



# ST PHILOMENA COLLEGE

Affiliated to Mangalore University Re-Accredited by NAAC at 'A' Grade

**MAI DE DEUS EDUCATIONAL INSTITUTIONS**

Managed by the Catholic Board of Education, Mangalore

Philonagar, Darbe, Puttur - 574202, D.K., Karnataka | 08251 230340

## FEEDBACK ABOUT LIBRARY 2019-20



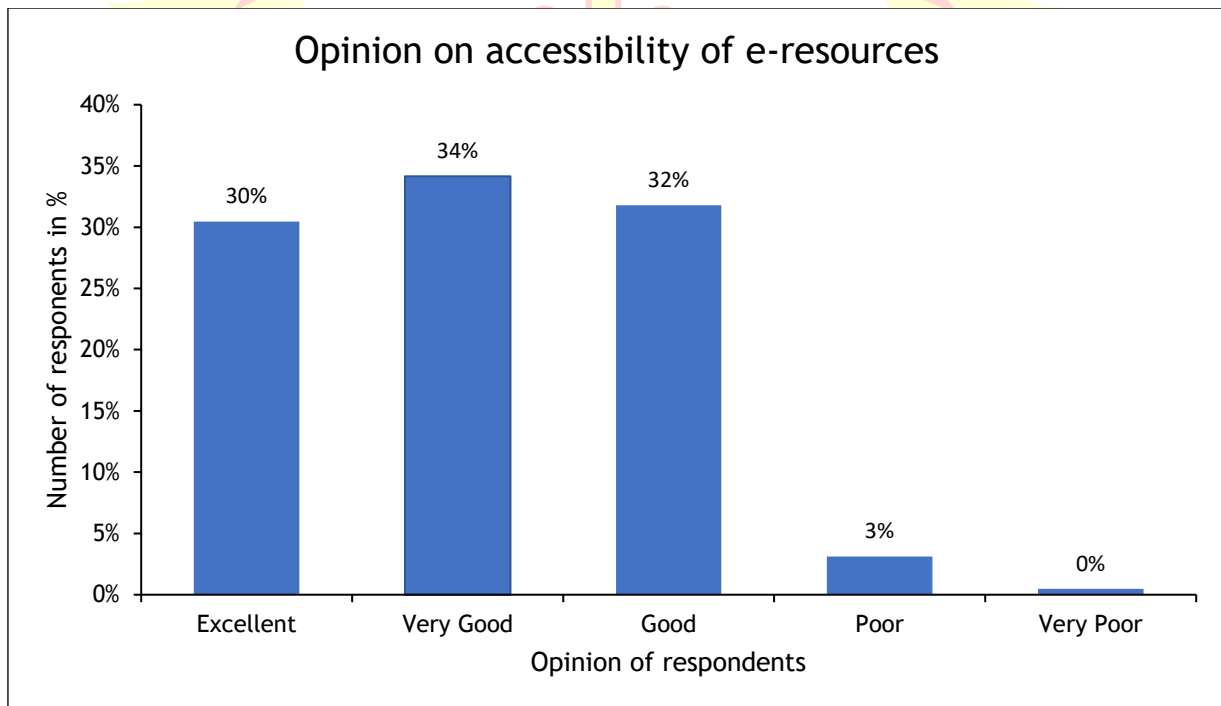


Table 1: Opinion on accessibility of e-resources.

Opinion	Number of respondents	Percentage
Excellent	322	30%
Very Good	361	34%
Good	336	32%
Poor	33	3%
Very Poor	5	0%

Total feedbacks = 1057

Chart 1: Opinion on accessibility of e-resources.



**Interpretation:**

It is clear from the above bar graph that 97% of students are satisfied with the accessibility of e-resources.

