



# ST PHILOMENA COLLEGE

Affiliated to Mangalore University Re-Accredited by NAAC at 'A' Grade

**MAI DE DEUS EDUCATIONAL INSTITUTIONS**

Managed by the Catholic Board of Education, Mangalore

Philonagar, Darbe, Puttur - 574202, D.K., Karnataka | 08251 230340

FEEDBACK ABOUT  
LIBRARY  
2021-22



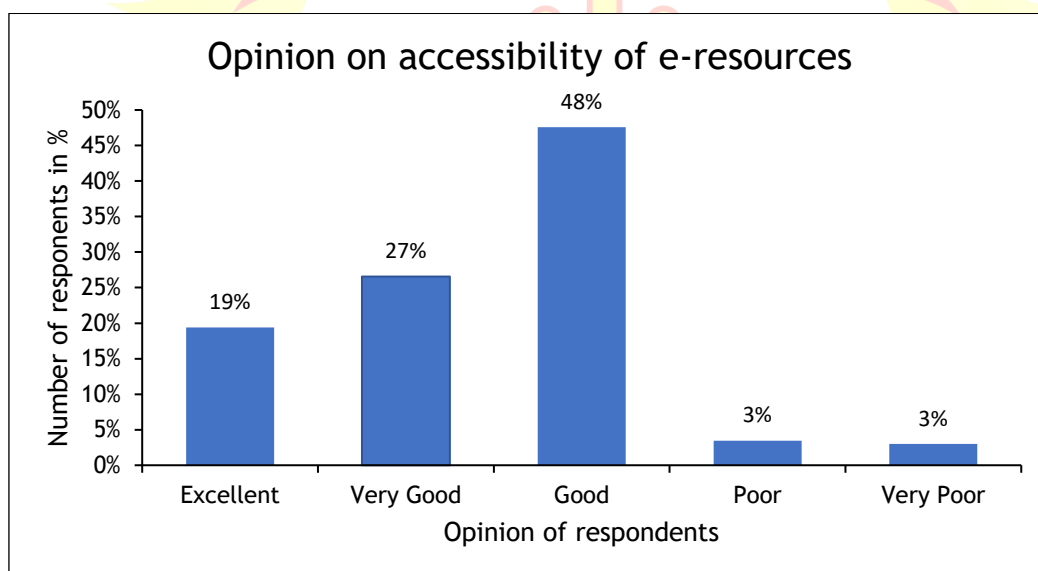


Table 1: Opinion on accessibility of e-resources.

Opinion	Number of respondents	Percentage
Excellent	84	19%
Very Good	115	27%
Good	206	48%
Poor	15	3%
Very Poor	13	3%

Total feedbacks = 433

Chart 1: Opinion on the accessibility of e-resources.



Interpretation:

It is clear from the above bar diagram that 94% of students are satisfied with the accessibility of e-resources.

