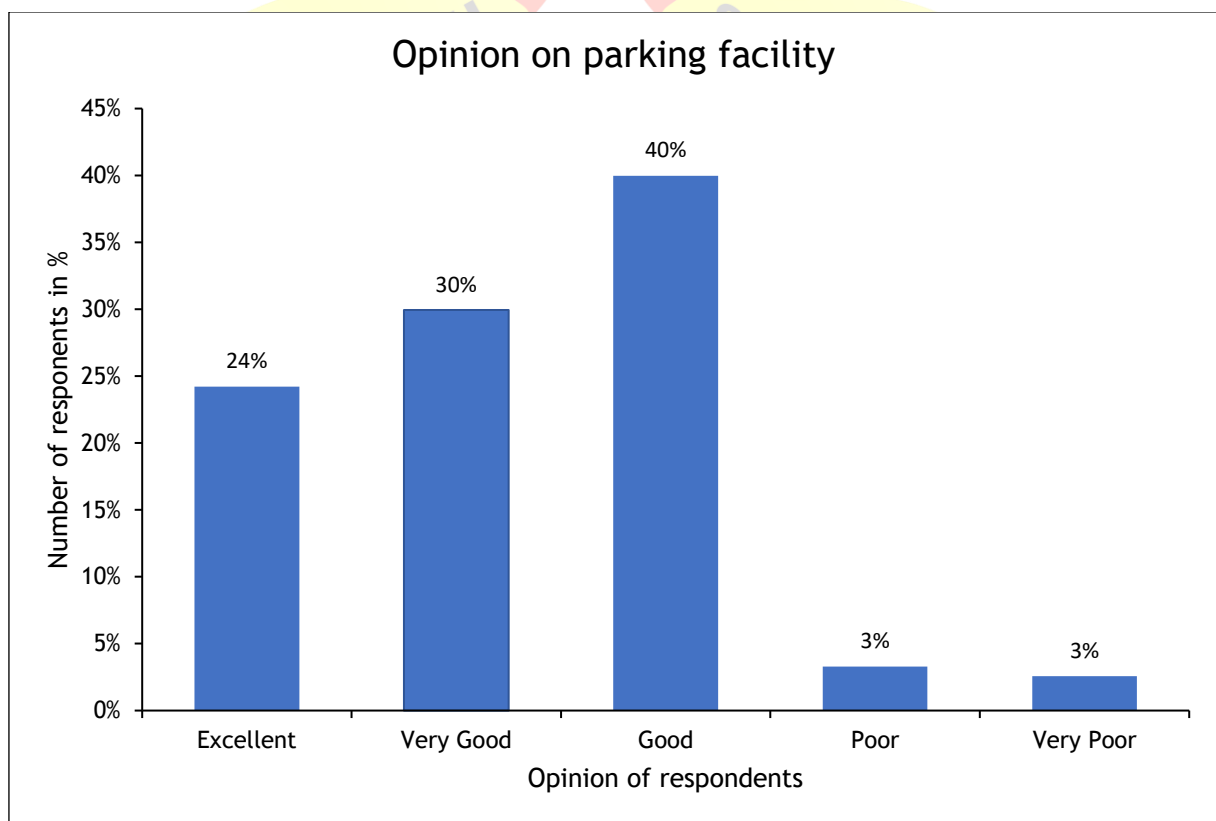
**Table 9: Opinion on parking facility.**



Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	321	17	338	24%
Very Good	400	18	418	30%
Good	500	58	558	40%
Poor	44	2	46	3%
Very Poor	34	2	36	3%

Total feedbacks = 1396

Chart 9: Opinion on parking facility.



**Interpretation:**

It is clear from the above bar graph that 94% of students are satisfied with the parking facility, and a few percent of students are not fully satisfied.