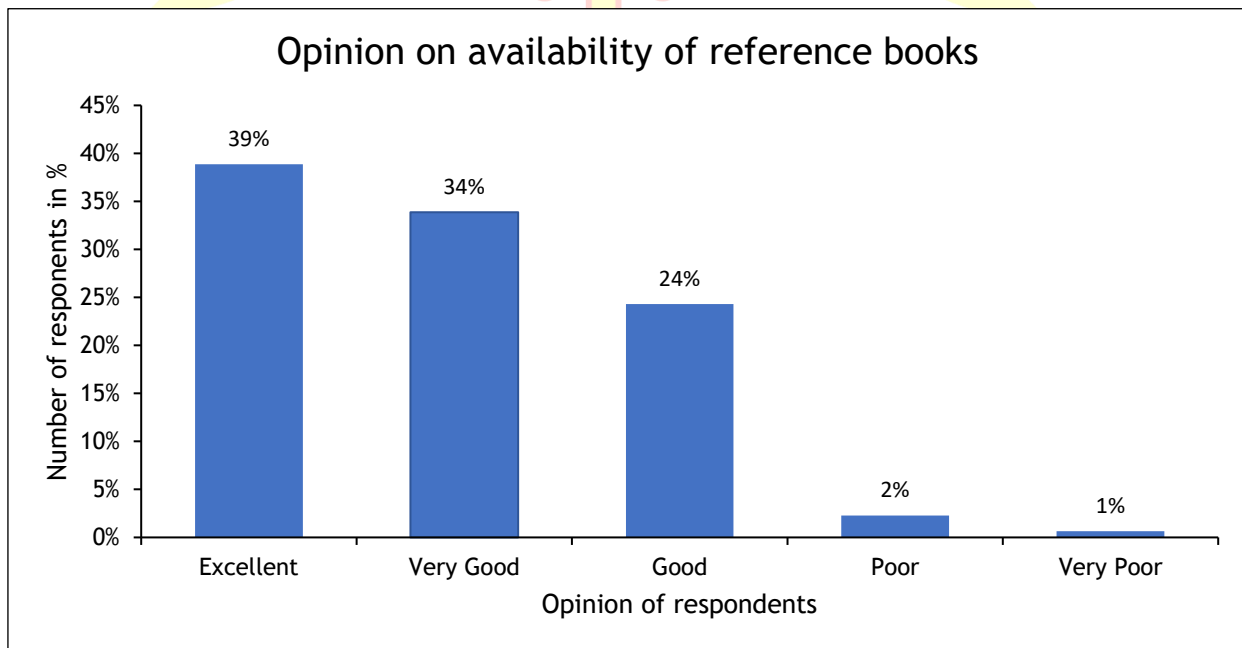


Table 2: Opinion availability of reference books.

Opinion	Number of respondents	Percentage
Excellent	411	39%
Very Good	358	34%
Good	257	24%
Poor	24	2%
Very Poor	7	1%

Total feedbacks = 1057

Chart 2: Opinion on availability of reference books.



**Interpretation:**

It is clear from the above bar graph that 97% of students are satisfied with the availability of reference books, and one percent of students are not fully satisfied

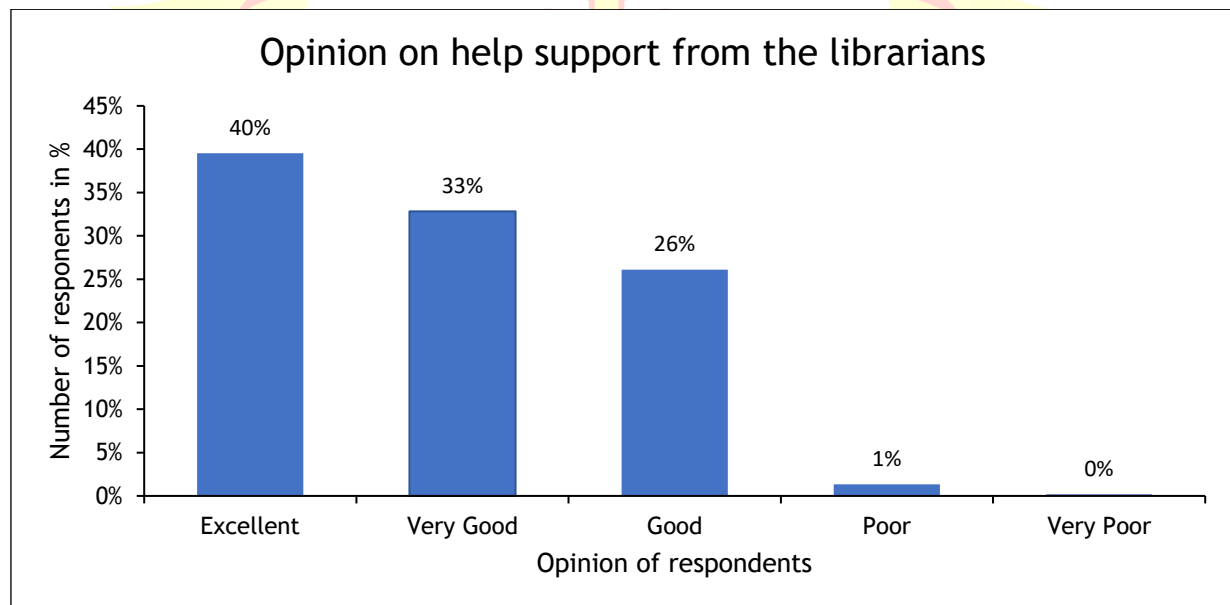


Table 3: Opinion on help and support from the librarians.

Opinion	Number of respondents	Percentage
Excellent	418	40%
Very Good	347	33%
Good	276	26%
Poor	14	1%
Very Poor	2	0%

Total feedbacks = 1057

Chart 3: Opinion on help and support from the librarians.



