FEEDBACK ABOUT
LIBRARY
2020-21

Table 1: Opinion on accessibility of e-resources.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	143	53	196	19%
Very Good	207	72	279	27%
Good	377	111	488	48%
Poor	39	5	44	4%
Very Poor	14	3	17	2%

Total feedbacks = 1023

Chart 1: Opinion on accessibility of e-resources.
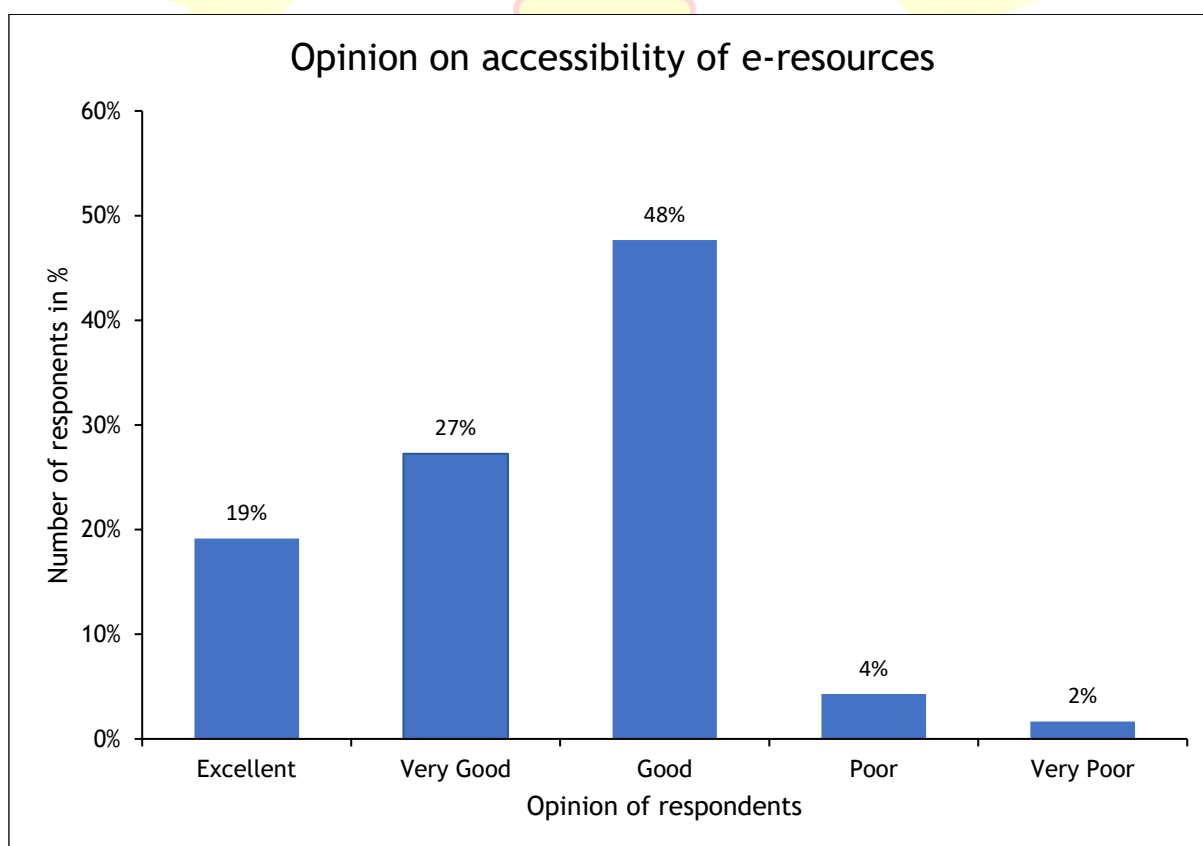
Interpretation:

It is clear from the above bar graph that 94% of students are satisfied with the accessibility of e-resources, and only a few percent of students are not fully satisfied.
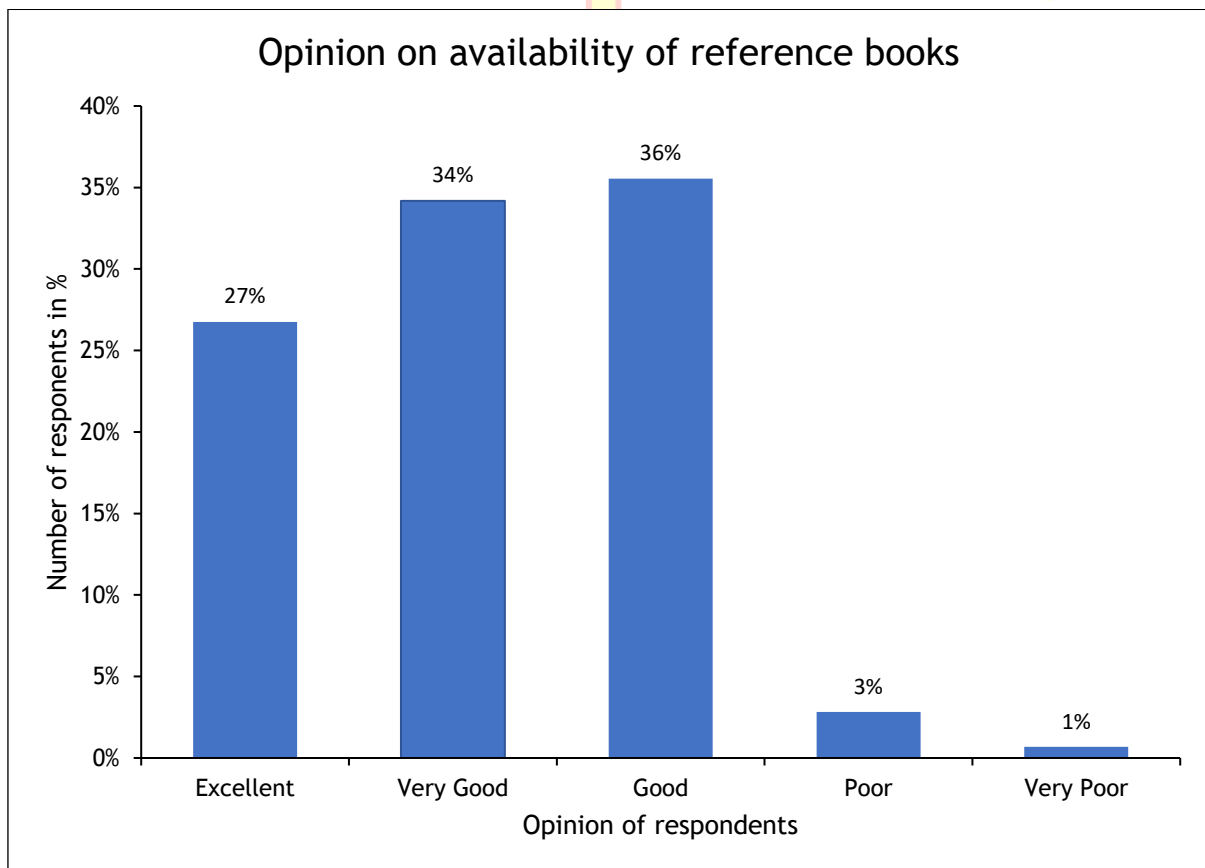
Table 2: Opinion on availability of reference books.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	205	69	274	27%
Very Good	261	89	350	34%
Good	287	77	364	36%
Poor	21	8	29	3%
Very Poor	6	1	7	1%

Total feedbacks = 1024

Chart 2: Opinion on availability of reference books.

Opinion on availability of reference books

Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the availability of reference books, and only a few percent of students are not fully satisfied.
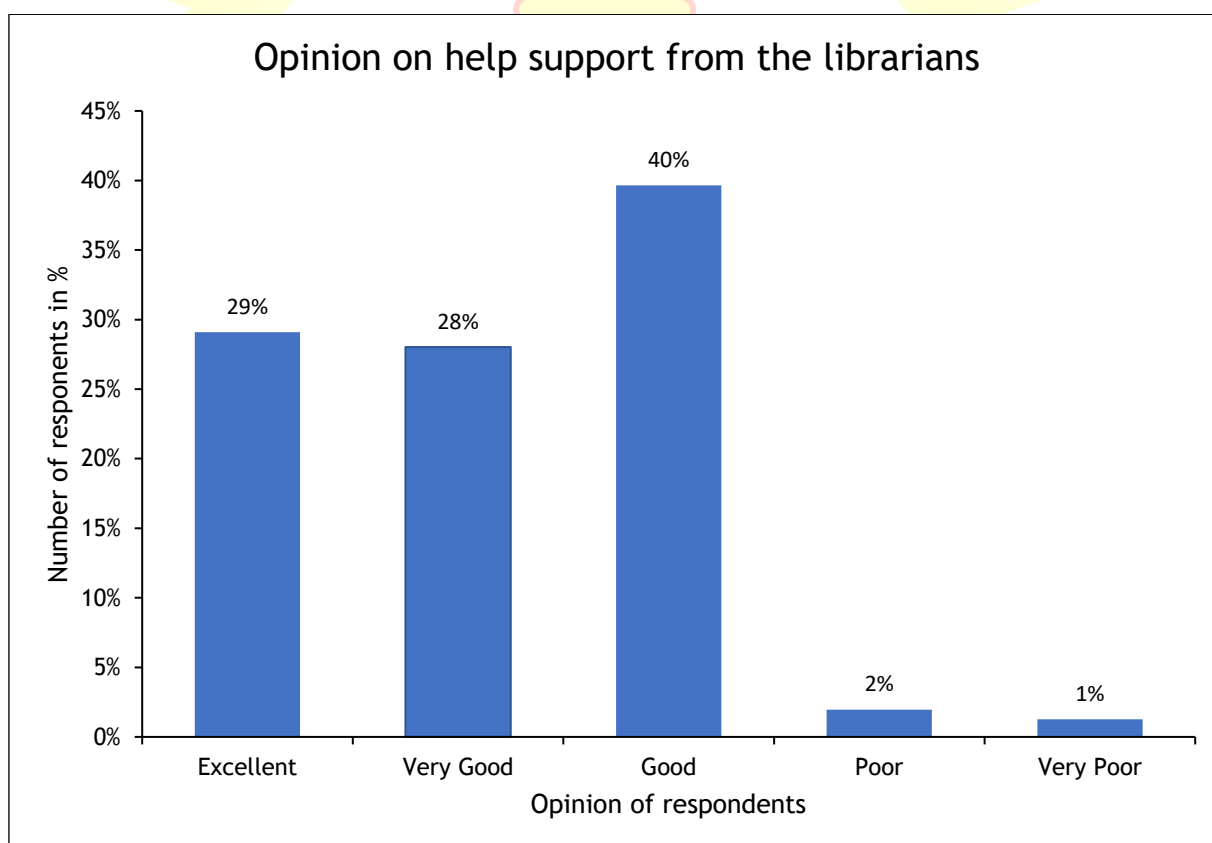
Table 3: Opinion on help and support from the librarians.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	201	97	298	29%
Very Good	210	77	287	28%
Good	341	65	406	40%
Poor	18	2	20	2%
Very Poor	10	3	13	1%