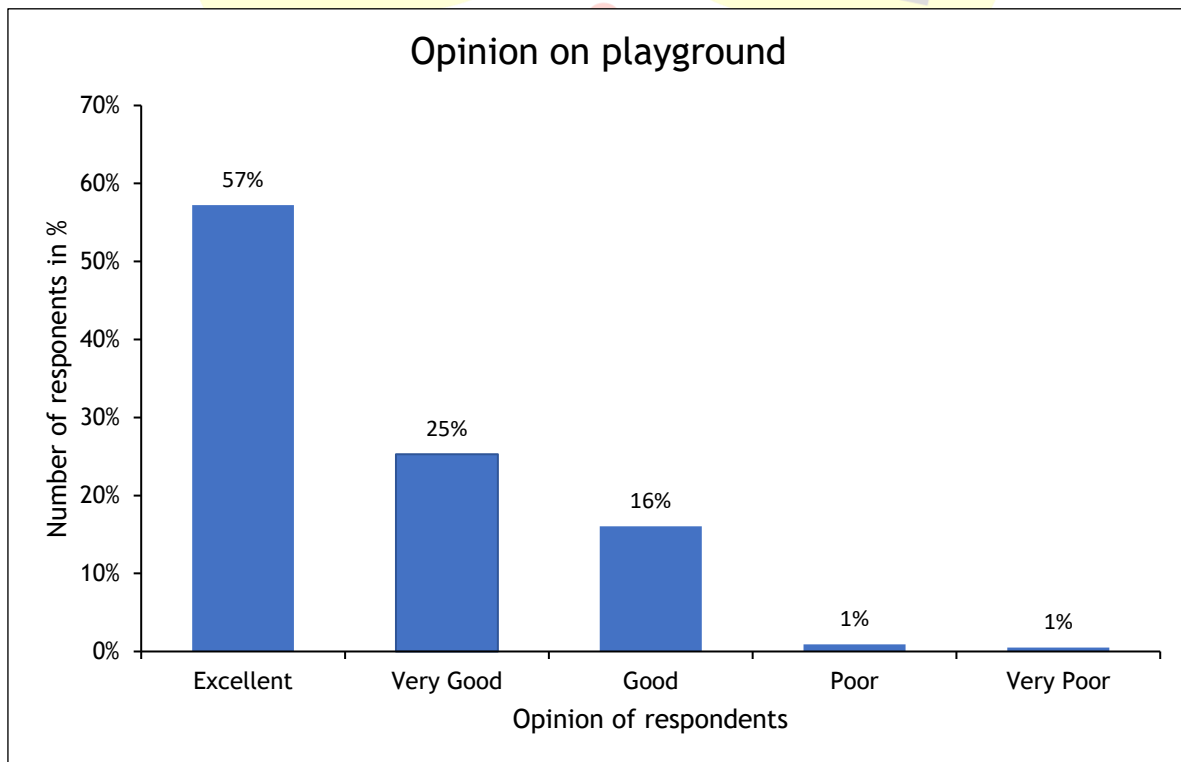


Table 10: Opinion on playground.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	776	23	799	57%
Very Good	327	26	353	25%
Good	179	45	224	16%
Poor	12	1	13	1%
Very Poor	5	2	7	1%

Total feedbacks = 1396

Chart 10: Opinion on playground.



**Interpretation:**

It is clear from the above bar graph that 98% of students are satisfied with the parking playground, and one percent of students are not fully satisfied.