Interpretation:

It is clear from the above bar graph that 99% of students are satisfied with the help and support from the librarians, and one percent of students are not fully satisfied

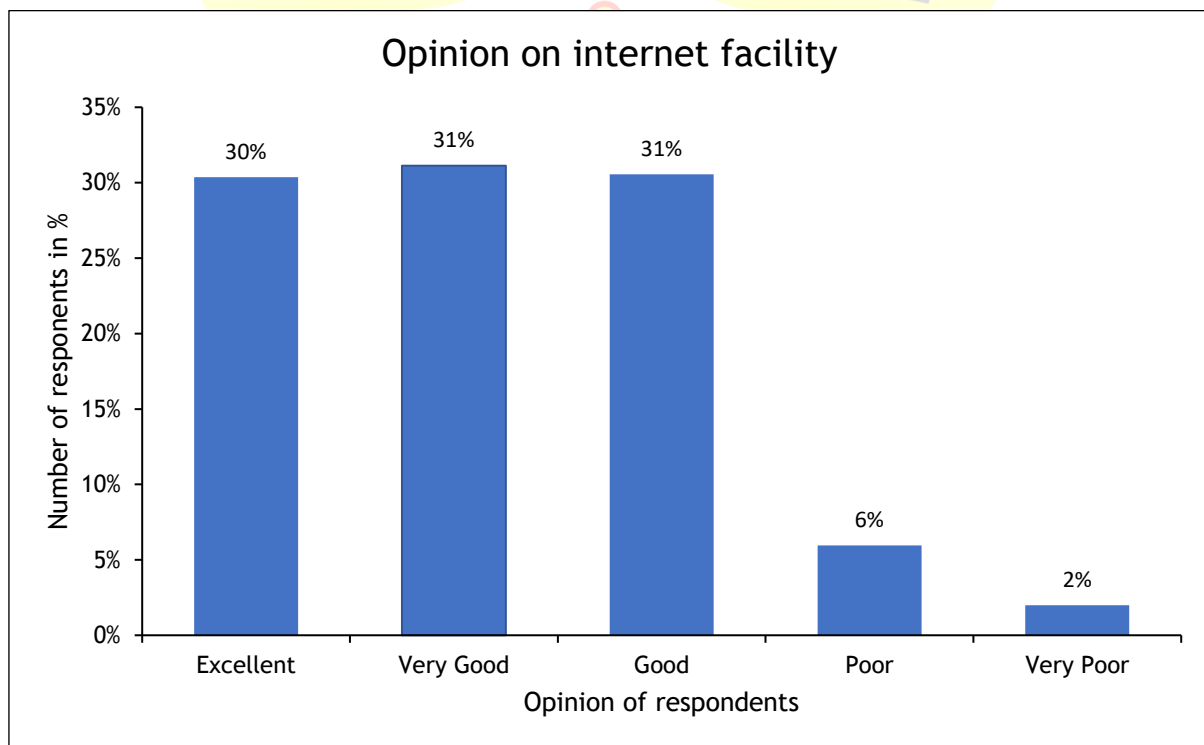


Table 4: Opinion on internet facility.

Opinion	Number of respondents	Percentage
Excellent	321	30%
Very Good	329	31%
Good	323	31%
Poor	63	6%
Very Poor	21	2%

Total feedbacks = 1057

Chart 4: Opinion on internet facility.



Interpretation:

It is clear from the above bar graph that 92% of students are satisfied with the internet facility, and a few percent of students are not fully satisfied