Total feedbacks = 1024

Chart 3: Opinion on help and support from the librarians.

Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the help and support from the librarians, and only a few percent of students are not fully satisfied.
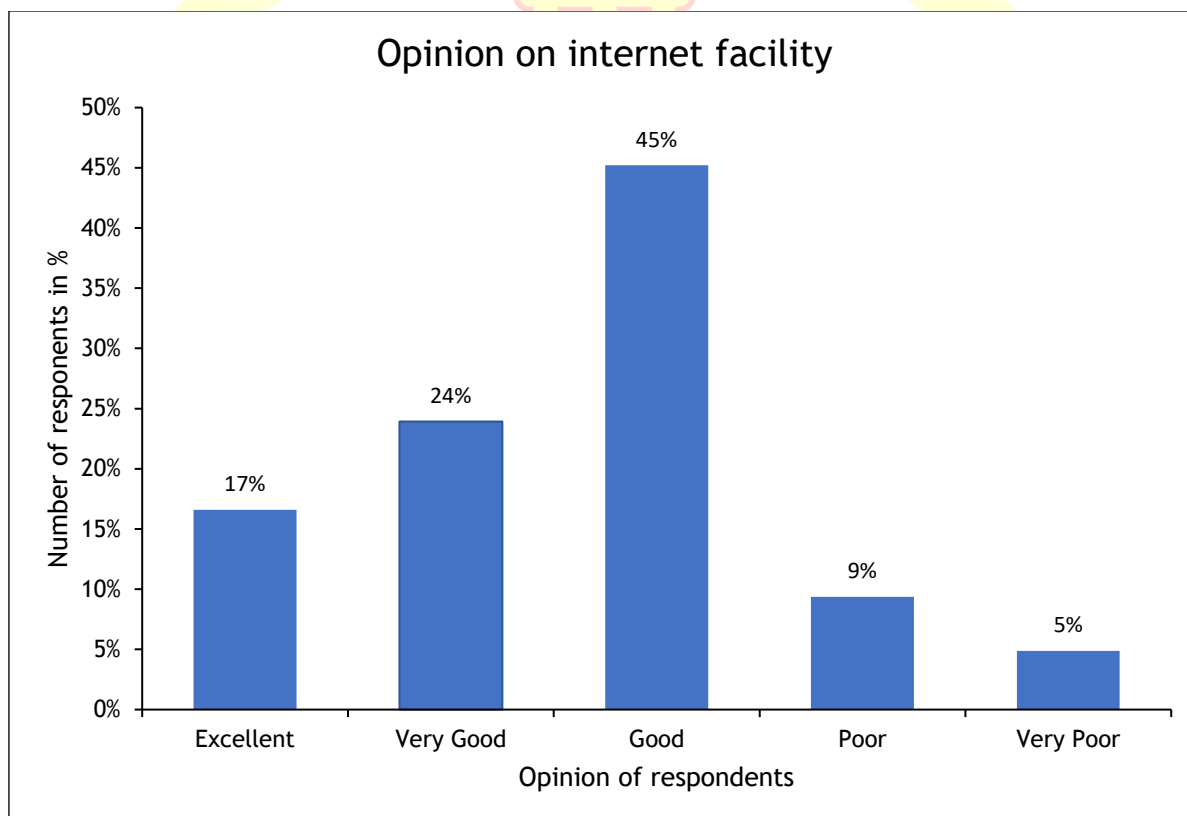
Table 4: Opinion on internet facility.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	123	47	170	17%
Very Good	176	69	245	24%
Good	359	104	463	45%
Poor	80	16	96	9%
Very Poor	42	8	50	5%

Total feedbacks = 1024

Chart 4: Opinion on internet facility.

Interpretation:

It is clear from the above bar graph that 86% of students are satisfied with the internet facility, and a few percent of students are not fully satisfied.
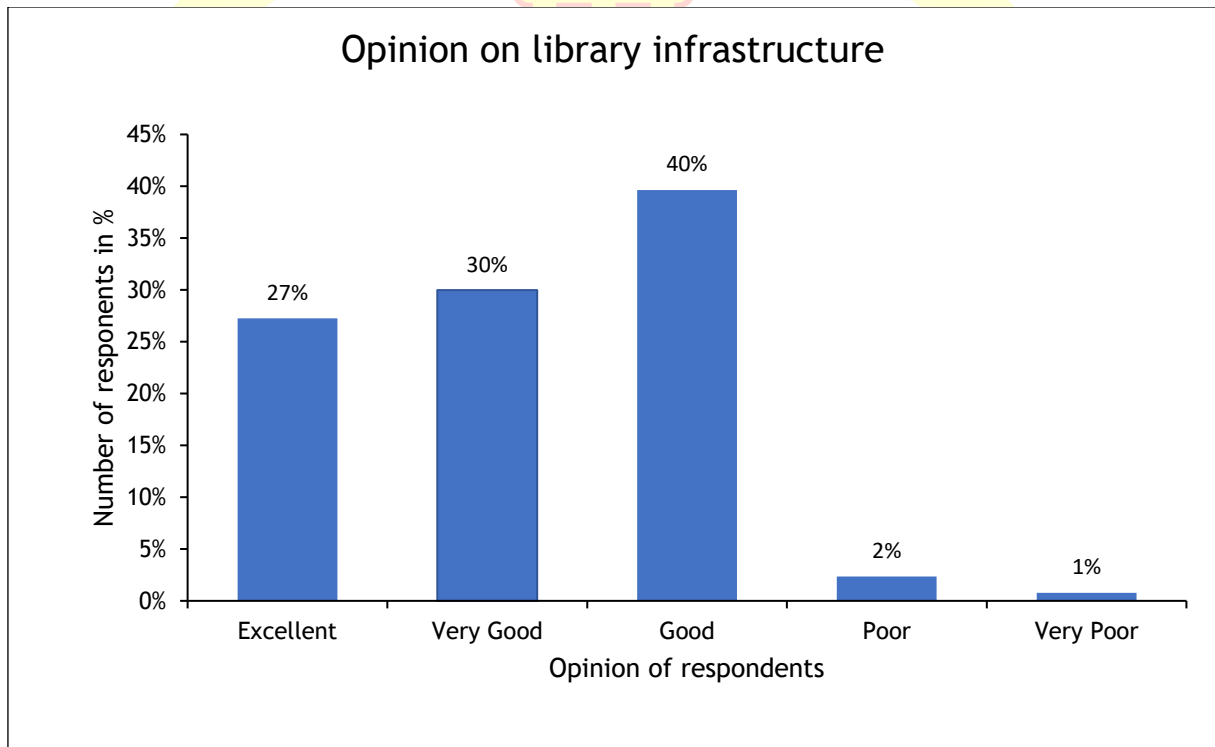
Table 5: Opinion on library infrastructure.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	207	72	279	27%
Very Good	224	83	307	30%
Good	321	85	406	40%
Poor	22	2	24	2%
Very Poor	6	2	8	1%

Total feedbacks = 1024

Chart 5: Opinion on library infrastructure.

Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the library infrastructure, and only a few percent of students are not fully satisfied.
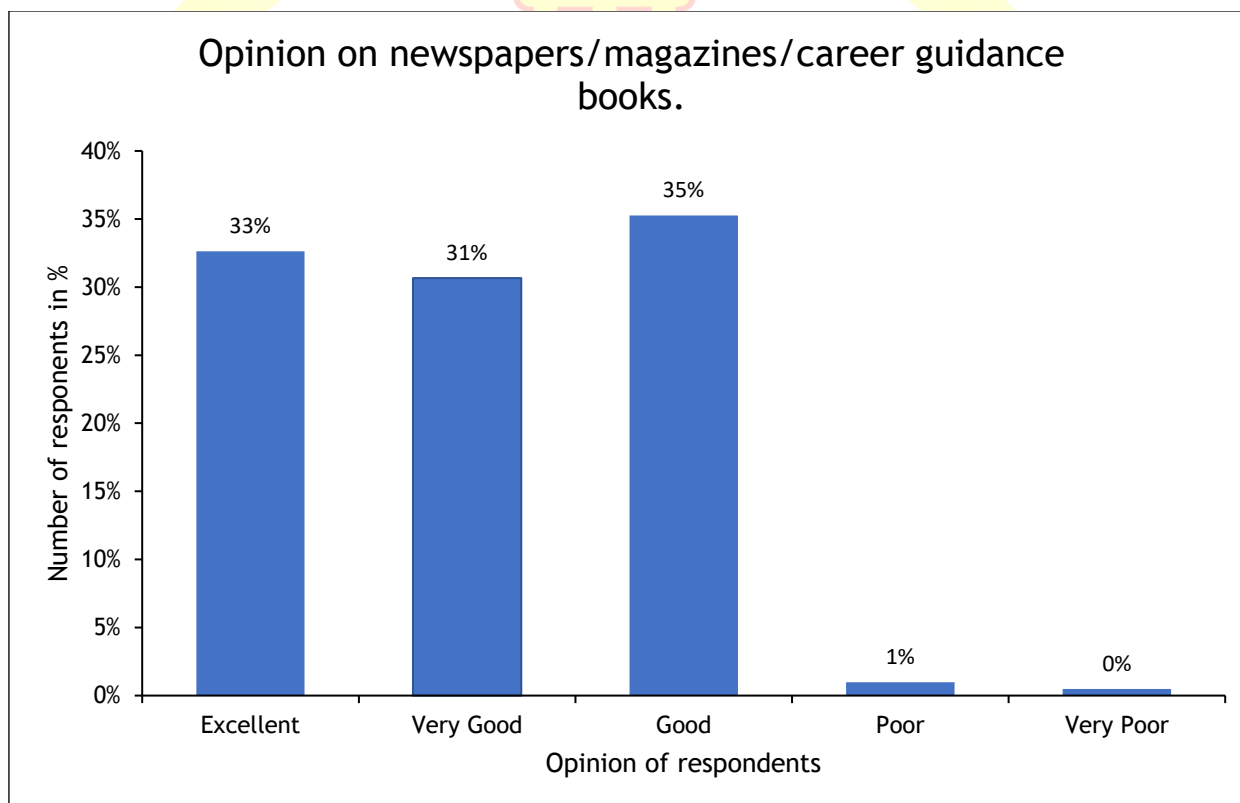
Table 6: Opinion on newspapers/magazines/career guidance books.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	258	76	334	33%
Very Good	231	83	314	31%
Good	277	84	361	35%
Poor	10	0	10	1%
Very Poor	4	1	5	0%