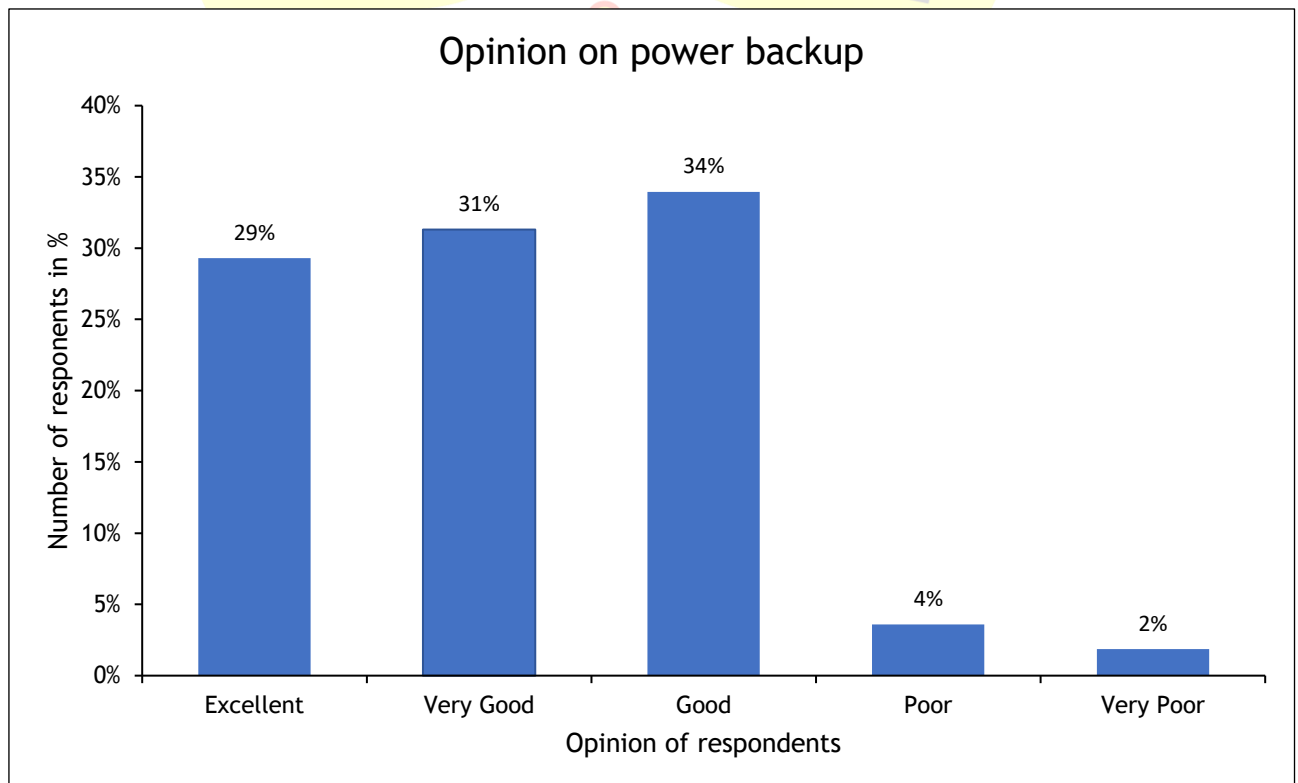


Table 11: Opinion on power backup.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	400	9	409	29%
Very Good	417	20	437	31%
Good	419	55	474	34%
Poor	38	12	50	4%
Very Poor	25	1	26	2%

Total feedbacks = 1396

Chart 11: Opinion on power backup.



Interpretation:

It is clear from the above bar graph that 94% of students are satisfied with the power backup, and a few percent of students are not fully satisfied.