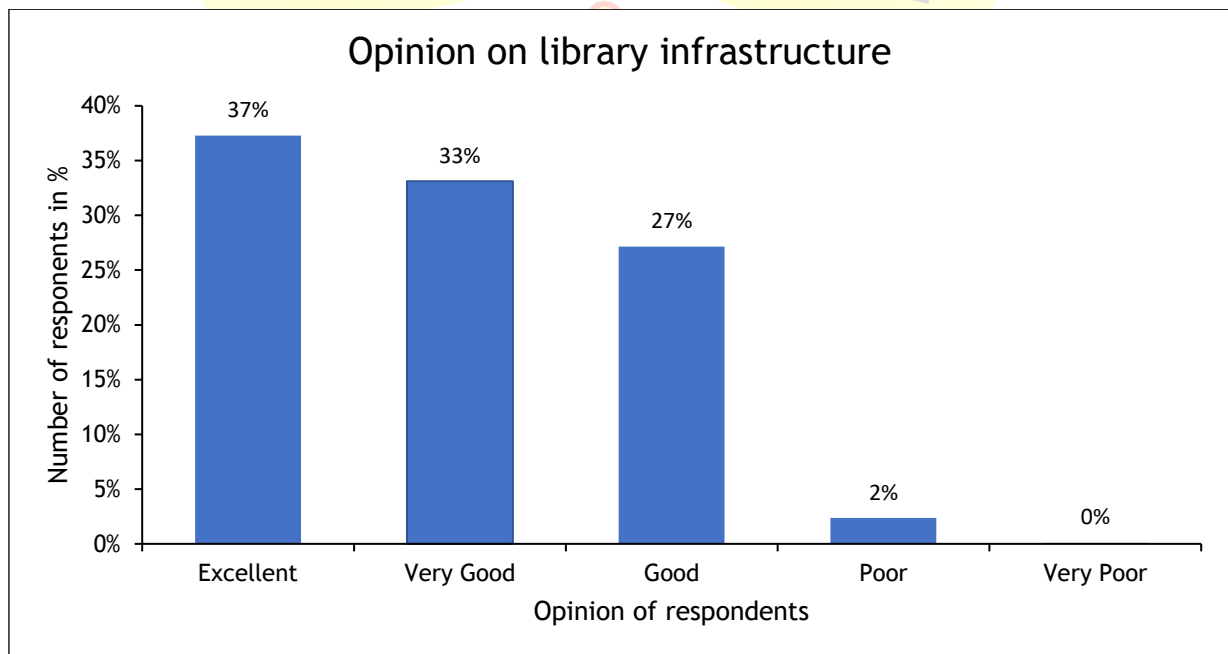


Table 5: Opinion on library infrastructure.

Opinion	Number of Respondents	Percentage
Excellent	394	37%
Very Good	350	33%
Good	287	27%
Poor	25	2%
Very Poor	1	0%

Total feedbacks = 1057

Chart 5: Opinion on library infrastructure.



Interpretation:

It is clear from the above bar graph that 98% of students are satisfied with the library infrastructure.

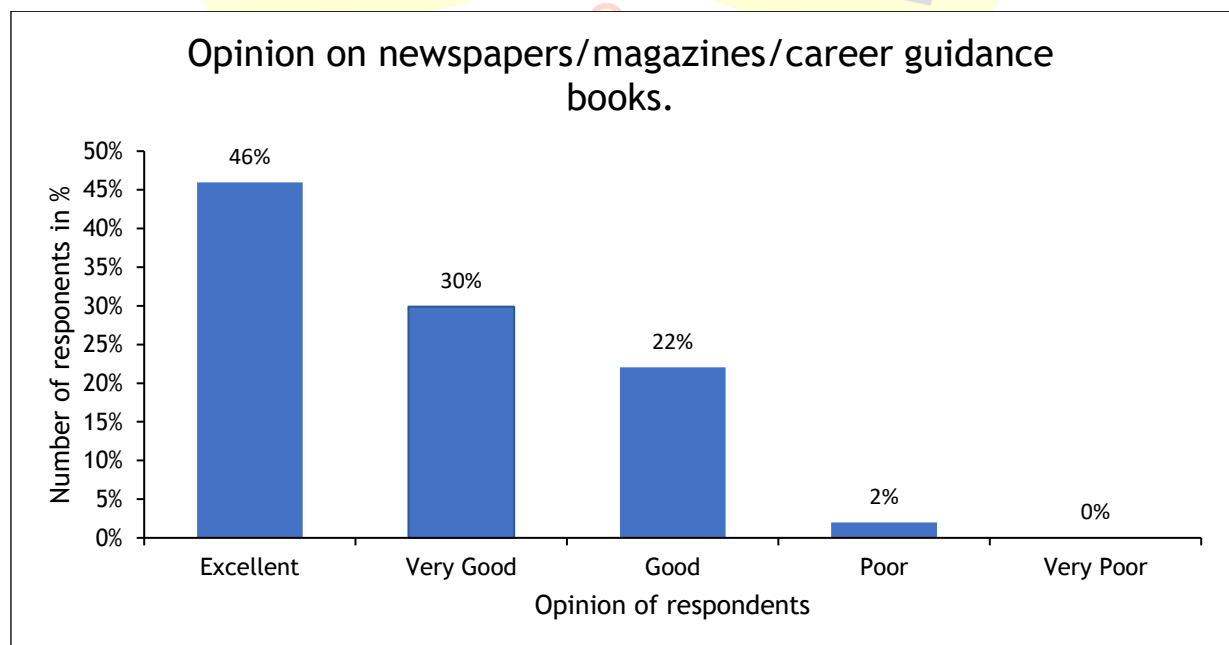


Table 6: Opinion on newspapers/magazines/career guidance books.

Opinion	Number of respondents	Percentage
Excellent	486	46%
Very Good	316	30%
Good	233	22%
Poor	21	2%
Very Poor	1	0%

Total feedbacks = 1057

Chart 6: Opinion on newspapers/magazines/career guidance books.