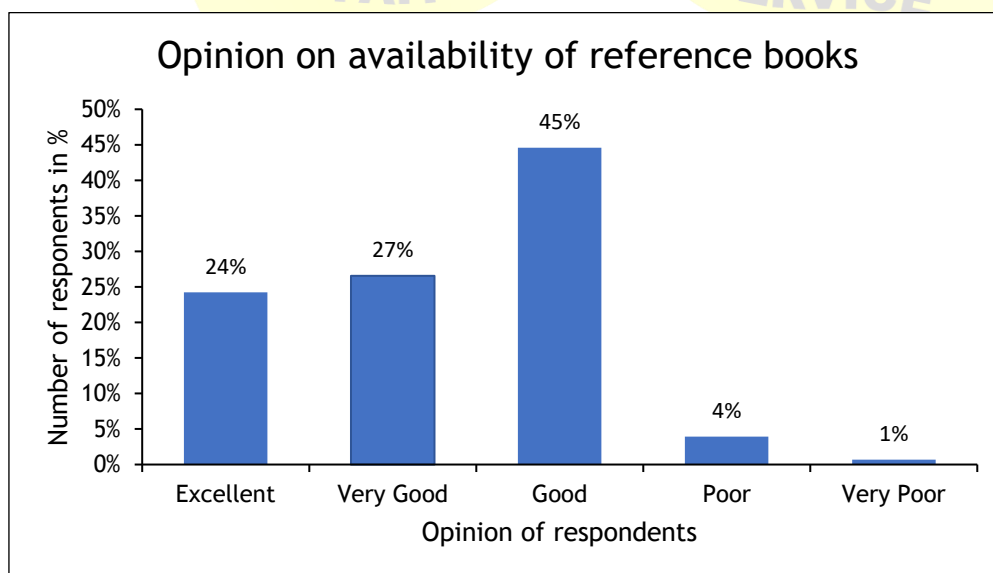


Table 2: Opinion availability of reference books.

Opinion	Number of respondents	Percentage
Excellent	105	24%
Very Good	115	27%
Good	193	45%
Poor	17	4%
Very Poor	3	1%

Total feedbacks = 433

Chart 2: Opinion on availability of reference books.



**Interpretation:**

It is clear from the above bar diagram that 95% of students are satisfied with the availability of reference books, and a few percent of students are not fully satisfied.

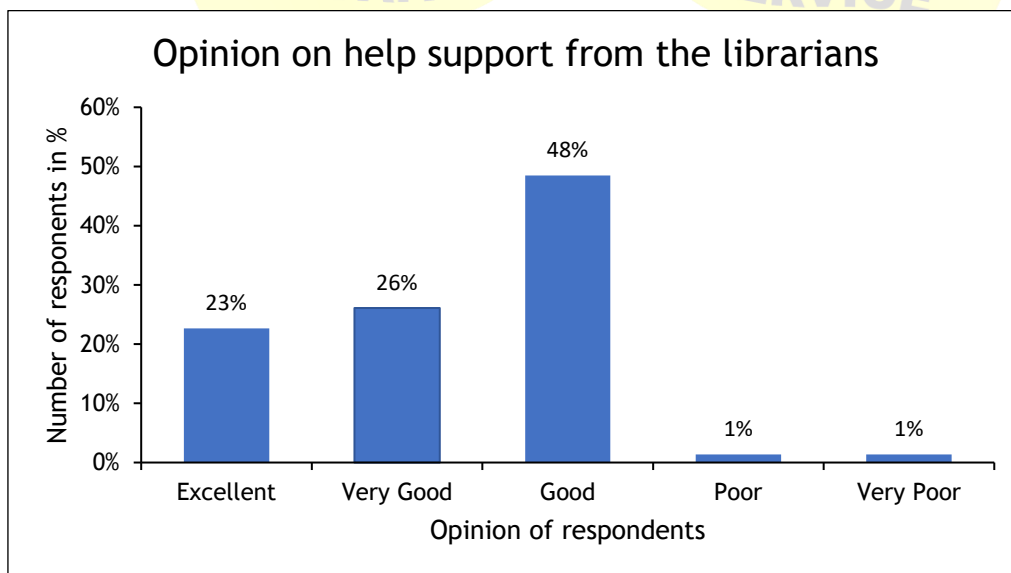


Table 3: Opinion on help and support from the librarians.

Opinion	Number of respondents	Percentage
Excellent	98	23%
Very Good	113	26%
Good	210	48%
Poor	6	1%
Very Poor	6	1%

Total feedbacks = 433

Chart 3: Opinion on help and support from the librarians.



**Interpretation:**

It is clear from the above bar diagram that 98% of students are satisfied with the help and support from the librarians, and one percent of students are not fully satisfied.