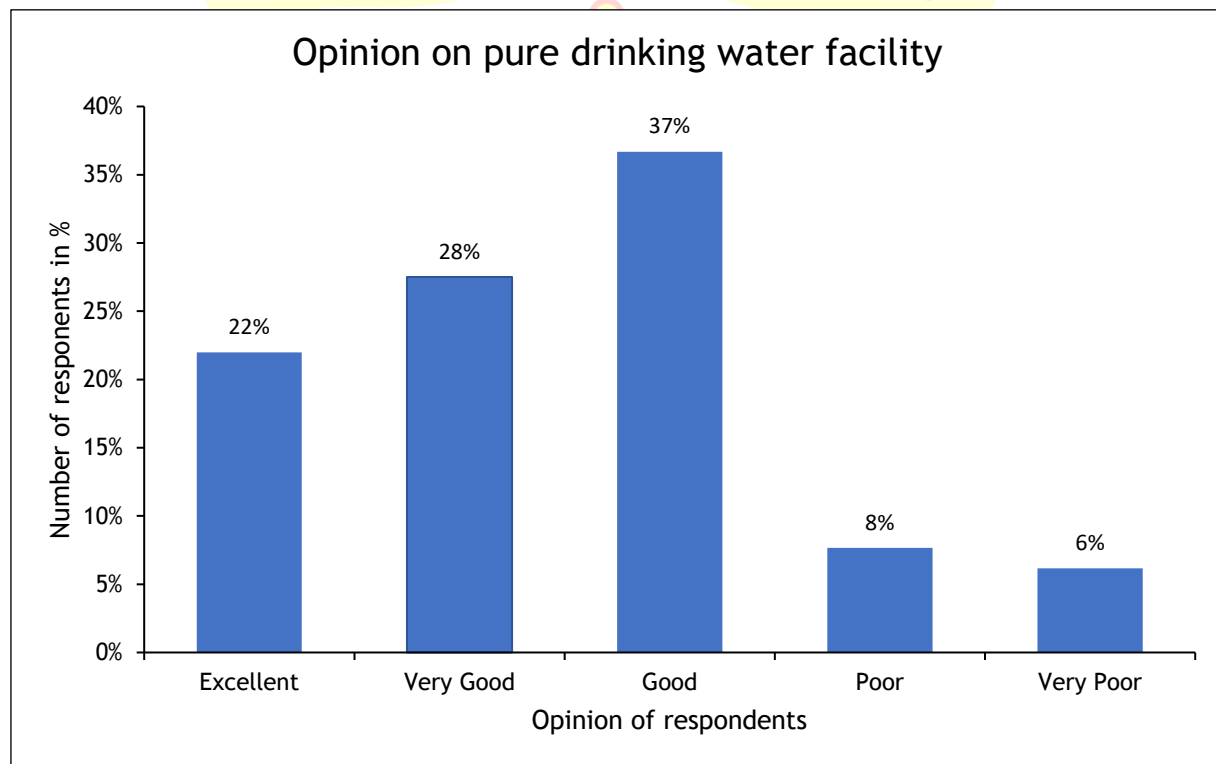


Table 12: Opinion on pure drinking water facility.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	301	6	307	22%
Very Good	359	25	384	28%
Good	460	52	512	37%
Poor	97	10	107	8%
Very Poor	82	4	86	6%

Total feedbacks = 1396

Chart 12: Opinion on pure drinking water facility.



**Interpretation:**

It is clear from the above bar graph that 86% of students are satisfied with the pure drinking water facility, and a few percent of students are not fully satisfied.

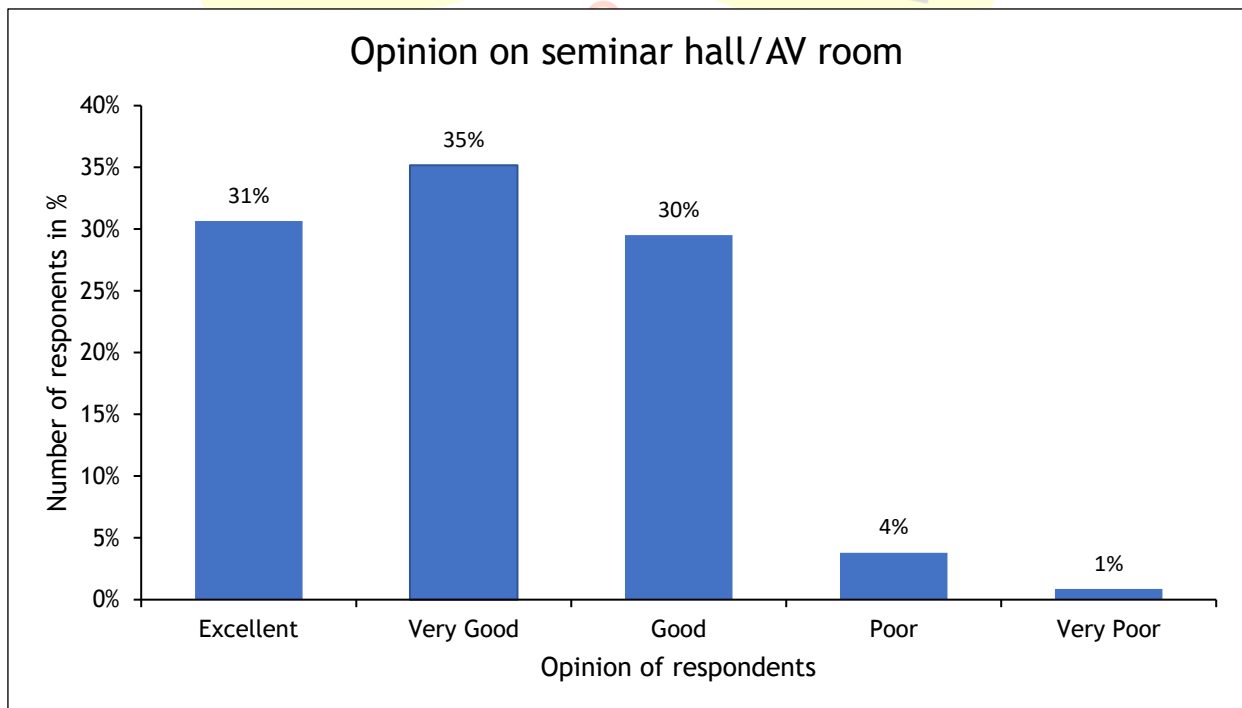


Table 13: Opinion on seminar hall/AV room.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	410	18	428	31%
Very Good	469	22	491	35%
Good	357	55	412	30%
Poor	51	2	53	4%
Very Poor	12	0	12	1%

Total feedbacks = 1396

Chart 13: Opinion on seminar hall/AV room.