Total feedbacks = 1024

Chart 6: Opinion on newspapers/magazines/career guidance books.

Interpretation:

It is clear from the above bar graph that 99% of students are satisfied with the newspapers/magazines/career guidance books, and only one percent of students are not fully satisfied.
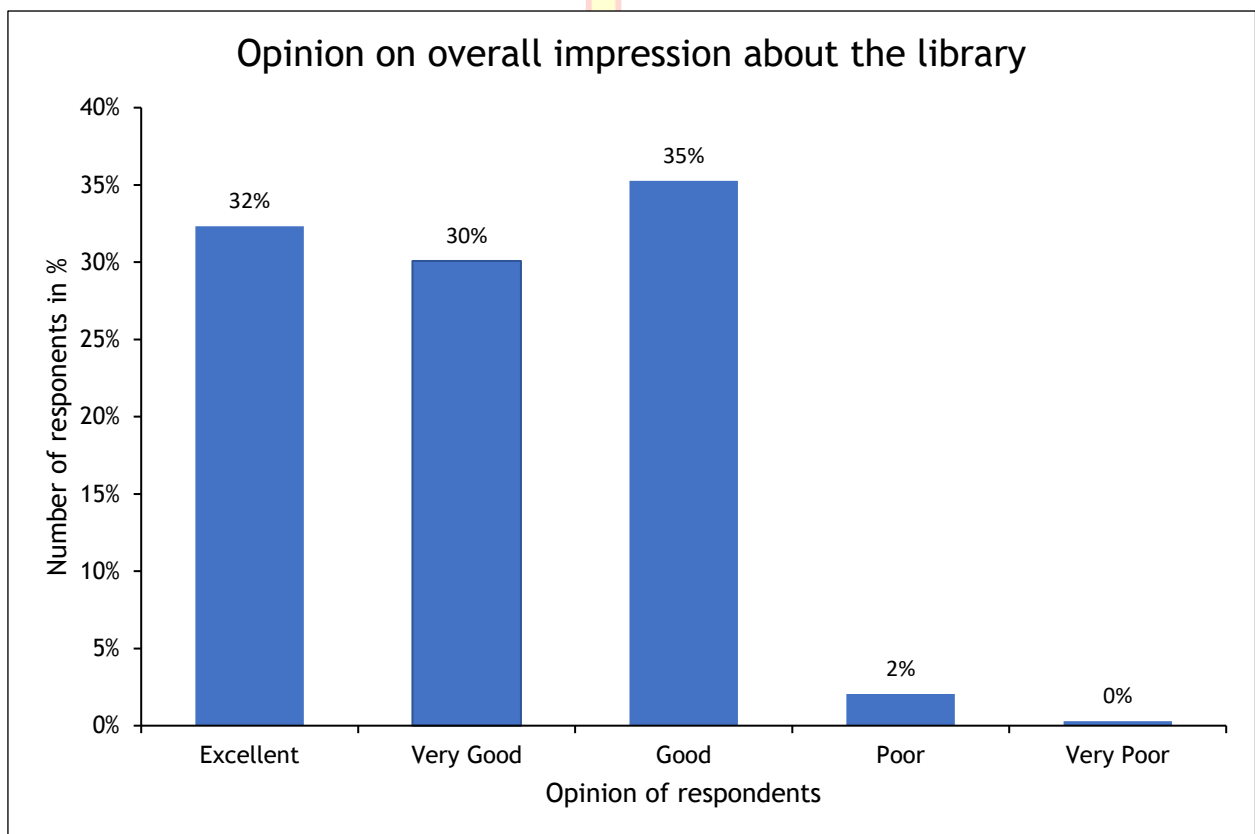
Table 7: Opinion on overall impression about the library.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	242	89	331	32%
Very Good	223	85	308	30%
Good	292	69	361	35%
Poor	21	0	21	2%
Very Poor	2	1	3	0%

Total feedbacks = 1024

Chart 7: Opinion on overall impression about the library.