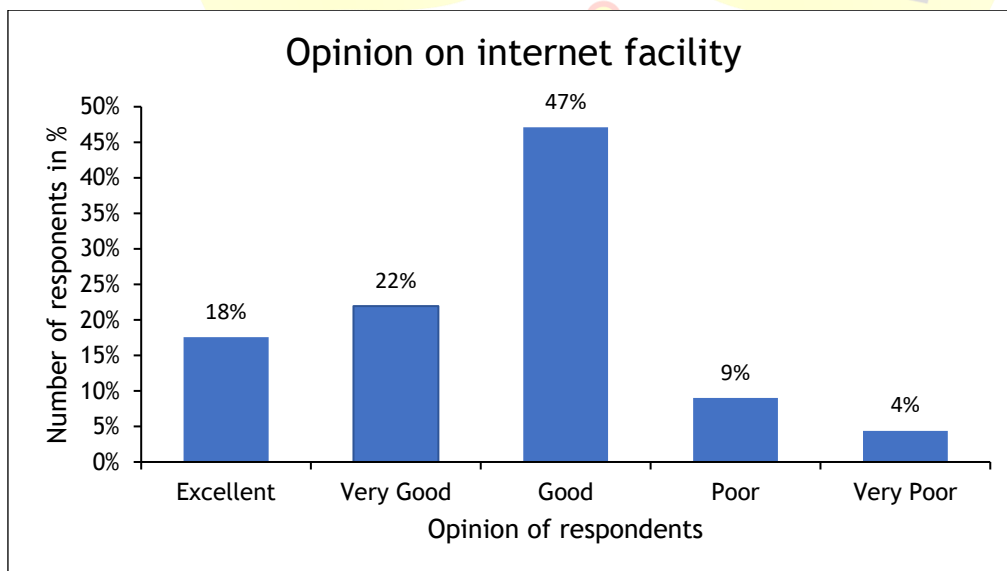


Table 4: Opinion on the internet facility.

Opinion	Number of respondents	Percentage
Excellent	76	18%
Very Good	95	22%
Good	204	47%
Poor	39	9%
Very Poor	19	4%

Total feedbacks = 433

Chart 4: Opinion on internet facility.



**Interpretation:**

It is clear from the above bar diagram that 87% of students are satisfied with the internet facility, and a few percent of students are not fully satisfied

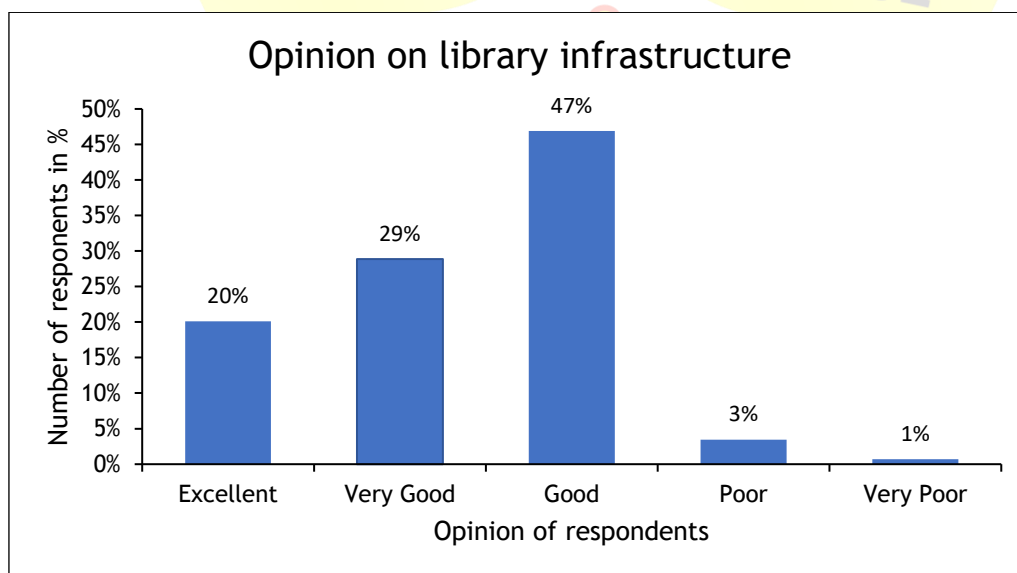


Table 5: Opinion on library infrastructure.

Opinion	Number of Respondents	Percentage
Excellent	87	20%
Very Good	125	29%
Good	203	47%
Poor	15	3%
Very Poor	3	1%

Total feedbacks = 433

Chart 5: Opinion on library infrastructure.



**Interpretation:**

It is clear from the above bar diagram that 96% of students are satisfied with the library infrastructure.