**Interpretation:**

It is clear from the above bar graph that 98% of students are satisfied with the newspapers/magazines/career guidance books.

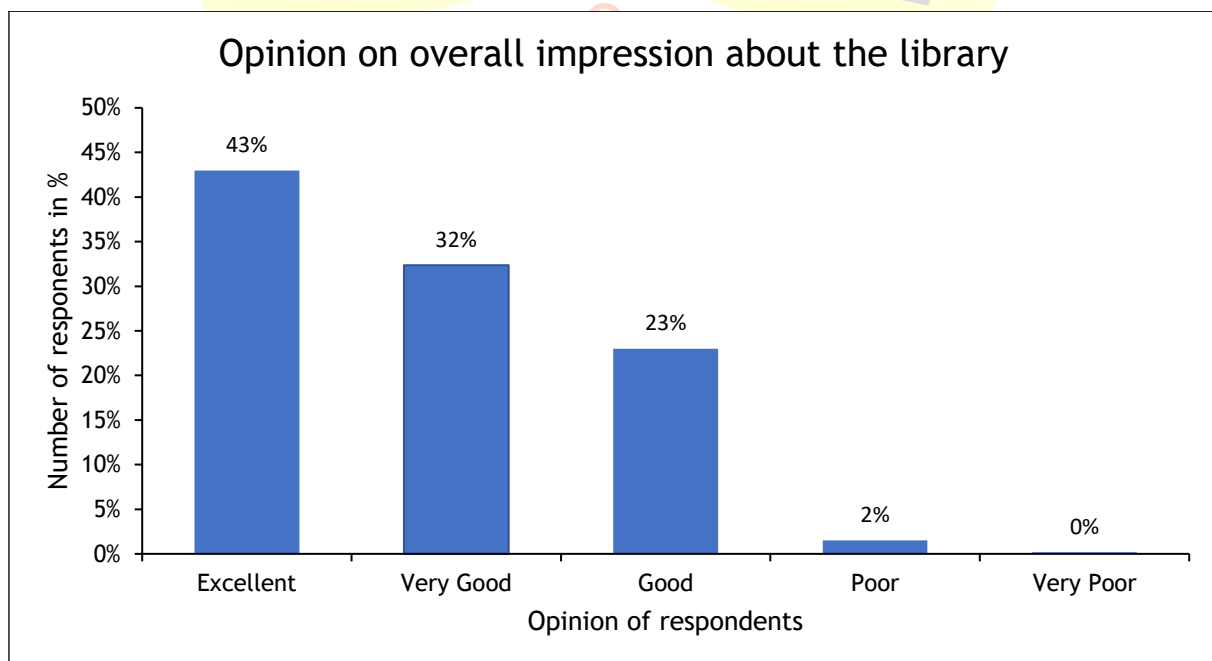


Table 7: Opinion on overall impression about the library.

Opinion	Number of respondents	Percentage
Excellent	454	43%
Very Good	342	32%
Good	243	23%
Poor	16	2%
Very Poor	2	0%

Total feedbacks = 1057

Chart 7: Opinion on overall impression about the library.



**Interpretation:**

It is clear from the above bar graph that 98% of students are satisfied with the overall impression about the library, and one percent of students are not fully satisfied.