Interpretation:

It is clear from the above bar graph that 98% of students are satisfied with the overall impression about the library, and only Two percent of students are not fully satisfied.
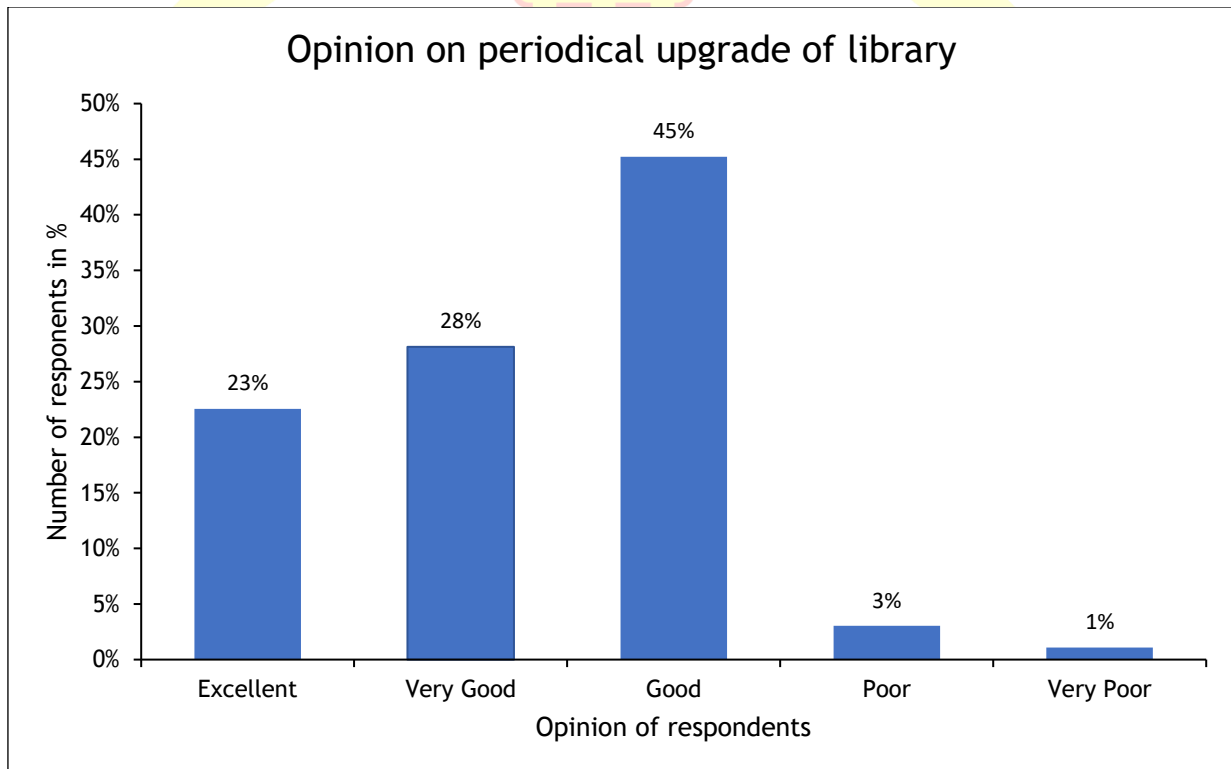
Table 8: Opinion on periodical upgrade of library.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	172	59	231	23%
Very Good	213	75	288	28%
Good	358	105	463	45%
Poor	27	4	31	3%
Very Poor	10	1	11	1%

Total feedbacks = 1024

Chart 8: Opinion on periodical upgrade of library.

Opinion on periodical upgrade of library

Interpretation:

It is clear from the above bar graph that 96% of students are satisfied with the periodical upgrade of library, and only a few percent of students are not fully satisfied.
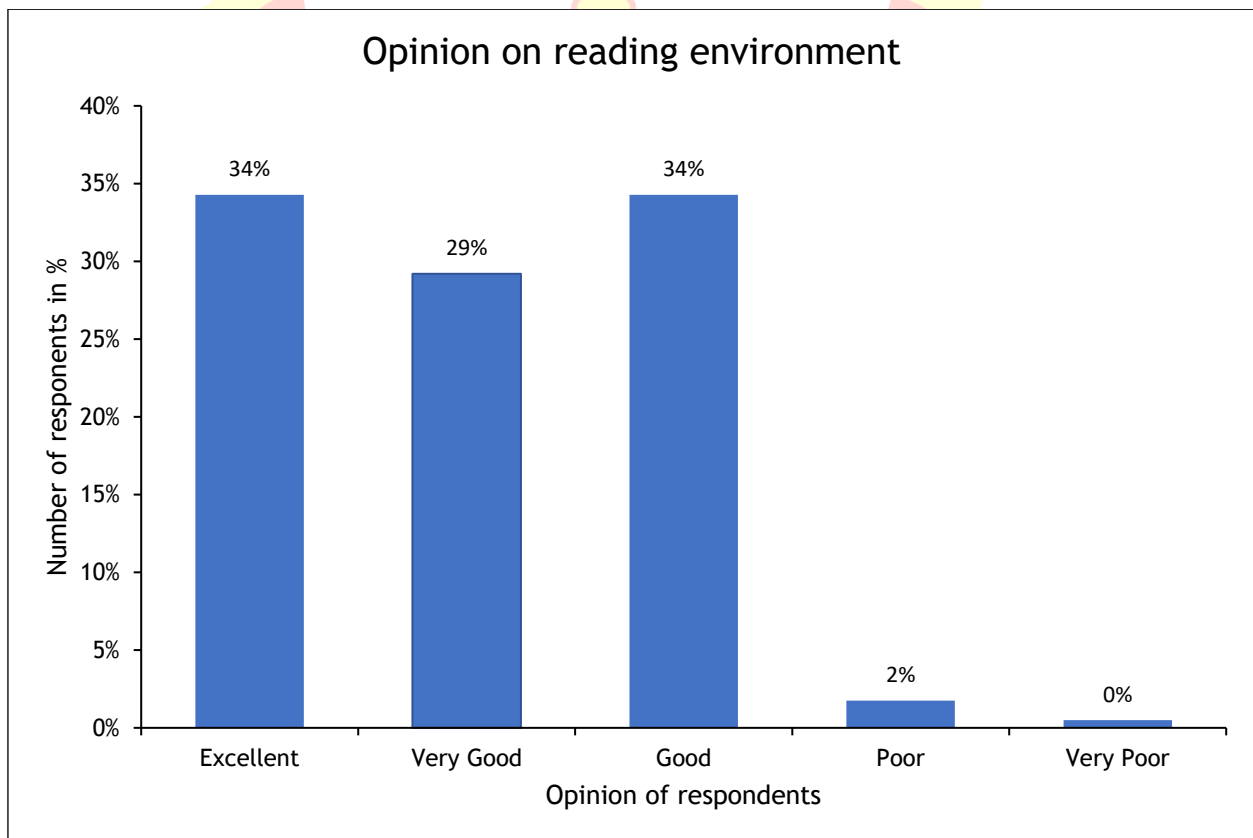
Table 9: Opinion on reading environment.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	256	95	351	34%
Very Good	226	73	299	29%
Good	277	74	351	34%
Poor	17	1	18	2%
Very Poor	4	1	5	0%