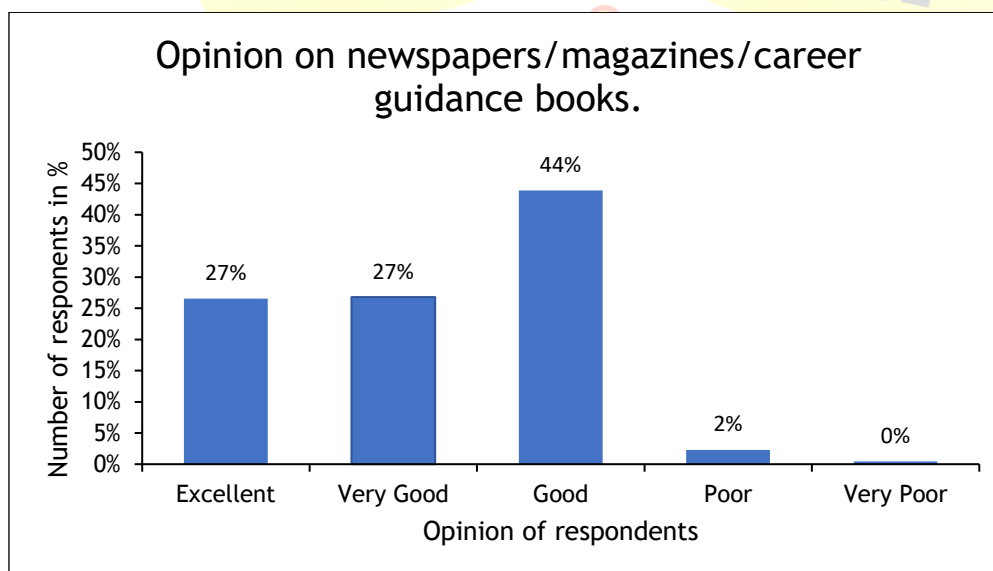


Table 6: Opinion on newspapers/magazines/career guidance books.

Opinion	Number of respondents	Percentage
Excellent	115	27%
Very Good	116	27%
Good	190	44%
Poor	10	2%
Very Poor	2	0%

Total feedbacks = 433

Chart 6: Opinion on newspapers/magazines/career guidance books.



**Interpretation:**

It is clear from the above bar diagram that 98% of students are satisfied with the newspapers/magazines/career guidance books.

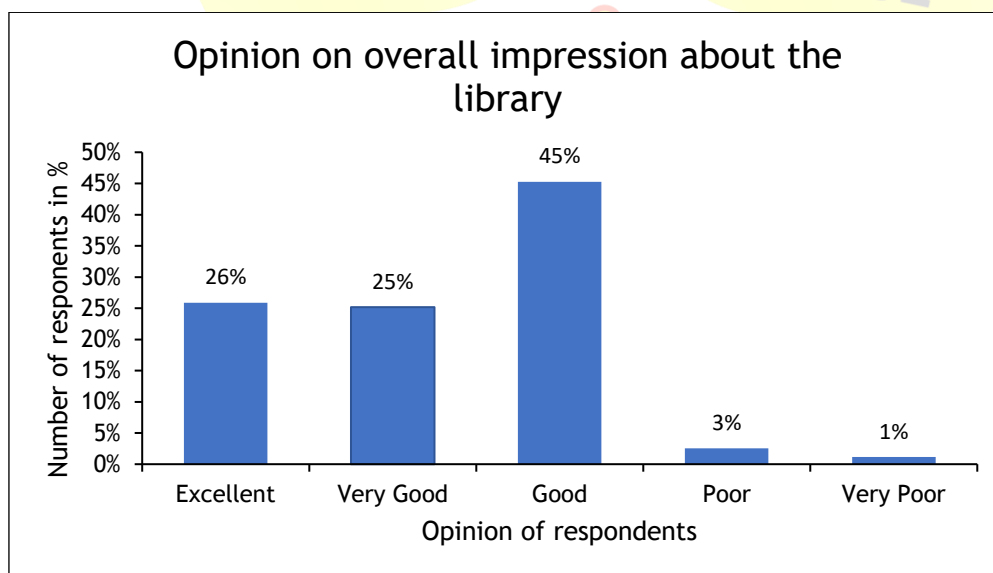


Table 7: Opinion on overall impression about the library.