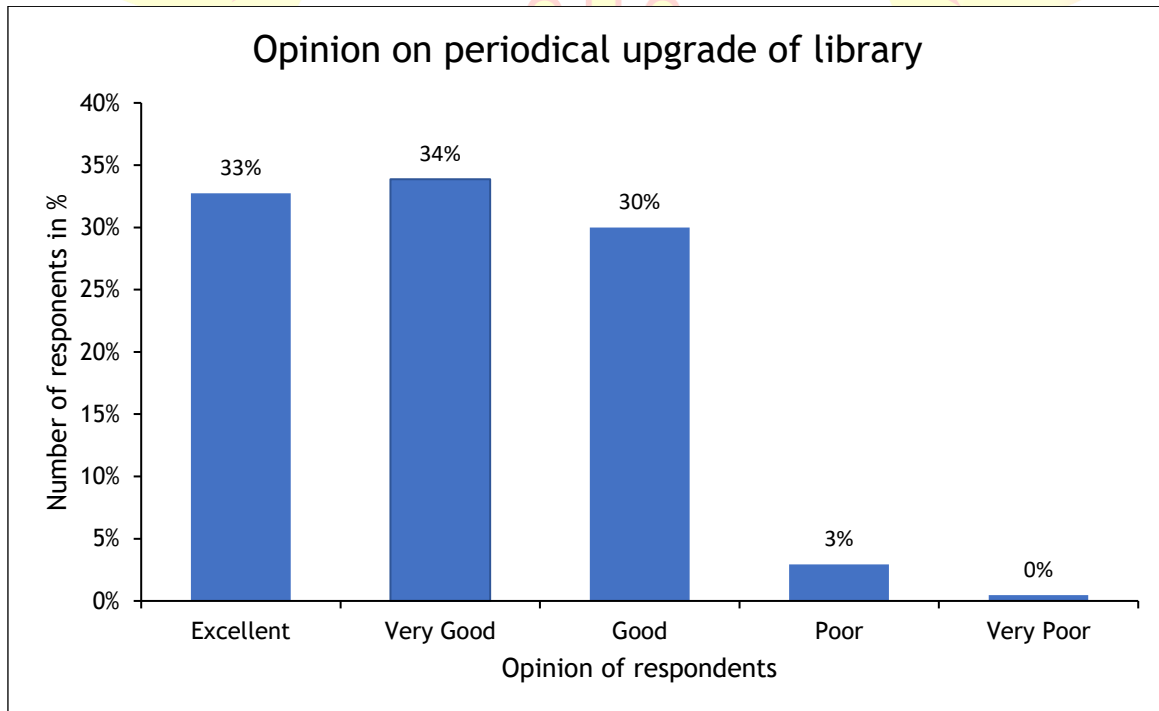


Table 8: Opinion on periodical upgrade of library.

Opinion	Number of respondents	Percentage
Excellent	346	33%
Very Good	358	34%
Good	317	30%
Poor	31	3%
Very Poor	5	0%

Total feedbacks = 1057

Chart 8: Opinion on periodical upgrade of library.



Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the periodical upgrade of library.

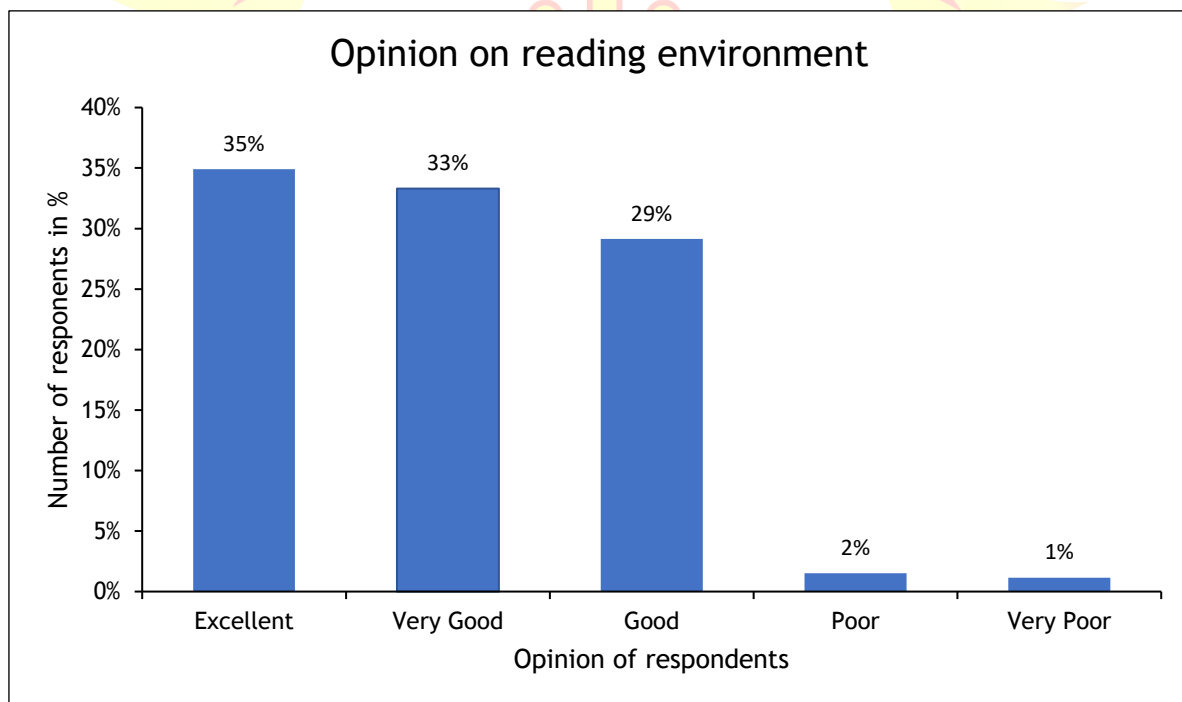


Table 9: Opinion on reading environment.

Opinion	Number of respondents	Percentage
Excellent	369	35%
Very Good	352	33%
Good	308	29%
Poor	16	2%
Very Poor	12	1%

Total feedbacks = 1057

Chart 9: Opinion on reading environment.