Interpretation:

It is clear from the above bar graph that 95% of students are satisfied with the seminar hall/AV room, and a few percent of students are not fully satisfied.

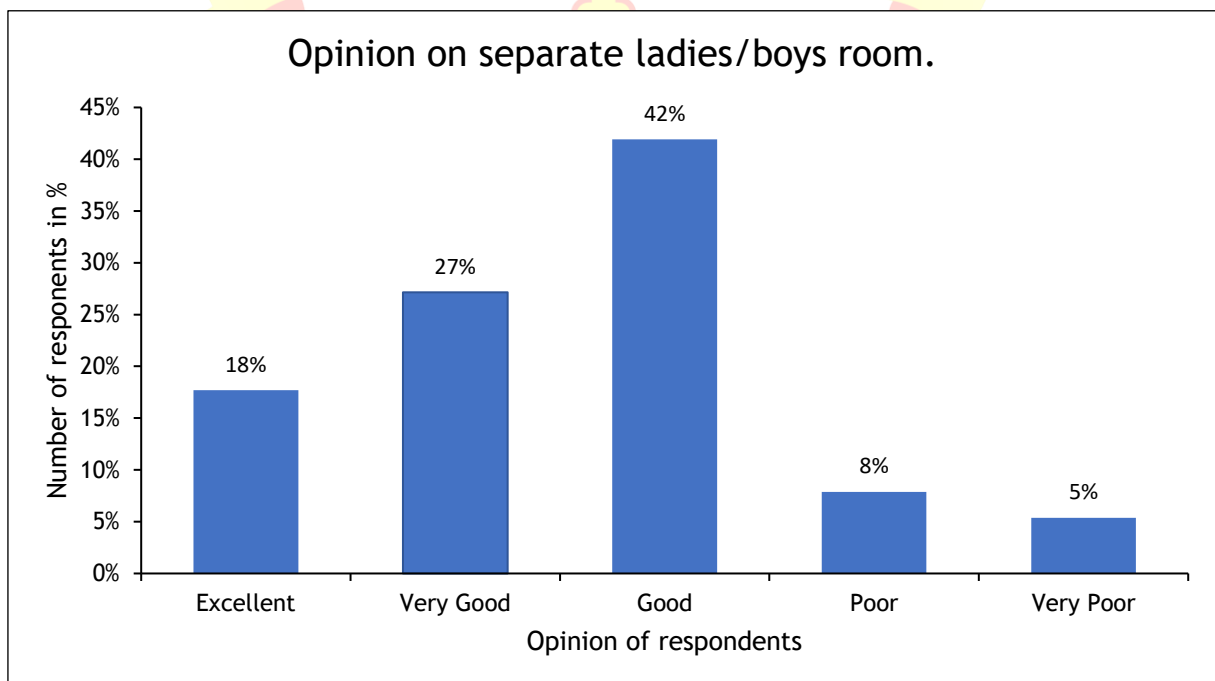


Table 14: Opinion on separate ladies/boys room.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	242	5	247	18%
Very Good	362	17	379	27%
Good	547	38	585	42%
Poor	88	22	110	8%
Very Poor	60	15	75	5%

Total feedbacks = 1396

Chart 14: Opinion on separate ladies/boys room.



Interpretation:

It is clear from the above bar graph that 87% of students are satisfied with the separate ladies/boys room, and a few percent of students are not fully satisfied.