Opinion	Number of respondents	Percentage
Excellent	112	26%
Very Good	109	25%
Good	196	45%
Poor	11	3%
Very Poor	5	1%

Total feedbacks = 433

Chart 7: Opinion on overall impression about the library.



**Interpretation:**

It is clear from the above bar diagram that 96% of students are satisfied with the overall impression about the library, and a few percent of students are not fully satisfied.



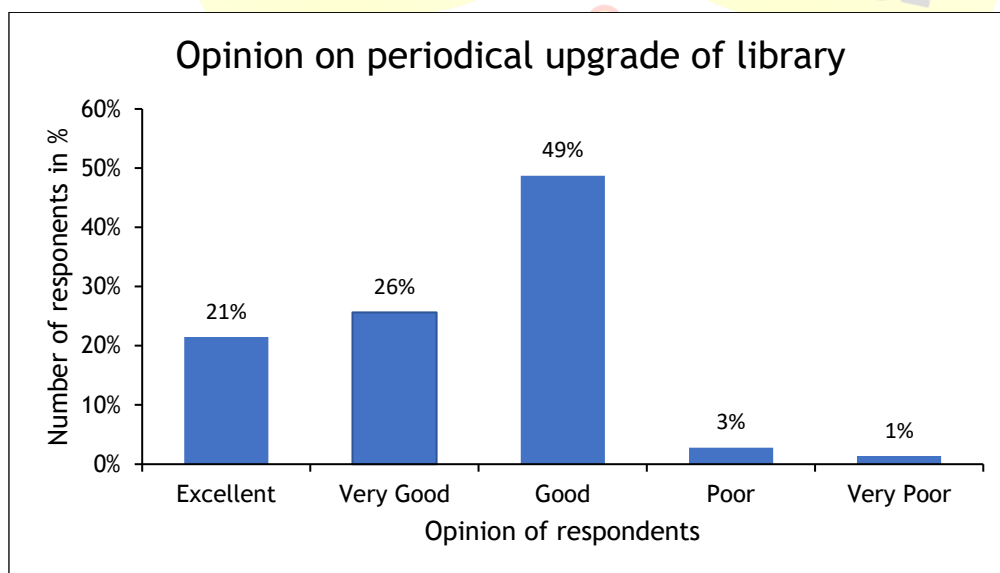


Table 8: Opinion on the periodical upgrade of the library.

Opinion	Number of respondents	Percentage
Excellent	93	21%
Very Good	111	26%
Good	211	49%
Poor	12	3%
Very Poor	6	1%

Total feedbacks = 433

Chart 8: Opinion on the periodical upgrade of the library.



Interpretation:

It is clear from the above bar diagram that 96% of students are satisfied with the periodical upgrade of library.

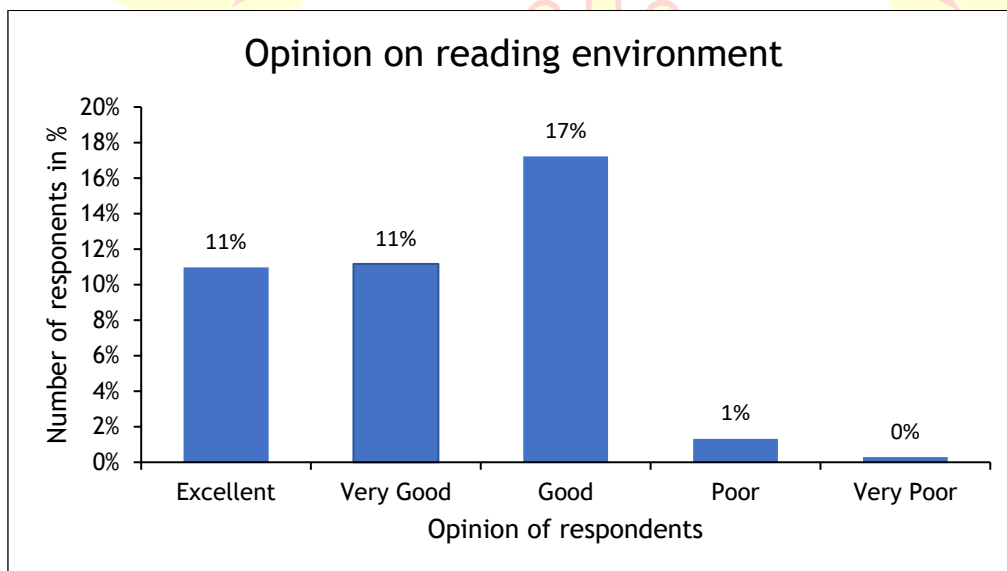


Table 9: Opinion on reading environment.