**Interpretation:**

It is clear from the above bar graph that 97% of students are satisfied with the reading environment, and one percent of students are not fully satisfied

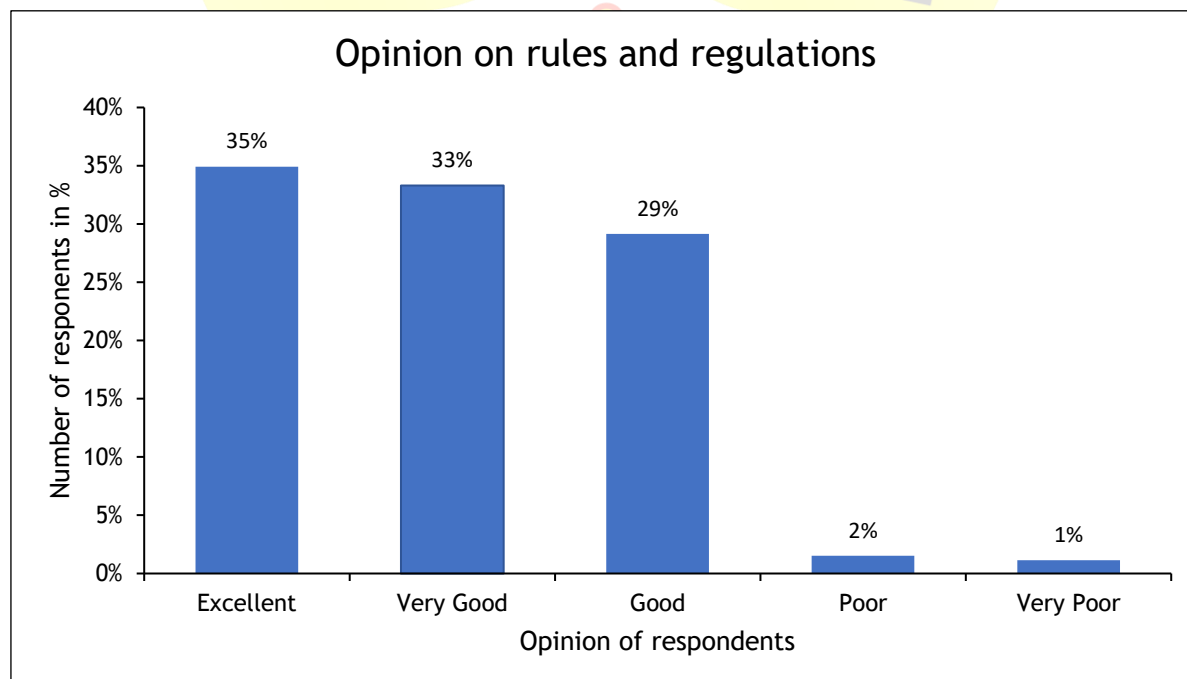


Table 10: Opinion on rules and regulations.

Opinion	Number of respondents	Percentage
Excellent	369	35%
Very Good	352	33%
Good	308	29%
Poor	16	2%
Very Poor	12	1%

Total feedbacks = 1057

Chart 10: Opinion on rules and regulations.



Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the rules and regulations, and one percent of students are not fully satisfied.