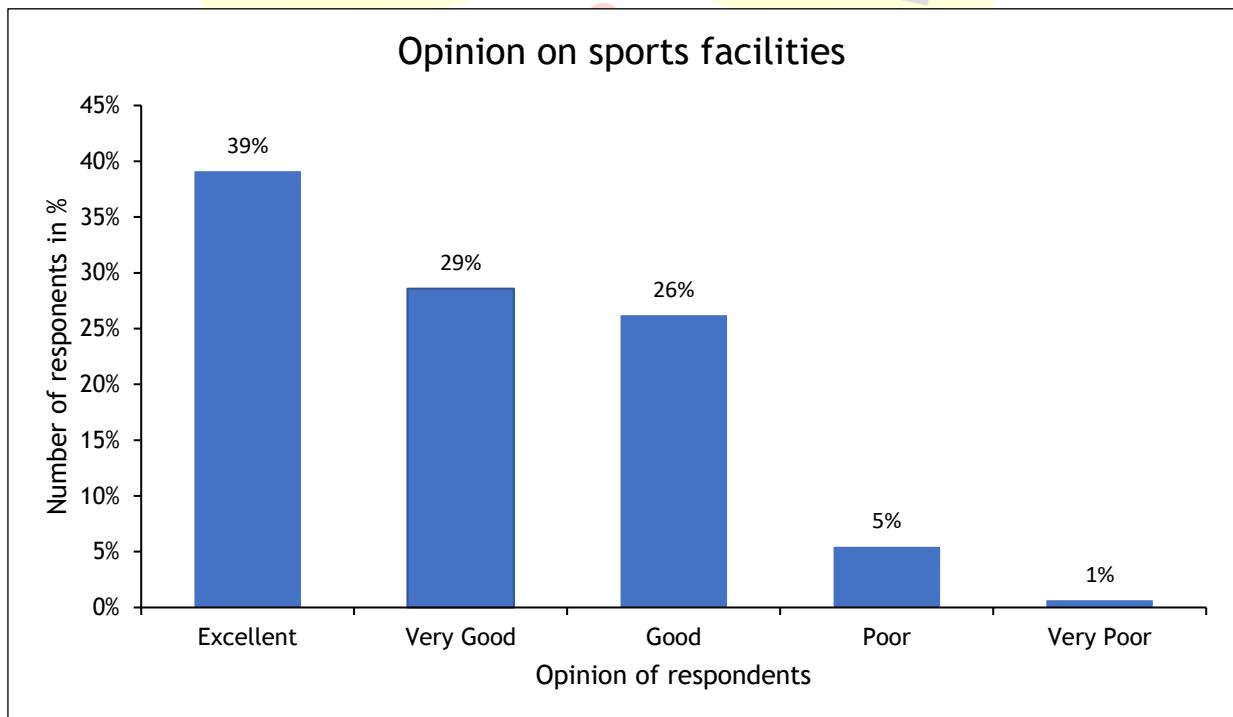


Table 15: Opinion on sports facilities.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	526	20	546	39%
Very Good	376	23	399	29%
Good	318	48	366	26%
Poor	71	5	76	5%
Very Poor	8	1	9	1%

Total feedbacks = 1396

Chart 15: Opinion on sports facilities.



Interpretation:

It is clear from the above bar graph that 94% of students are satisfied with the sports facilities, and a few percent of students are not fully satisfied.