Opinion	Number of respondents	Percentage
Excellent	116	11%
Very Good	118	11%
Good	182	17%
Poor	14	1%
Very Poor	3	0%

Total feedbacks = 433

Chart 9: Opinion on reading environment.



**Interpretation:**

It is clear from the above bar diagram that 99% of students are satisfied with the reading environment, and one percent of students are not fully satisfied

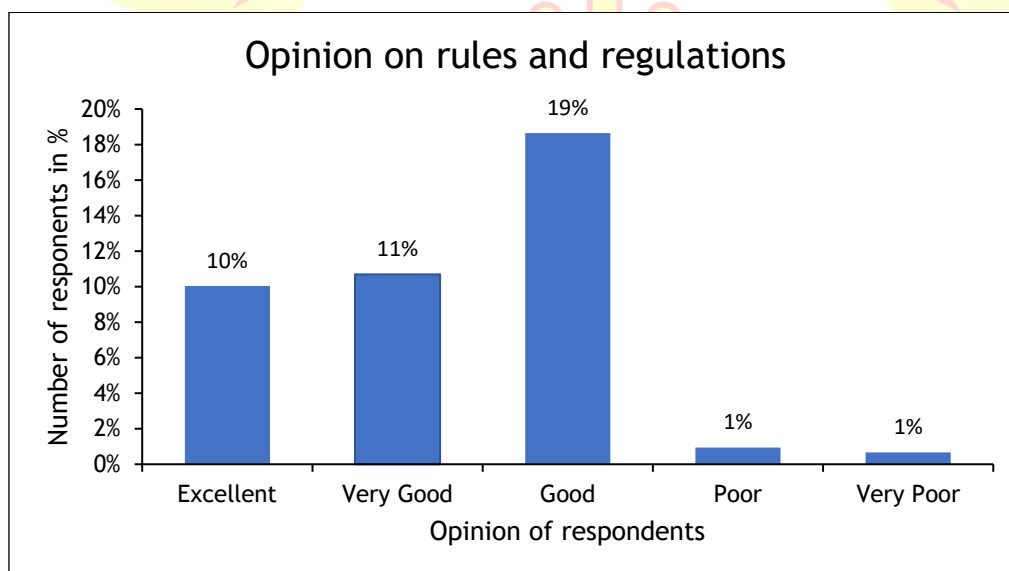


Table 10: Opinion on rules and regulations.

Opinion	Number of respondents	Percentage
Excellent	106	10%
Very Good	113	11%
Good	197	19%
Poor	10	1%
Very Poor	7	1%

Total feedbacks = 433

Chart 10: Opinion on rules and regulations.



**Interpretation:**

It is clear from the above bar diagram that 98% of students are satisfied with the rules and regulations, and rest of students are not fully satisfied.