Total feedbacks = 1024

Chart 9: Opinion on reading environment.

Interpretation:

It is clear from the above bar graph that 98% of students are satisfied with the reading environment, and only Two percent of students are not fully satisfied.
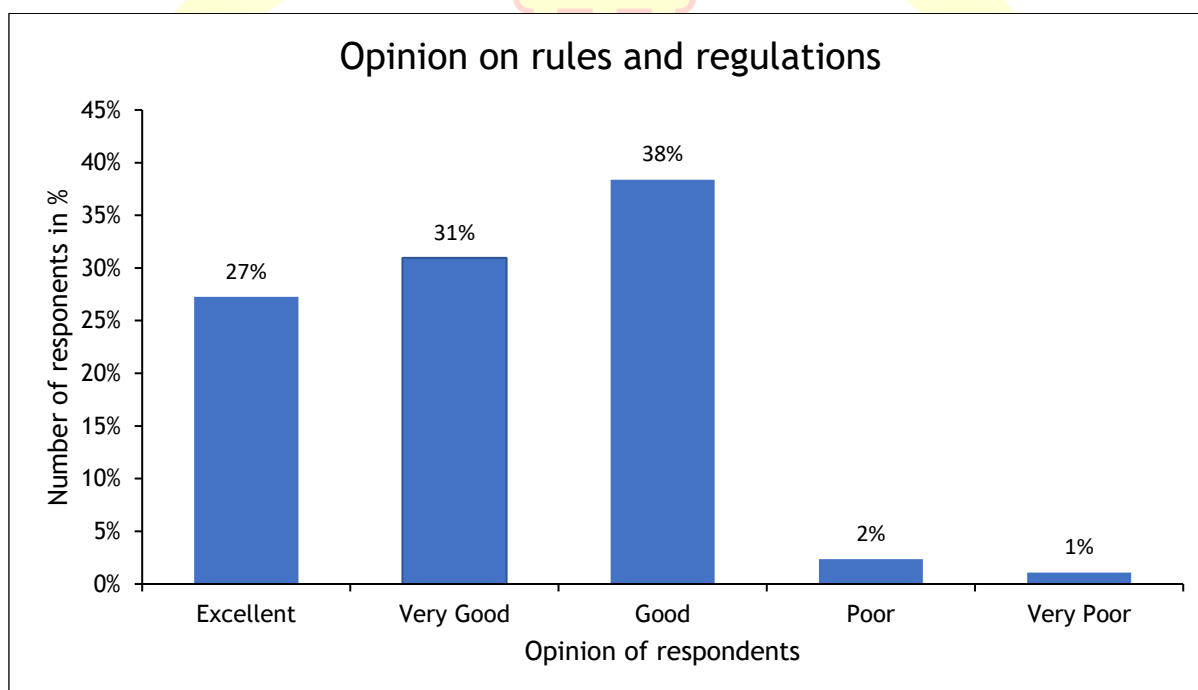
Table 10: Opinion on rules and regulations.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	205	74	279	27%
Very Good	231	86	317	31%
Good	312	81	393	38%
Poor	22	2	24	2%
Very Poor	10	1	11	1%

Total feedbacks = 1024

Chart 10: Opinion on rules and regulations.

Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the rules and regulations, and only Three percent of students are not fully satisfied.
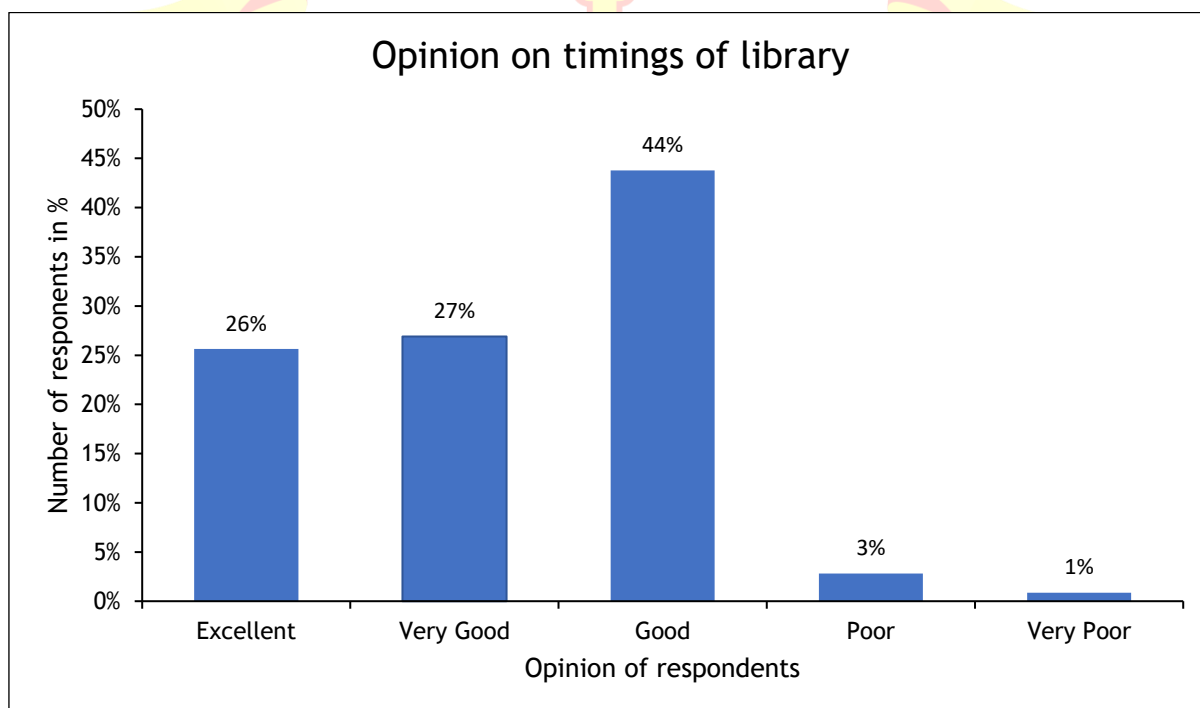
Table 11: Opinion on timings of the library.

Opinion	Number of respondents			Percentage
	UG	PG	Total	
Excellent	201	62	263	26%
Very Good	208	68	276	27%
Good	342	107	449	44%
Poor	24	5	29	3%
Very Poor	7	2	9	1%

Total feedbacks = 1026

Chart 11: Opinion on timings of the library.

Interpretation:

It is clear from the above bar graph that 97% of students are satisfied with the timings of the library, and only Three percent of students are not fully satisfied.

ACTION TAKEN REPORT

IQAC has taken online feedback by students on About College Library and the Action Taken Report has been prepared.

Sl No	Question	Feedback analysis	Action Taken Report
1	Opinion on accessibility of e-resources.	It is clear from the above bar graph that 94% of students are satisfied with the accessibility of e-resources, and only a few percent of students are not fully satisfied.	Necessary Measures are taken to improve the accessibility of e-resources
2	Opinion on availability of reference books	It is clear from the above bar graph that 97% of students are satisfied with the availability of reference books, and only a few percent of students are not fully satisfied.	New volumes are added to the reference section
3.	Opinion on help and support from the librarians	It is clear from the above bar graph that 97% of students are satisfied with the help and support from the librarians, and only a few percent of students are not fully satisfied.	Measures are taken to provide all time support
4	Opinion on internet facility	It is clear from the above bar graph that 86% of students are satisfied with the internet facility, and a few percent of students are not fully satisfied	Internet facilities are updated at regular basis
5	Opinion on library infrastructure	It is clear from the above bar graph that 97% of students are satisfied with the library infrastructure, and only a few percent of students are not fully satisfied.	Infrastructure upgradation and maintenance made possible frequently.
6	Opinion on newspapers/magazines/career guidance books	It is clear from the above bar graph that 99% of students are satisfied with the newspapers/magazines/career guidance books, and only one percent of students are not fully satisfied.	Necessary actions are taken to improve student satisfaction.

7	Opinion on overall impression about the library	It is clear from the above bar graph that 98% of students are satisfied with the overall impression about the library, and only Two percent of students are not fully satisfied.	No special measures taken
8	Opinion on periodical upgrade of library	It is clear from the above bar graph that 96% of students are satisfied with the periodical upgrade of library, and only a few percent of students are not fully satisfied.	Upgradation of periodicals is done at regular basis
9	Opinion on reading environment	It is clear from the above bar graph that 98% of students are satisfied with the reading environment, and only Two percent of students are not fully satisfied.	Necessary measures are taken
10	Opinion on rules and regulations	It is clear from the above bar graph that 97% of students are satisfied with the rules and regulations, and only Three percent of students are not fully satisfied.	Necessary measures are taken
11	Opinion on timings of the library	It is clear from the above bar graph that 97% of students are satisfied with the timings of the library, and only Three percent of students are not fully satisfied.	No action taken

Coordinator
IQAC
St. Philomena College, Puttur

PRINCIPAL
ST PHILOMENA COLLEGE
PHILONAGAR, DARBE, PUTTUR - 574 202