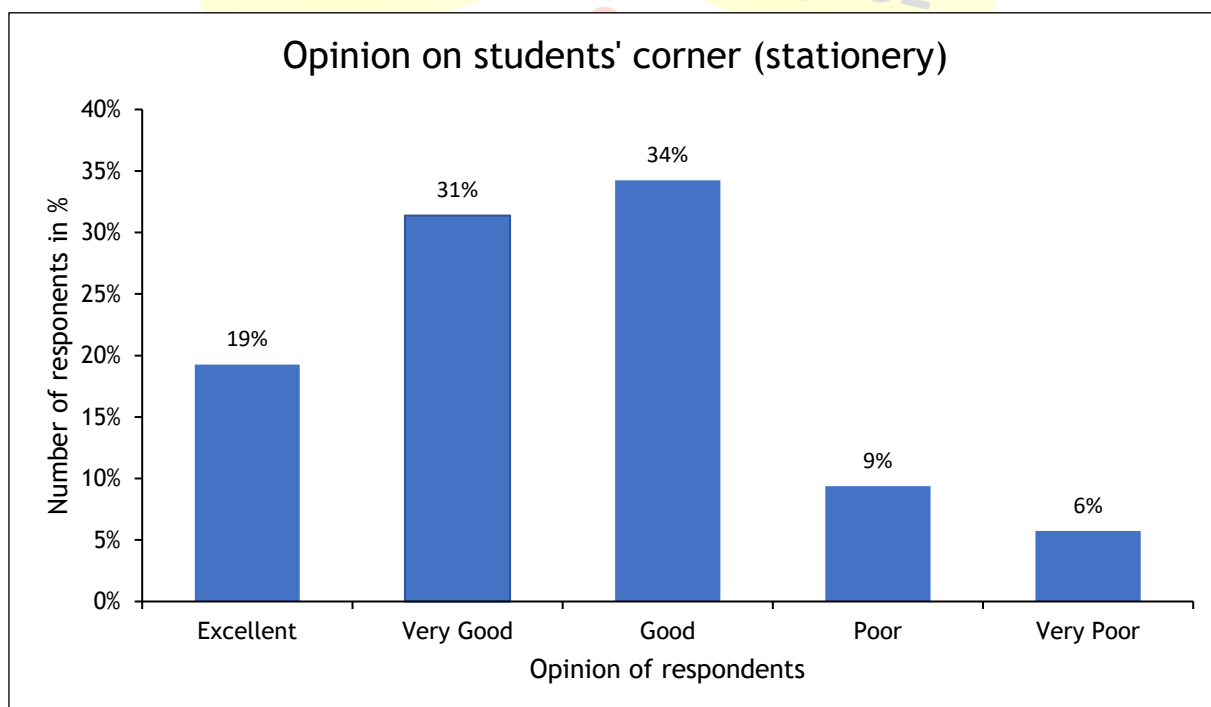


Table 16: Opinion on students' corner (stationery)

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	261	8	269	19%
Very Good	427	11	438	31%
Good	426	52	478	34%
Poor	117	14	131	9%
Very Poor	68	12	80	6%

Total feedbacks = 1396

Chart 16: Opinion on students' corner (stationery).



Interpretation:

It is clear from the above bar graph that 85% of students are satisfied with the students' corner (stationery), and a few percent of students are not fully satisfied.

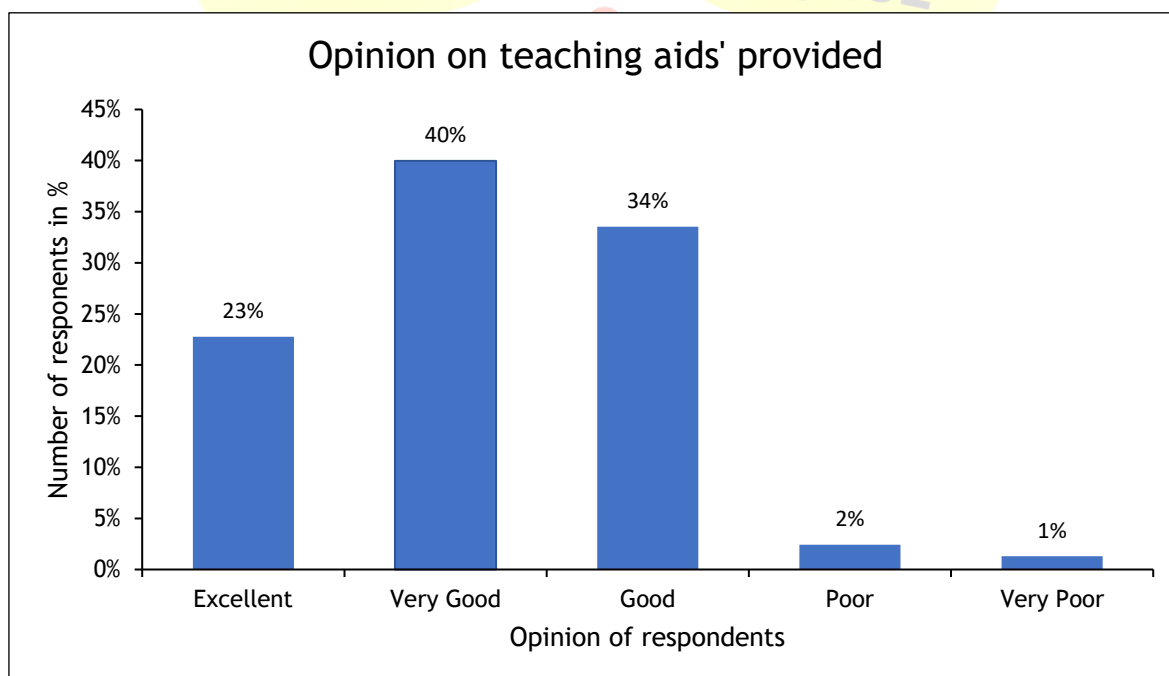


Table 17: Opinion on teaching aids’ provided.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	305	13	318	23%
Very Good	532	26	558	40%
Good	415	53	468	34%
Poor	29	5	34	2%
Very Poor	18	0	18	1%

Total feedbacks = 1396

Chart 17: Opinion on teaching aids’ provided.



Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the teaching aids’ provided, and a few percent of students are not fully satisfied.



## **ACTION TAKEN REPORT**

IQAC has taken online feedback on Infrastructure facilities on the Campus and the Action Taken Report has been prepared.