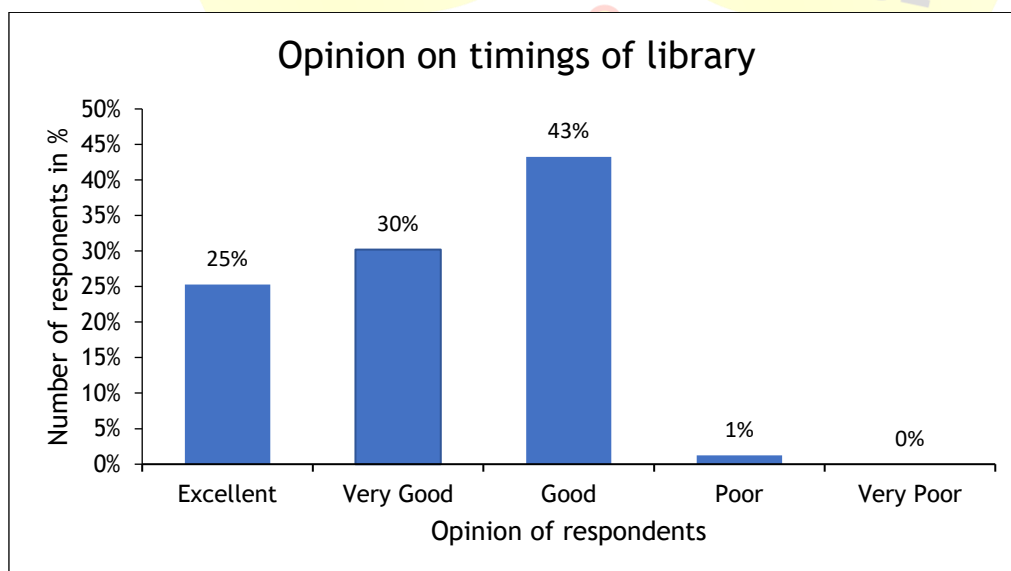


Table 11: Opinion on timings of the library.

Opinion	Number of respondents	Percentage
Excellent	106	10%
Very Good	99	9%
Good	217	21%
Poor	6	1%
Very Poor	5	0%

Total feedbacks = 433

Chart 11: Opinion on timings of the library.



**Interpretation:**

It is clear from the above bar diagram that 99% of students are satisfied with the timings of the library, and one percent of students are not fully satisfied.



**ACTION TAKEN REPORT – FEEDBACK BY  
STUDENTS ABOUT LIBRARY FACILITY (21-22)**

IQAC has taken online feedback by students on About College Library and the Action Taken Report has been prepared.

<b>Sl No</b>	<b>Question</b>	<b>Feedback analysis</b>	<b>Action Taken Report</b>
1	Opinion on the accessibility of e-resources.	It is clear from the above bar diagram that 94% of students are satisfied with the accessibility of e-resources.	Necessary Measures are taken to improve the accessibility of e-resources
2	Opinion on availability of reference books	It is clear from the above bar diagram that 95% of students are satisfied with the availability of reference books, and a few percent of students are not fully satisfied.	New volumes are added to the reference section
3.	Opinion on help and support from the librarians	It is clear from the above bar diagram that 98% of students are satisfied with the help and support from the librarians, and one percent of students are not fully satisfied.	Measures are taken to provide all-time support
4	Opinion on internet facility	It is clear from the above bar diagram that 87% of students are satisfied with the internet facility, and a few percent of students are not fully satisfied	Internet facilities are updated at regular basis
5	Opinion on library infrastructure	It is clear from the above bar diagram that 96% of students are satisfied with the library infrastructure.	Infrastructure upgradation and maintenance made possible frequently.
6	Opinion on newspapers/magazines/career guidance books	It is clear from the above bar diagram that 98% of students are satisfied with the newspapers/magazines/career guidance books.	Necessary actions are taken to improve student satisfaction.
7	Opinion on overall impression about the library	It is clear from the above bar diagram that 96% of students are satisfied with the overall impression about the library, and a few percent of students are not fully satisfied.	No special measures taken



<b>8</b>	Opinion on periodical upgrade of library	It is clear from the above bar diagram that 96% of students are satisfied with the periodical upgrade of library.	Upgradation of periodicals is done at regular basis
<b>9</b>	Opinion on reading environment	It is clear from the above bar diagram that 99% of students are satisfied with the reading environment, and one percent of students are not fully satisfied	Necessary measures are taken
<b>10</b>	Opinion on rules and regulations	It is clear from the above bar diagram that 98% of students are satisfied with the rules and regulations, and rest of students are not fully satisfied.	Necessary measures are taken
<b>11</b>	Opinion on timings of the library	It is clear from the above bar diagram that 99% of students are satisfied with the timings of the library, and one percent of students are not fully satisfied.	No action taken



**Coordinator  
IQAC**

**St. Philomena College, Puttur**



**PRINCIPAL**

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