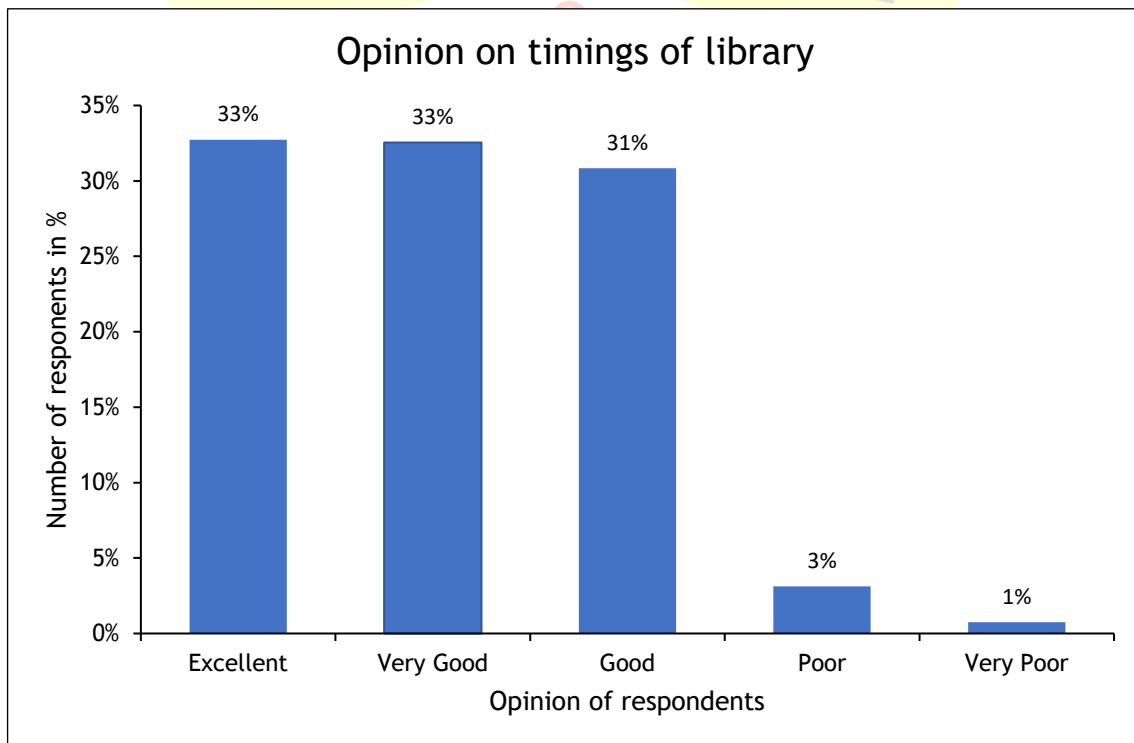


Table 11: Opinion on timings of the library.

Opinion	Number of respondents	Percentage
Excellent	346	33%
Very Good	344	33%
Good	326	31%
Poor	33	3%
Very Poor	8	1%

Total feedbacks = 1057

Chart 11: Opinion on timings of the library.



**Interpretation:**

It is clear from the above bar graph that 96% of students are satisfied with the timings of the library, and one percent of students are not fully satisfied.



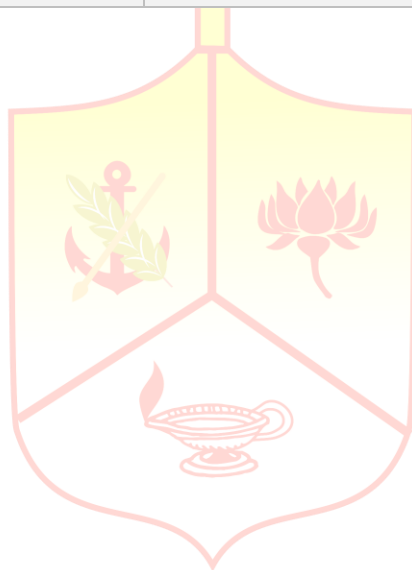
### **ACTION TAKEN REPORT**

IQAC has taken online feedback by students on About College Library and the Action Taken Report has been prepared.

<b>Sl No</b>	<b>Question</b>	<b>Feedback analysis</b>	<b>Action Taken Report</b>
<b>1</b>	Opinion on accessibility of e-resources.	It is clear from the above bar graph that 100% of students are satisfied with the accessibility of e-resources.	Necessary Measures are taken to improve accessibility of e-resources
<b>2</b>	Opinion on availability of reference books	It is clear from the above bar graph that 99% of students are satisfied with the availability of reference books, and one percent of students are not fully satisfied	New volumes are added to the reference section
<b>3.</b>	Opinion on help and support from the librarians	It is clear from the above bar graph that 99% of students are satisfied with the help and support from the librarians, and one percent of students are not fully satisfied	Measures are taken to provide all time support
<b>4</b>	Opinion on internet facility	It is clear from the above bar graph that 97% of students are satisfied with the internet facility, and a few percent of students are not fully satisfied	Internet facilities are updated at regular basis
<b>5</b>	Opinion on library infrastructure	It is clear from the above bar graph that 100% of students are satisfied with the library infrastructure.	Infrastructure upgradation and maintenance made possible frequently.
<b>6</b>	Opinion on newspapers/magazines/career guidance books	It is clear from the above bar graph that 100% of students are satisfied with the newspapers/magazines/career guidance books.	Necessary actions are taken to improve student satisfaction.
<b>7</b>	Opinion on overall impression about the library	It is clear from the above bar graph that 99% of students are satisfied with the overall impression about the library, and one percent of students are not fully satisfied	No special measures taken
<b>8</b>	Opinion on periodical upgrade of library	It is clear from the above bar graph that 100% of students are satisfied with the periodical upgrade of library.	Upgradation of periodicals is done at regular basis



9	Opinion on reading environment	It is clear from the above bar graph that 99% of students are satisfied with the reading environment, and one percent of students are not fully satisfied	Necessary measures are taken
10	Opinion on rules and regulations	It is clear from the above bar graph that 99% of students are satisfied with the rules and regulations, and one percent of students are not fully satisfied.	Necessary measures are taken
11	Opinion on timings of the library	It is clear from the above bar graph that 99% of students are satisfied with the timings of the library, and one percent of students are not fully satisfied.	No action taken



  
Coordinator  
IQAC  
St. Philomena College, Puttur

  
PRINCIPAL  
ST PHILOMENA COLLEGE  
PHILONAGAR, DARBE, PUTTUR - 574 202

ST PHILOMENA COLLEGE