<b>Sl No</b>	<b>Question</b>	<b>Feedback analysis</b>	<b>Action Taken Report</b>
<b>1</b>	Opinion on availability of Health Centre	It is clear from the above bar graph that 94% of students are satisfied with the availability of Health Centre, and a few percent of students are not fully satisfied.	Measures are taken to maintain the health center at regular intervals
<b>2</b>	Opinion on the cleanliness of the Campus.	It is clear from the above bar graph that 97% of students are satisfied with the cleanliness of the campus, and a few percent of students are not fully satisfied	Measures are taken to keep the Campus clean by setting up of dustbins and segregating the wastes.
<b>3.</b>	Opinion on the cleanliness of toilets.	It is clear from the above bar graph that 77% of students are satisfied with the cleanliness of toilets, and a few percent of students are not fully satisfied.	Personnel are directed and monitored to keep the toilets clean and tidy.
<b>4</b>	Opinion on College Canteen.	It is clear from the above bar graph that 69% of students are satisfied with the College Canteen, and a few percent of students are not fully satisfied.	Measures are taken to improve the standard of the Canteen.
<b>5</b>	Opinion on Computer lab (common)	It is clear from the above bar graph that 98% of students are satisfied with the Computer lab (common), and Two percent of students are not fully satisfied.	Steps are followed to update the computer labs and its maintenance.
<b>6</b>	Opinion on facilities in the classroom/labs.	It is clear from the above bar graph that 94% of students are satisfied with the facilities in the classroom/labs, and a few percent of students are not fully satisfied.	Classrooms are kept neat and tidy.



<b>7</b>	Opinion on Library.	It is clear from the above bar graph that 99% of students are satisfied with the library, and one percent of students are not fully satisfied.	New lab equipment's & facilities are added and updated at regular basis
<b>8</b>	Opinion on library	It is clear from the above bar graph that 99% of students are satisfied with the maintenance of the campus in eco-friendly manner, and one percent of students are not fully satisfied	New volumes are added, and also the facilities are also updated.
<b>9</b>	Opinion on maintenance of the Campus in an eco-friendly manner.	It is clear from the above bar graph that 95% of students are satisfied with the parking facility, and a few percent of students are not fully satisfied.	Steps are taken to plant the trees and keep the campus greenery.
<b>10</b>	Opinion on parking facility.	It is clear from the above bar graph that 95% of students are satisfied with the parking facility, and a few percent of students are not fully satisfied.	Steps are taken to have an adequate parking facility. Interlocks are paved at the parking facility.
<b>11</b>	Opinion on the playground.	It is clear from the above bar graph that 99% of students are satisfied with the parking playground, and one percent of students are not fully satisfied.	The measures are taken to keep the playground clean and neat.
<b>12</b>	Opinion on power backup.	It is clear from the above bar graph that 96% of students are satisfied with the power backup, and a few percent of students are not fully satisfied.	The backup power system has been installed and maintained,
<b>13</b>	Opinion on a pure drinking water facility.	It is clear from the above bar graph that 89% of students are satisfied with the pure drinking water facility, and a few percent of students are not fully satisfied.	Pure drinking water facilities are installed at different locations.
<b>14</b>	Opinion on seminar hall/AV room.	It is clear from the above bar graph that 97% of students are satisfied with the seminar hall/AV room, and a few percent of students are not fully satisfied.	AV/Seminar room is maintained in proper manner.



<b>15</b>	Opinion on separate ladies/boys room.	It is clear from the above bar graph that 90% of students are satisfied with the separate ladies/boys room, and a few percent of students are not fully satisfied.	All steps are taken to keep the ladies' room to be neat and clean.
<b>16</b>	Opinion on sports facilities.	It is clear from the above bar graph that 97% of students are satisfied with the sports facilities, and a few percent of students are not fully satisfied.	The Sports facilities are regularly updated.
<b>17</b>	Opinion on students' corner (stationery)	It is clear from the above bar graph that 89% of students are satisfied with the students' corner (stationery), and a few percent of students are not fully satisfied.	The stationary facility is maintained in the proper manner.
<b>18</b>	Opinion on teaching aids' provided	It is clear from the above bar graph that 97% of students are satisfied with the teaching aids' provided, and a few percent of students are not fully satisfied	The teaching aids are regularly updated.



**Coordinator  
IQAC**

St. Philomena College, Puttur



**PRINCIPAL**

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